



# National External a program of CASAS Diploma Program® (NEDP): A High School Completion Option

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#### **Agenda**



- NEDP Overview and History
- Supporting Research
- Diagnostics and Individualized Competency
- Generalized Assessment
- Portfolio Review
- NEDP Program Preview
- NEDP and WIOA
- NEDP Implementation

#### What is the NEDP?



#### The National External Diploma Program (NEDP)

- competency-based
- applied performance assessment system
- participants demonstrate their abilities
- series of performance tasks
- parallel job and life situations



#### **NEDP: Brief History**



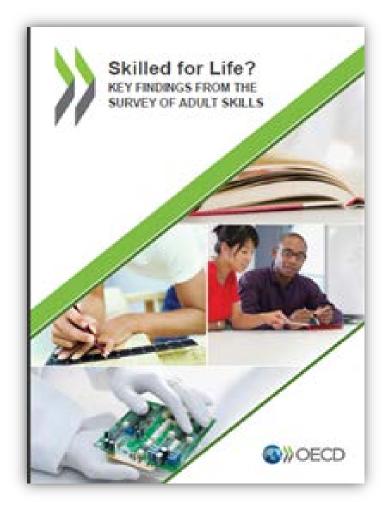
- 1972 Ford Foundation/Syracuse Research Corporation Study Results
  - 1) Adult education class schedules were not compatible with adult responsibilities
  - 2) Content did not relate to real life experiences
  - 3) Multiple choice, paper/pencil tests were too limiting
- 1975 NEDP debuted in Syracuse, New York
- 1979 NEDP validated by the US Dept. of Education for national dissemination
- 2006 CASAS acquired NEDP with support from New York, Maryland and Connecticut



#### **Supporting Research**

#### **OECD**





Much of learning takes place outside formal education.

 Learning occurs in a range of settings, including within the family, at the workplace and through self-directed individual activity.

Problem solving in technology-rich environments defined.

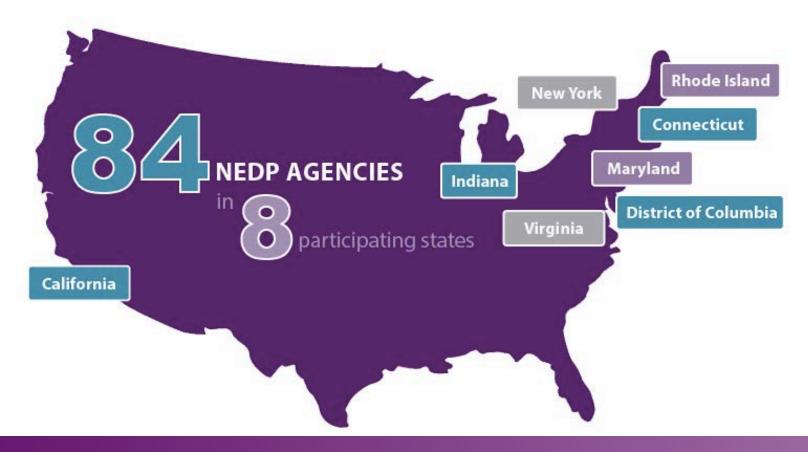
The ability to use digital technology, communication tools and networks to acquire and evaluate information, communicate with others and perform practical tasks.

Skilled for Life? Key Findings from the Survey of Adult Skills | Organization for Economic Cooperation and Development 2013 /oecd.org

#### **NEDP Locations**



- NEDP is implemented in 84 agencies nationally
- Implemented in 7 states and the District of Columbia



#### **NEDP: Assessed Skills**



Foundation Skills	21 <sup>st</sup> Century Skills	Self-Efficacy Skills
Reading	21 <sup>st</sup> Century Workplace	Self-Assessment
Writing	Cultural Literacy	Learning to Learn
Mathematics	Civic Literacy and	Critical Thinking and
Information and	Community Participation	Problem Solving
Communication	Health Literacy	Self-Direction
Technology	Financial Literacy and	Goal Setting and Time
Listening / Speaking	Consumer Awareness	Management
Media Literacy		Working Independently
Geography and History		
Science		

