

# Core Performance Follow-Up Survey

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1. Purpose of Follow Up Survey
2. Share experience of pilot
3. Survey results
4. Coming soon: Student Portal

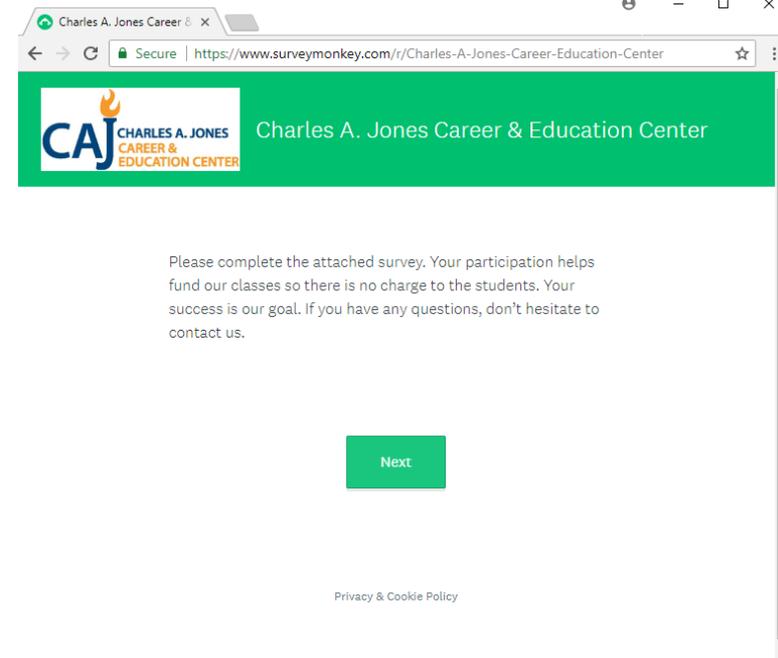
## Purpose of Follow Up Survey

1. Employment Rate – 2<sup>nd</sup> Quarter After Exit
2. Employment Rate – 4<sup>th</sup> Quarter After Exit
3. Median Earnings – 2<sup>nd</sup> Quarter After Exit
4. Credential Attainment
5. Measurable Skill Gains

## Share experience of pilot

## Survey Results

- Eight (8) agencies participated in the Pilot Survey
- Each Agency was provided a list of students to survey
- Agencies were provided with the online survey (**Survey Monkey**) to enter individual student responses
- Agencies were asked to keep track of
  - How students were contacted using
    - Telephone
    - Email
    - Text
    - Mail
    - In person
  - Who completed the survey
    - Agency/Staff
    - Teachers
    - Student

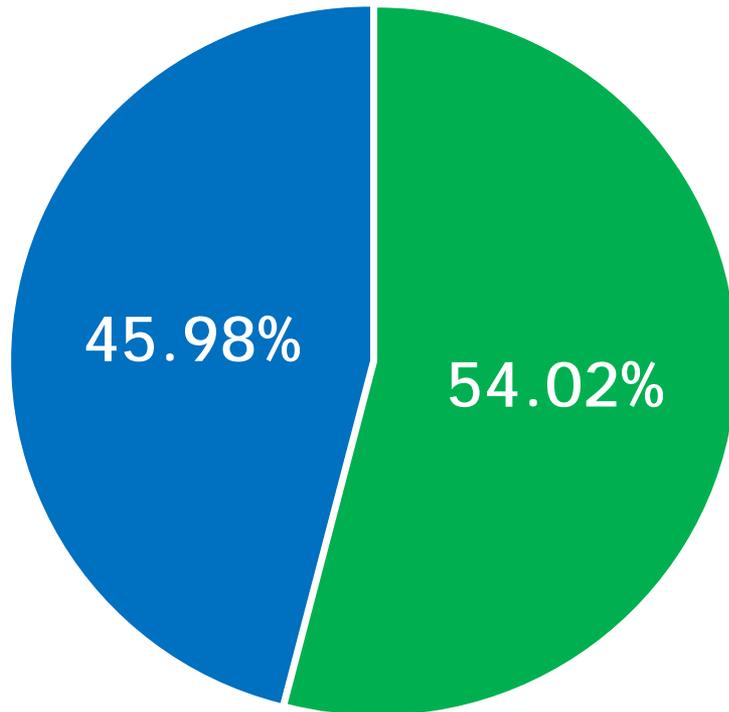


# Survey Results

Agency Name	Email	Phone Call	Text Messaging	Mail	In Person
ABC USD	X	X		X	
Corona-Norco Adult	X	X			
Cuesta College		X			
Huntington Beach UHSD	X	X			
Los Angeles USD		X			
Mt. San Antonio CCD	X	X	X		X
Sacramento City USD	X	X			
Stockton USD		X			

