

NEDP Hardware and Software Requirements

Web-based NEDP must meet minimum operating system and hardware requirements. Please refer to the specifications below.

The following are minimum hardware and software requirements:

- Operating System:
 - Windows 7, or later versions
 - Mac OS X
 - Chrome OS

- Browsers*:
 - Google Chrome
 - Mozilla Firefox
 - Microsoft Edge
 - Apple Safari**
 - Opera

*It is always good practice to have the latest version installed.

**Safari used with Mac OS will not support the In-Office Check recordings. Google Chrome on a MacBook will support the In-Office Check recordings.

- Internet access (100 kbps upload bandwidth)
Check your bandwidth using either of these websites:
 1. <http://www.speedtest.net/> Click on Begin Test
 2. <http://testmy.net/upload> Click on Smart Test Automatic

- Adobe Acrobat Reader; free download - <http://get.adobe.com/reader/>
- Screen (monitor) resolution of 1024 x 768 pixels or higher
- Microphone, either built-in or accessory (stand-alone desktop or headset)
- Video card
- Printer (recommended)