Especially appropriate for English Language Learners and special needs learners

#### **NEDP: Client Outcomes**

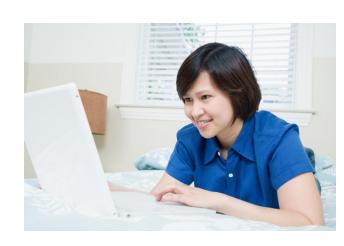


- Acquire skills needed to demonstrate mastery of competencies
- Are evaluated against a criterion of mastery instead of comparison to others
- Earn a Diploma
- Demonstrate incremental progress rather than relying on an all-or-nothing exam
- Have the flexibility to work and/or obtain workforce training (IET – Integrated Education and Training)

#### What Do Graduates Like about NEDP?



- Relevance of tasks to everyday life and candidate goals (gain/retain employment, enter postsecondary education and/or training)
- Active participation and self-directed learning
- Hands-on approach
- Advisor and Assessor relationships
- Flexibility to work at own pace



#### **NEDP: Process and Flow**





Self Evaluation (Four Components)

Generalized Assessment (Competency Performance Tasks)

Portfolio Review (Third-Party Review)

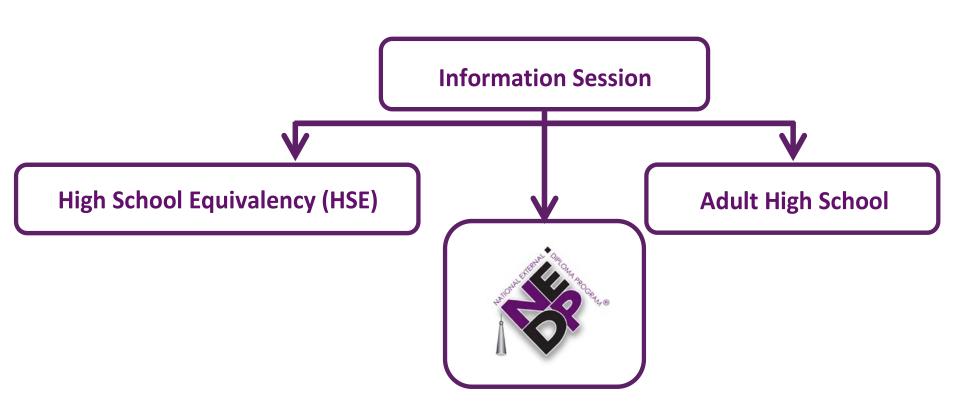
**Graduation!** 



#### NEDP Requirements: Diagnostic Assessment

#### **NEDP: Intake Process**





#### Individualized Competency: NEDP Diagnostic Phases



#### **Proctored Diagnostics**

- CASAS Reading
- CASAS Writing
- CASAS Math

Completed at NEDP Site

#### **Non-Proctored Diagnostics**

- Self-Assessment Checklist
- Technology Skills Self-Assessment Checklist
- Individualized Diagnostic Competencies
   Instrument
- O\*NET Occupational Interest Profiler



May be completed at home

#### **Proctored Diagnostic Phase**



- CASAS assesses academics in the areas of:
  - Reading
  - Math
  - Writing
- CASAS is a standardized assessment for Youth and Adults, nationally approved by the U.S. Department of Education
- CASAS is approved for use by WIOA funded entities
- Clients must prove that they are able to perform high school level work to proceed to graduation.