Agency Name	Agency/ Staff	Teacher	Student
ABC USD	X		X
Corona-Norco Adult	X		
Cuesta College	X	X	X
Huntington Beach UHSD	X	X	X
Los Angeles USD	X		
Mt. San Antonio CCD	X	X	
Sacramento City USD	X		
Stockton USD	X		

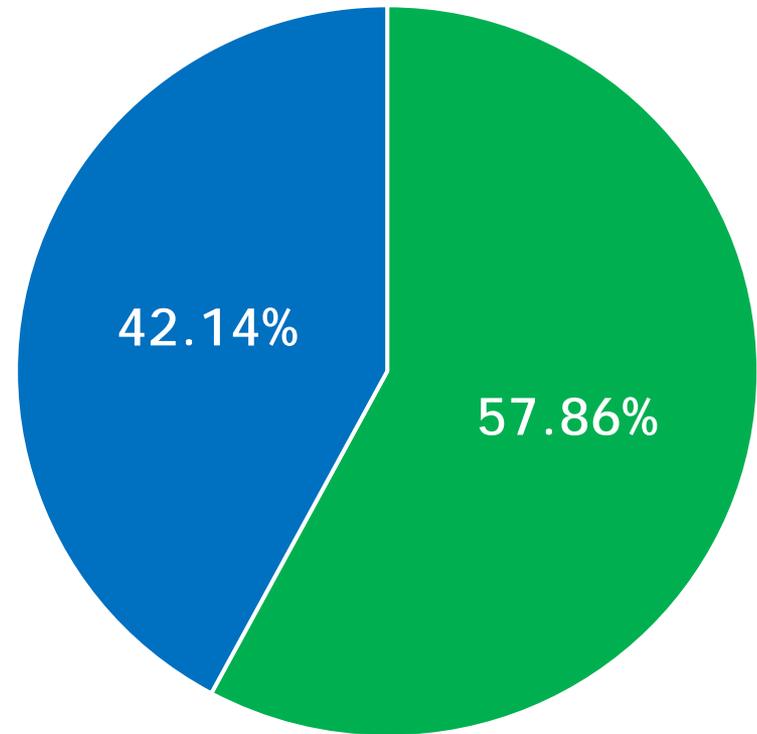
## Surveyed Students



- Completed Survey
- Did Not Complete the Survey

Completed Survey	Did Not Complete Survey	Total Students
