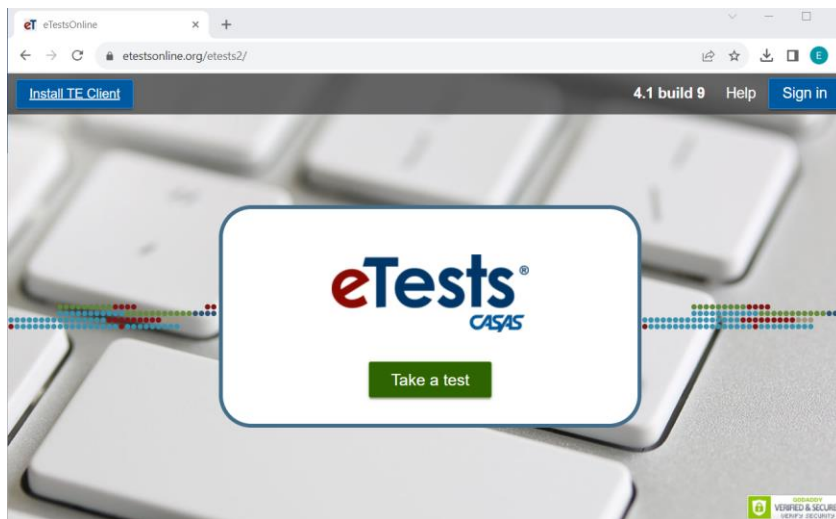


## Conduct a trial run

We strongly recommend that before your first testing day, you do a practice run-through with another staff member. Verify that your proctors know how to:

- Sign into eTests
- Know which testing session will be used (i.e. pre-testing or post-testing, ABE or ESL)
- List of student ids for returning students or how to assign an id to a new student to your program
- Log out of eTests and end the testing session when all testing is over for the day



If you are registering testing stations by credentials, all devices should be registered prior to student testing.

We recommend you write down how to reach CASAS Tech Support to have on hand during Testing Day. Tech Support can help you most quickly and efficiently if you take screenshots and provide details about the problem in an email.

### CASAS Technical Support

- Available 9:00 am – 8:00 pm ET, Monday – Friday.
- Email: [TechSupport@casas.org](mailto:TechSupport@casas.org)
- Phone: 1-858-292-2900 or 1-800-255-1036, option 2.

Server	Website
Global	<a href="https://etestsonline.org/etests2">https://etestsonline.org/etests2</a>
California	<a href="https://ca.etestsonline.org/etests2">https://ca.etestsonline.org/etests2</a>
LARAEC	<a href="https://laraec.etestsonline.org/etests2">https://laraec.etestsonline.org/etests2</a>
Florida	<a href="https://etestsonline.org/Florida/eTests2/">https://etestsonline.org/Florida/eTests2/</a>
Miami Dade	<a href="https://etestsonline.org/MiamiDade/etests2/">https://etestsonline.org/MiamiDade/etests2/</a>
Washington	<a href="https://etestsonline.org/Washington/etests2/">https://etestsonline.org/Washington/etests2/</a>