#### **Non-Proctored Diagnostic Phase**



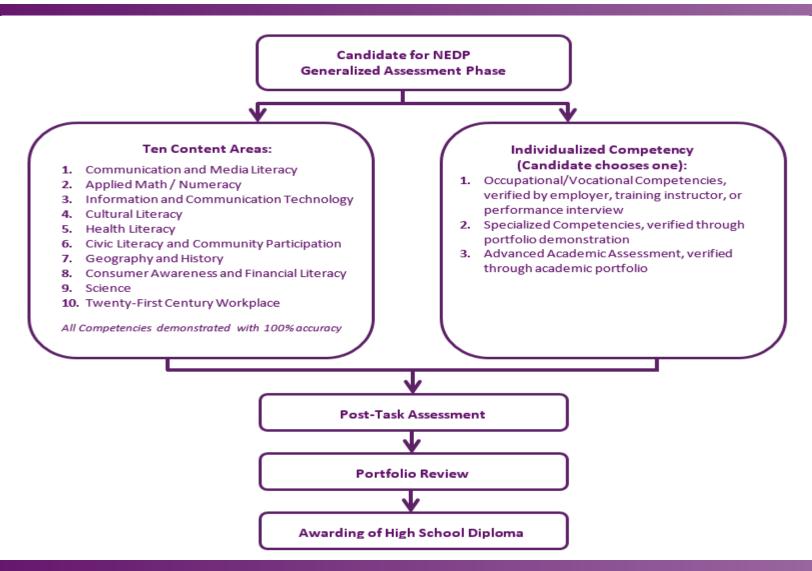
- Self-Assessment Checklist
  - Self-evaluate on the NEDP competencies
- Technology Skills Self-Assessment Checklist
  - Navigate the NEDP online system
  - Demonstrate Information/Communications Technology (ICT) requirements
- College and Career Competencies Inventory
  - Select Employment/Workforce Skills, Specialized Skills, or Transition to Post Secondary
- O\*NET Occupational Interest Profiler
  - Helps candidates identify interests and relation to the world of work



## **NEDP Requirements: Generalized Assessment**

#### **NEDP: Generalized Assessment Phase**





#### **NEDP Generalized Assessment: Competency Content Areas**

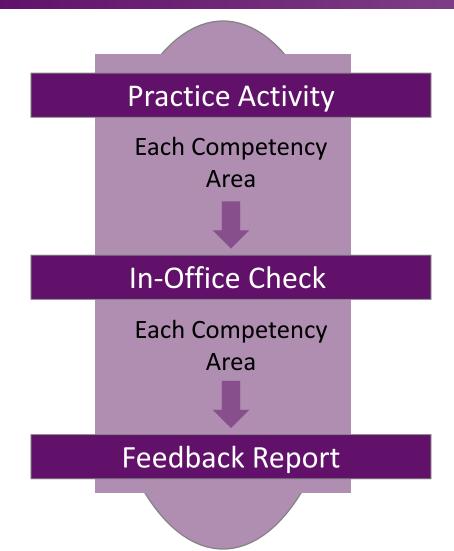


NEDP competencies emphasize 21<sup>st</sup> century skills required for the successful transition to postsecondary education and/or the workforce:

- 1. Communication and Media Literacy
- 2. Applied Math/Numeracy
- 3. Information and Communication Technology
- 4. Cultural Literacy (Literature and Film)
- 5. Health Literacy
- 6. Civic Literacy and Community Participation
- 7. Geography and History
- 8. Consumer Awareness and Financial Literacy
- 9. Science
- 10. 21<sup>st</sup> Century Workplace

#### **NEDP: Generalized Assessment Process**











**NEDP Site** 



**NEDP Site** 

#### **College and Career Competency**



- Employment/Workforce Skills Competencies verified by employer, training instructor, performance interview
- Specialized Competencies verified through portfolio demonstration
  - Permits the candidate to demonstrate skills that provide a possible source of independent income (i.e., music, photography, tailoring)
- Transition to Post Secondary verified through academic portfolio
- Personal and Management Skills verified by a portfolio documenting experience and knowledge

# NEDP: CCC Assessment and Work Preparation



- NEDP historically values the linkage between earning a high school diploma and college and careers
- The NEDP College and Career Competency allows graduates to demonstrate work history, attainment of an occupational credential/certificate, complete job training prior to graduation or demonstrate skills for college
- Workforce Skills Certification System can fill the gap if work history is insufficient

#### **NEDP: Personal and Management Skills**



- Affords the opportunity to demonstrate critical thinking and decision-making ability for complicated life decisions
- Provides 14 possible competency options
- Reflects major life situations and decisions
- Respects the fact that not all adults seeking a diploma will transition to post-secondary education, training, or employment