1,813	1,543	3,356

## Does Student Have a Job?

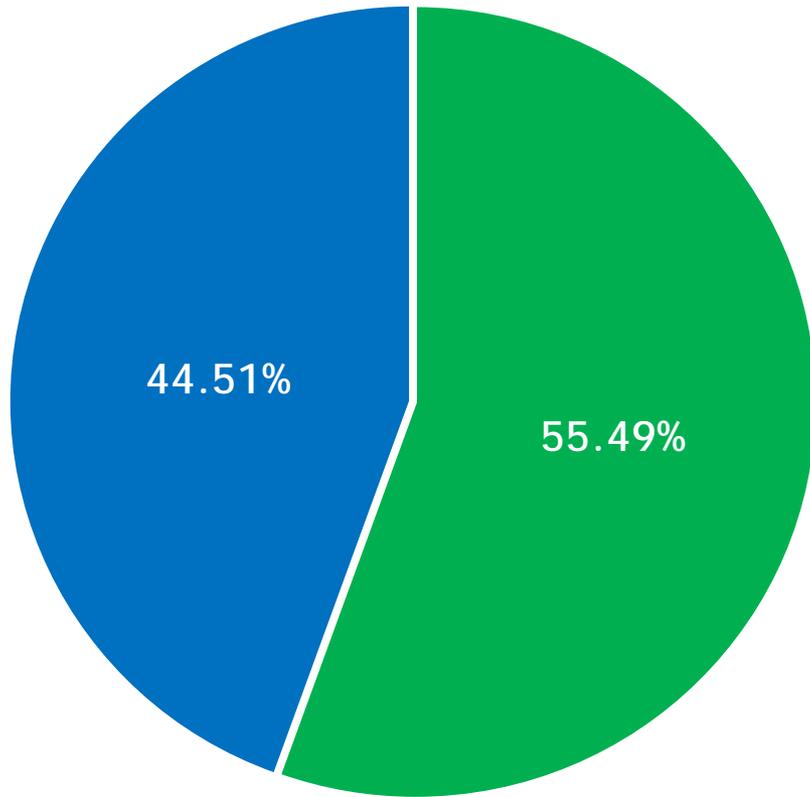


■ Yes ■ No

Completed Survey	Students With a Job		Students Without a Job	
	N	%	N	%
1,813	1,049	57.86%	764	42.14%

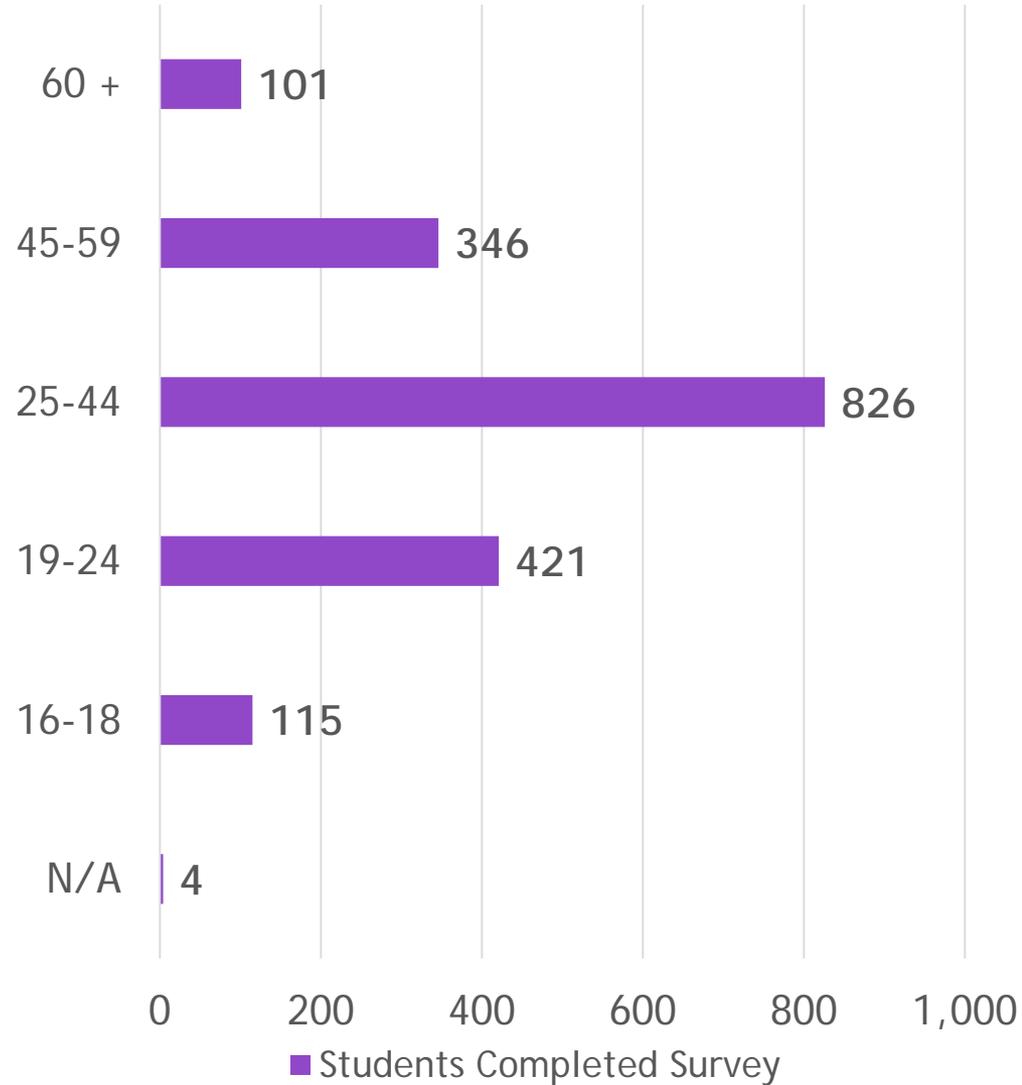
Student Without a Job	Without Job; Attending Another School		Without Job; Not Attending Another School	
	N	%	N	%
764	136	17.80%	628	82.20%

### Sex



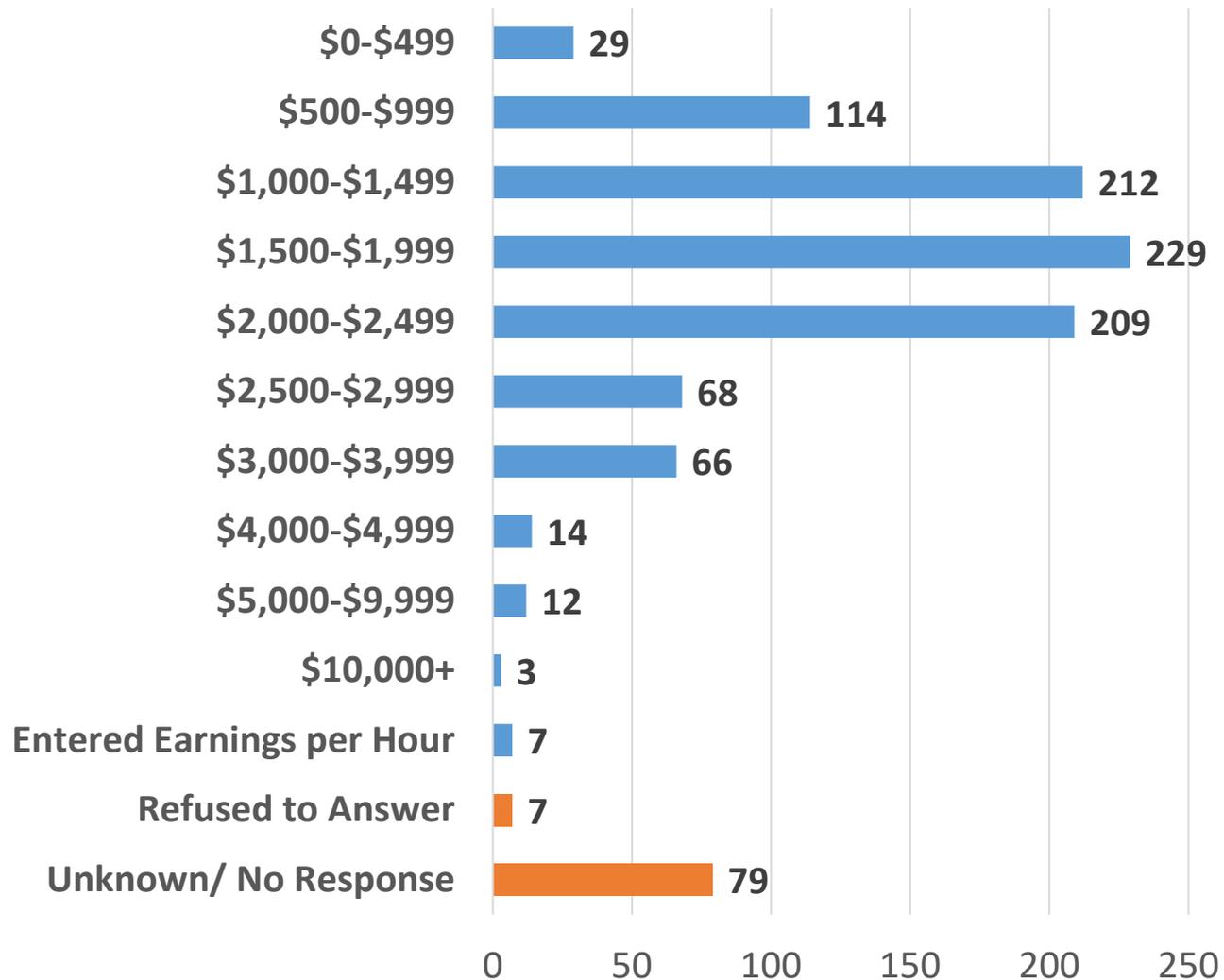
■ Female ■ Male

### Age



■ Students Completed Survey

## Earnings Per Month



# Coming soon: Student Portal

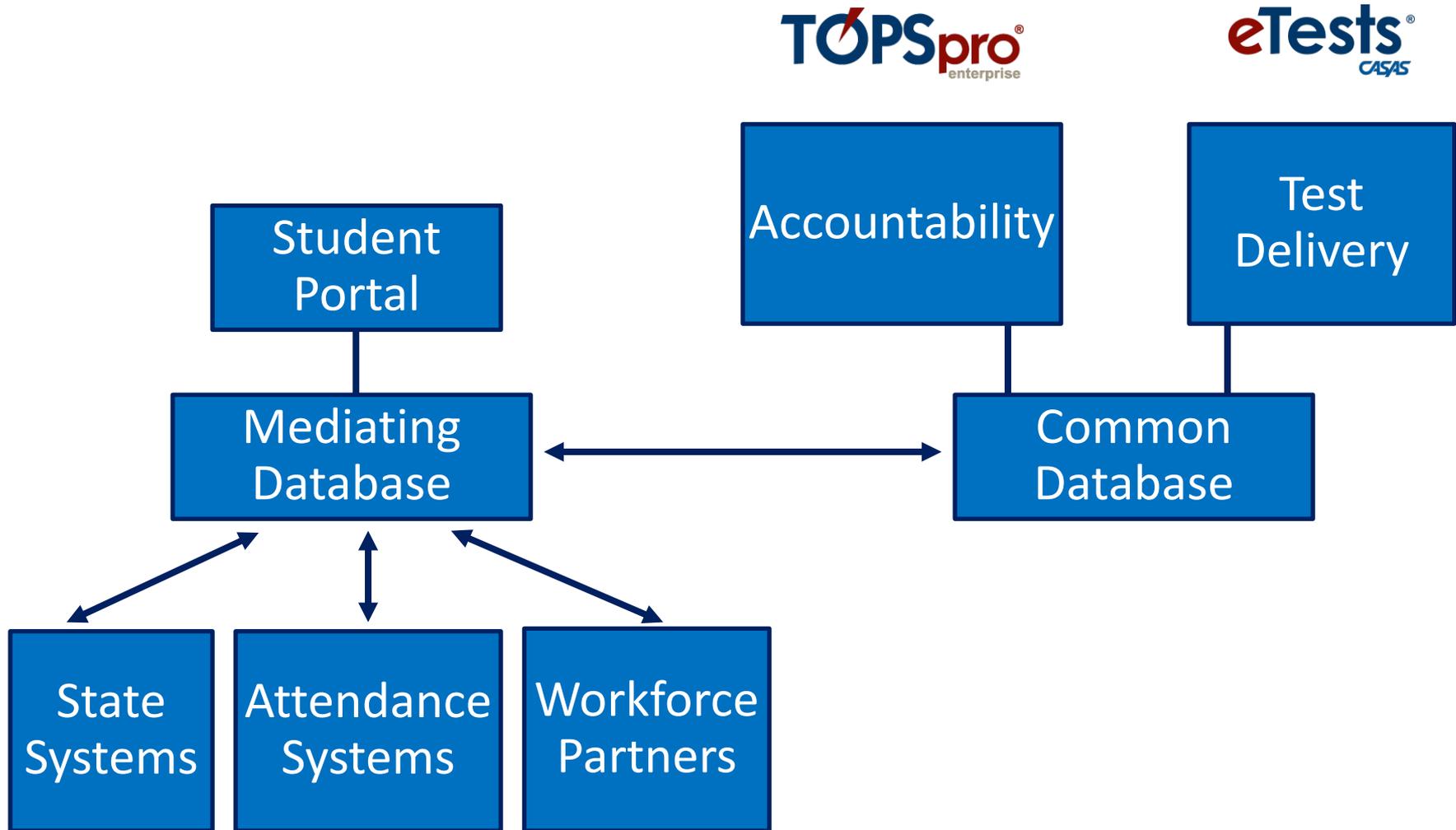
## Phase 1

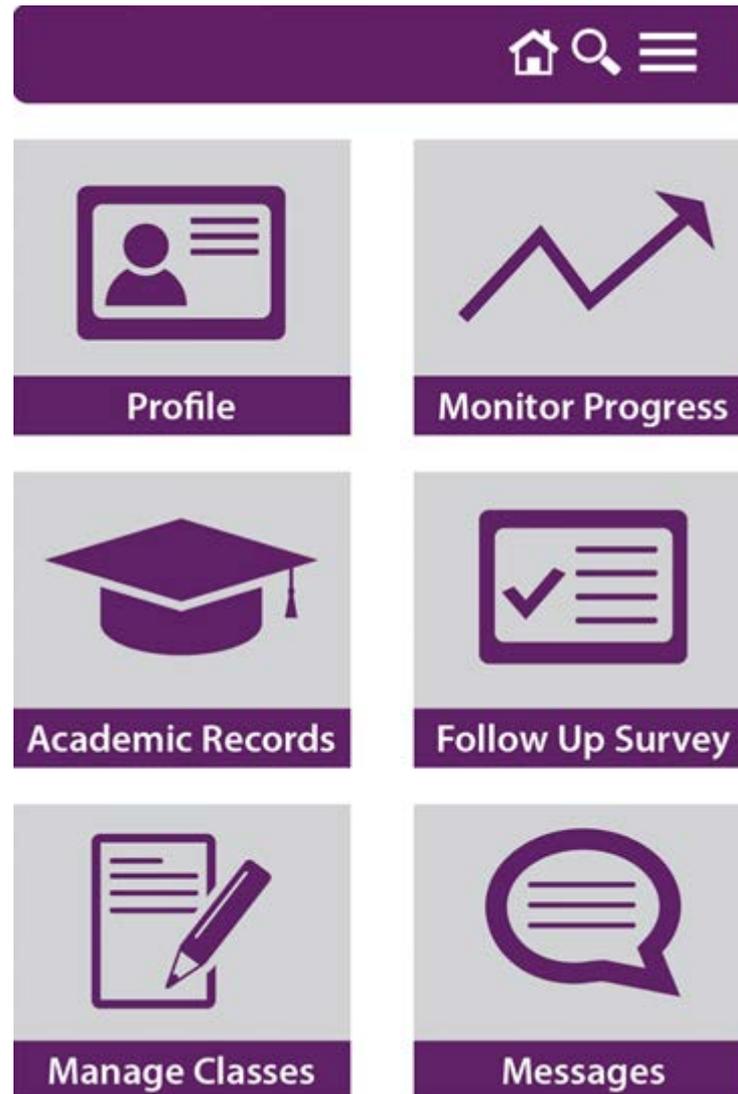
- NRS Core Performance Follow Up Survey
- Unique Student IDs across agencies
- Sample GOALS items in simulated test

## Phase 2

- Student Registration
- Monitor Educational Progress
- Interact with Education Provider

# Application Diagram





- Agency is collecting email address
- Agency is collecting cell phone
- Student is able to access student portal
  - has mobile phone, or
  - has computer with internet

- Run survey wizard in TE
  - Student has no SSN
  - Student is in 2<sup>nd</sup> or 4<sup>th</sup> quarter after exit
- TE pushes out invitations to survey
  - sms to cell phones
  - email
- Student responds to survey via portal

- If student doesn't respond...
- If return rate is less than 50%...
- Agency contacts student directly with ability to access portal and enter information for student

## Looking Ahead - Two Keys to Success

- Starting with orientation let student know that their adult education provider depends financially on knowing about their success after exit.
- Enable the student to become familiar with getting messages from their provider and interacting with portal.

# Thank You for Attending!

- Be sure to visit the CASAS website at [www.casas.org](http://www.casas.org)
- Follow us on Twitter  [twitter.com/CASASsystem](https://twitter.com/CASASsystem) and use the hashtag [#casassi2018](https://twitter.com/hashtag/casassi2018) to tweet updates, photos, and stories.
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