#### **NEDP: Demonstrating the PAM Skills**



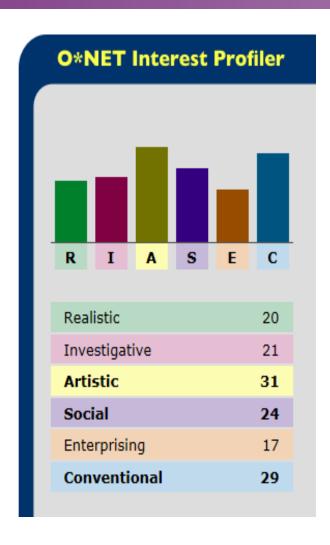
#### PAM is demonstrated in two (2) ways:

- 1. Portfolio
- 2. Presentation of the portfolio content through either:
  - Essay
  - Oral presentation

#### **Workplace Emphasis in NEDP**



- O\*NET Interest ProfilerMyNextMove.org
- O\*NET research on careers
- 21<sup>st</sup> Century Workplace content area
- Career planning and research
- Development of a resume and cover letter



#### **NEDP: Program Samples**



- Client Interface
  - Activities
  - Online resources
- Assessor Interface
  - Activate competencies, In-Office Checks, Post-Task Assessment
  - Score client responses
  - Provide feedback
- NEDP Portfolio
  - Score and log client's work
  - Monitor progress
  - Client feedback reports



#### **NEDP: Depth of Knowledge**



- NEDP expands critical thinking skills
- NEDP performance tasks are aligned with Norman Webb's Depth of Knowledge (DOK) Levels

Level	DOK	Example of an Activity
1.	Recall	<ul> <li>Show understanding of vocabulary</li> <li>Locate or recall facts explicitly found in text.</li> <li>Determine the area and perimeter of a rectangle.</li> </ul>
2.	Skill/ Concepts	<ul> <li>Explain how good work habits are important at home school and on the job.</li> <li>Compare desert and tropical environments.</li> </ul>
3.	Strategic Thinking	<ul> <li>Compare consumer actions and analyze how these actions impact the environment.</li> <li>Propose and evaluate solutions for an economic problem.</li> </ul>
4.	Extended Thinking	<ul> <li>Analyze and synthesize information from multiple sources.</li> <li>Use this analysis to draft a reasoned report.</li> </ul>

Source: Nebraska Department of Education. http://www.slideserve.com/allison/webb-s-depth-of-knowledge-dok-nebraska-department-of-education-august-2008

#### NEDP Sample Item 1: Local Geography (DOK 2)



#### Competency Area

Geography and History

#### **Competency**

 43. Demonstrate an understanding of local, national and global geography

### Performance Indicator

 43.1 Identify two geographic features of the state where you live that have affected the economy and the lives of the people of the state, region, or the area of the state where you live. Explain the relationship between the geography and the economy.

#### NEDP Sample Item 1: Local Geography, cont.



### Competency 43: Demonstrate an understanding of local, national and global geography.

Foundation Skills	NEDP Performance Indicator	CCR Standard(s)
ICT 26.4 Use presentation software to create a presentation on a selected topic to:  a) select a slide template appropriate to the topic and audience; b) create a clear outline with a logical progression of ideas; c) insert one or more graphic elements; d) format information clearly; and e) support an oral presentation.	43.1 Identify two geographic features of the state where you live that have affected the economy and the lives of the people of the state, region, or the area of the state where you live. Explain the relationship between the geography and the economy.	Integrate and evaluate content presented in diverse media and formats, including visually and quantitatively, as well as in words.  CCRA.W.4  Produce clear and coherent writing in which the development, organization, and style are appropriate to task, purpose, and audience.

# NEDP Sample Item 2: Credit Cards (DOK 3)



#### Competency Area

Consumer Awareness

#### **Competency**

• **50.** Interpret information on the use of credit, including interest rates, payment terms, and credit reports.

### Performance Indicator

- **50.1 A.** Compare and contrast two credit cards based on the following considerations:
  - a) card application procedures,
  - b) payment terms,
  - c) how finance charges are computed, and
  - d) key elements of the credit card statements.
  - **B.** Explain why someone might choose one of these credit cards over the other and defend the choice.

# NEDP Sample Item 2: Credit Cards, cont.



### Competency 50: Interpret information on the use of credit, including interest rates, payment terms, and credit reports

Foundation Skills	NEDP Performance Indicator	CCR Standard(s)
Applied Math 10. Solve problems in realistic situations, including multi-step problems.  Applied Math 13. Understand and use the number relationships represented by rates, ratios, and proportions.  Applied Math 14. Represent relationships in mathematical situations with tables and equations (including variables, exponents and negative numbers).	<ul> <li>50.1 A. Compare and contrast two credit cards based on the following considerations:</li> <li>a) card application procedures,</li> <li>b) payment terms,</li> <li>c) how finance charges are computed, and</li> <li>d) key elements of the credit card statements.</li> <li>B. Explain why someone might choose one of these credit cards over the other and defend the choice.</li> </ul>	CCRA.R.1 Read closely to determine what the text says explicitly and to make logical inferences from it.

### NEDP Sample Item 3: Occupations, Skills and Education (DOK 2)



#### **Competency Area**

• 21st Century Workplace

#### **Competency**

 61. Identify occupations and the skills and education required for specific jobs

### Performance Indicator

- **61.1** Compare and contrast two or more similar employment opportunities and summarize the following information:
  - a) salary and benefits;
  - b) the education level;
  - c) experience required;
  - d) hours of employment;
  - e) transportation options for getting to each job.
- **61.2** Describe for each: specific skills/abilities; personal skills; and job outlook.

# NEDP Sample Item 3: Occupations, Skills and Education, cont.



Competency 60: Locate information on employment opportunities including online searches, job ads, and career center offerings

Foundation Skills	NEDP Performance Indicator	CCR Standard(s)
ICT 26.6 Demonstrate the ability to use the Internet by: a) opening a Web browser to access a supplied Web site; b) researching an issue for a purpose; c) locating and documenting multiple resources; d) obtaining information in the form of a downloadable document, e) submitting information online.	<ul> <li>61.1 Compare and contrast two or more similar employment opportunities and summarize the following information: <ul> <li>a) salary and benefits;</li> <li>b) the education level;</li> <li>c) experience required;</li> <li>d) hours of employment;</li> <li>e) transportation options for getting to each job.</li> </ul> </li> <li>61.2 Describe for each: <ul> <li>a) specific skills/abilities</li> <li>b) personal skills</li> <li>c) job outlook.</li> </ul> </li> </ul>	CCRA.SL.4 Present information, findings, and supporting evidence such that listeners can follow the line of reasoning and the organization, development, and style are appropriate to task, purpose, and audience.  CCRA.L.1 Demonstrate command of the conventions of standard English grammar and usage when writing or speaking.

#### **NEDP: Program Accommodations**



The NEDP has accommodations incorporated in the webbased delivery system:

- Clear tabs direct clients to Overview, Activities, In-Office Check, and Tutorials.
- Overview provides the "why" for the competency and summarizes activities.
- Most competencies include web links or PDF resources.
- Resource icons clearly noted with white text on dark teal background.
- Clients can attempt an item multiple times. (no timed testing)

#### **NEDP: Program Accommodations (cont.)**



- Evaluation criteria match competencies and performance indicators.
- Oral In-Office Checks can alternately be done through electronic submission in word.
- All video tutorials have tutorial transcripts in PDF.
- Color contrasts optimize readability for clients with low vision.
- Size of font can be enlarged using Microsoft's Magnifier.
- Keyboard can be used for clients unable to manipulate a mouse.



#### **NEDP: Web-based Program**







## NEDP: Portfolio Review

#### **NEDP: Portfolio Review**



- Upon completion of each competency area, a third-party reviewer verifies that all the competencies have been demonstrated to 100% mastery
- Candidate either moves on to graduation or is required to resubmit areas requiring additional attention



#### **NEDP and WIOA**

#### **NEDP & WIOA: Supports WIOA Goals**



- Allows clients to obtain a HS diploma while meeting other WIOA performance measures
- Provides a stackable credential that verifies to employers that the client has the foundational, cognitive, and occupational-specific skills needed for work readiness
- Offers an ideal option for WIOA partners looking to develop an integrated education and training (IET) program

#### **NEDP & WIOA: WIOA Additions to Title II**



- Workforce Preparation Activities
- Integrated Education and Training (IET)
- Digital and Information Literacy
- Cross-Title Performance Accountability
- Alignment to Titles I, III, and IV

## **NEDP & WIOA: Workforce Preparation Activities**



Programs and services designed to help an individual acquire a combination of basic academic, critical thinking, digital literacy, and self-management skills

- Using resources and information
- Working with others
- Understanding systems
- Obtaining skills necessary to successfully transition to and complete post-secondary education, training and employment

## NEDP & WIOA: Integrated Education and Training (IET)

- Service approach that provides adult education and literacy activities concurrently and contextually with workforce preparation activities
- Targets training in occupations or clusters that assist adults in their educational and career advancement

#### **NEDP & WIOA: Digital Literacy**



The skills associated with using technology to enable users to find, evaluate, organize, create, and communicate information.

NEDP encourages the development and assessment of digital literacy skills as an online program

## **NEDP & WIOA: Technology-rich Environments**



Test-taker needs knowledge of the structure of a technology-rich environment:

- How to use command names
- Drop-down menus
- Naming protocols for files and folders
- Links in a web page
- Ability to interact with digital information (understand electronic images, graphics and numerical data)
- Locate, evaluate and judge the validity, accuracy and appropriateness of online information

Source: "Problem Solving in Technology-Rich Environments" | OTAN Online Connection | Winter 2014 | otan.us

## NEDP & WIOA: Cross Title Performance and Accountability



- Allows for data sharing via co-enrollment in education (Title II) and skills training (Titles I, III and IV)
- Leads to secondary school diploma/equivalency AND a transition plan to postsecondary education or employment
- Adult Education plays a key role in foundational skill development during an adult's progress through a training and employment path

#### A High School Diploma is not enough!

# NEDP & WIOA: Cross Title Performance and Accountability



- Proctored assessments with a certified NEDP Assessor may be administered at an adult education center,
   America's Job Center or community college
- NEDP can be offered at partner agency in partnership with an LEA
- Flexible schedule
- Contextualized activities

## **NEDP & WIOA: Workforce Preparation Activities**



- NEDP is designed to help clients acquire a combination of basic academic, critical thinking, digital literacy, and self-management skills
- NEDP includes competencies in utilizing resources and using information, and acquiring other skills necessary for successful transition into postsecondary education, training, or employment



## **NEDP Program Implementation**

#### **NEDP:** General Site Requirements



- Notify State Department of Education of interest
- Provide evidence of diploma-granting authority
- Have a minimum of 3 staff per local agency complete the NEDP Implementation Training to become NEDP Advisors/Assessors
  - Minimum requirements for Advisors/Assessors include a four-year college degree and any state certification requirements.

#### **NEDP: Staff Roles**



#### **NEDP Advisor**

- Administers diagnostics
- Interprets diagnostic results with candidate
- Provides feedback/advises on self-directed learning plan

#### **NEDP Assessor**

- Administers Generalized Assessment competency areas
- Evaluates performance tasks and provides client feedback
- Conducts ongoing task review

#### **NEDP Portfolio Reviewer**

 Conducts independent review of completed portfolio, including Generalized Competencies and Individualized Competency

#### **NEDP: Implementation Training**



- Workshop: Introductory/Overview
  - Self-study units
- Workshop: Diagnostic Phase
- Workshop: Generalized Assessment
- Workshop: Evaluation and Mastery
  - Portfolio Review
  - Inter-rater reliability check-points
- Ongoing Technical Assistance

## **NEDP: Implementation Costs – Year 1**



Item	Cost	Description
Site License Fee	\$1,950	Annual fee
Implementation Training (3 staff minimum)	\$1,500	Includes materials and 1 year support Travel costs for trainer are additional Optional: \$500 each for additional staff
10 Web-based Units (WEUs)	\$1,200	One WEU used for each client
Portfolio Reviews	\$1,500	National review of one Portfolio for each of 3 trained staff for certification
Scoring 10 Written Prompts	\$250	Optional: Written Prompt scoring for initial 10 candidates during agency certification
		process

#### **Contact Information**



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