

QUICK START GUIDE

FOR

TOPSPro Enterprise Data Managers



Getting Started

- Go to the CASAS website and register. This will allow you to register for trainings, download help documents and receive important notices from CASAS.

The image shows two overlapping screenshots of the CASAS website. The top screenshot displays the website's header with the CASAS logo on the left, a search bar, and navigation links for Login, Create Account, About, Contact Us, and Order. Below the header is a main navigation menu with links for Home, Product Overviews, Training and Support, Education Providers, Workforce Development, Business and Industry, and Social Media Newsroom. A banner image shows three people looking at a computer screen, with the text 'Product Overviews' and a sub-headline: 'Get on-target results with CASAS assessments and resources. Our products are time saving, easy to use, and cost effective.'

The bottom screenshot shows the 'Login' page. It features the CASAS logo, a search bar, and navigation links for Login, Create Account, About, Contact Us, and Order. The main content area includes a 'Login' heading, an 'Email' input field, a 'Password' input field, and a 'Login' button. To the right, there are two links: 'I am a new user: Create a new account' and 'I forgot my password: Reset password'. An orange arrow points to the 'Create a new account' button. At the bottom, there is a copyright notice: '© 2016 by CASAS. All rights reserved.' and a footer with links for Privacy Policy, Site Map, Contact Us, Feedback, and Follow us on Facebook.

Create New Account

* First Name

Middle Initial

* Last Name

* Email Address (work preferred)

Email Address is required

* Password

Password is required

* Confirm Password

Create your password here

The following information is collected to record the Primary Location where you work.

* Country

State

Province / Region (if country other than U.S.)

* Organization Name

Site Name (if you work for an organization with multiple sites)

Street Address

City

* Zip / Postal Code

Your Agency's name

Important! If you want to receive notifications of news that affects your data, mark here.

Phone #

Fax #

Yes, I would like to receive email and newsletters.

Profession? Education Provider Workforce Development Business and Industry

[Submit](#)

Using TOPSpro® (TE) Enterprise

Go to:

[CASAS Home/Product Overviews/Software/TOPSpro Enterprise/ TOPSpro Enterprise Help](#)

- On the TE Help Documentation page, you will find a wealth of support documentation as you learn the TE database. Down the left side of the screen are categories of various help documents to lead you through each item step-by-step.

From the center of the page you can download:

- **TE Basics** – A workbook used in trainings that provides practice activities. The first chapter provides the web address for our Rolling Hills database that you can use to complete the practice activities. Shows you how to set up your database.
- **Key Reports** – A booklet of the most useful TE reports for data management and instruction. Includes a sample of each report, information on how to generate the report, and the target audience (program administrators, TE data managers, teachers.)
- **TE Glossary** – a guide to TE terms and acronyms

The screenshot shows the CASAS website interface. At the top, there is a search bar and navigation links for 'Welcome, Patty Long', 'Logout', 'About', and 'Contact Us'. Below this is a main navigation menu with links for 'Home', 'Product Overviews', 'Training and Support', 'Education Providers', 'Workforce Development', 'Business and Industry', and 'Social Media Newsroom'. The 'Product Overviews' section is highlighted, featuring a blue banner with the text 'Product Overviews' and 'Get on-target results with CASAS assessments and resources. Our products are time saving, easy to use, and cost effective.' Below the banner is a breadcrumb trail: 'Home > Product Overviews > Software > TOPSpro Enterprise > TOPSpro Enterprise Help'. The main content area is divided into two columns. The left column contains a list of categories: 'California Accountability Features and Reports', 'Class, Student, Personnel Information', 'Data Exchange', 'Data Integrity Report (DIR)', 'Instructional Hours', 'Instructional Reports', 'NRS Federal Reporting', 'Options Window', 'Scanning', 'TE Hands on Training', 'TE Listers', 'TE Reports - General', 'TE Training Videos', and 'Users, Personnel, and Access Groups'. The right column is titled 'TOPSpro Enterprise Help Documentation' and contains the following text: 'Please refer to the Help Documentation by topic on the left side bar to find information regarding the most efficient and effective use of TOPSpro Enterprise. The Help Documentation will assist you in learning more about data entry, data exchange, reports and other useful features.' Below this text are four links: 'TOPSpro Enterprise Basics', 'Key Reports for TOPSpro Enterprise Users', 'Sample TOPSpro Enterprise Reports', and 'TE Glossary'. A fifth link, 'CASAS eTests Online Help Documentation', is located at the bottom of the right column. Two orange arrows are overlaid on the page: one points from the left towards the 'Key Reports for TOPSpro Enterprise Users' link, and another points from the right towards the 'Product Overviews' banner.

Entering/editing Student Information in TE

Use these links to help you get started in TE:

[How do I add students?](#) Or training video of [How to Add and Edit Student Records](#)

[How do I enroll them in a Class?](#) Or [How to Enroll Students in Classes](#)

[How do I add a test for them?](#)

[How do I generate a Next Assigned Test Report?](#)

[How do I generate a Personal Score Report?](#)

[How do I merge Duplicate Students?](#)

Data Integrity Report (DIR)

In TOPSpro Enterprise (TE), go to Reports/Data Management/Data Integrity

The DIR report displays 22 items that are important for State and Federal requirements. It includes **Summary Information** that highlights the most important data elements for WIOA data collection.

When reading this report, it's important to understand that

- **Required data items** are at the beginning of the report (items 1-10.)
 - Some of these items listed are directly related to your agency's data collection and testing schedule and the time of the year, and may not require immediate action. For example, *Item 7b: Learners with no Update Status* (retained, left, etc.) will have a high number at the beginning of the school year as classes start, but you know that your agency schedules Update Records to be completed at the end of the quarter or semester.
- **Core performance items** identify students in High School Diploma and High School Equivalency programs, students who qualify for transferring to College or Career Tech programs, and students who qualify for the *Get a Job/ Keep a Job* cohorts.
- **Data validation items** are purely informational and should be used for comparison and evaluation.

You need to be familiar with your agency's **Local Assessment Policy**.

Item Description	Item Count	Item Count
01. Missing last date of update (1-10)	0	0.0
02. Less than 1/2 hour of instruction	54	2.4
03. Less than 1/2 hour of assessment	75	3.3
04. Total hours between 1-1/2 hours	3	0.1
05. No Update Status of Student Entered	39	1.7
06. No Update Status of Student	38	1.7
07. Update Status of Student Entered but not in class	6	0.3
08. Update Status of Student Entered but not in class	6	0.3
09. Update Status of Student Entered but not in class	13	0.6
10. Update Status of Student Entered but not in class	2	0.1
11. No Post-Test	2	0.1
12. Total Assessment Score Status	258	11.3
13. Total Employment	50	2.2
14. Total Not Employed but Seeking Work	42	1.9
15. Total Student	75	3.3
16. Total Working Labor Force Status	108	4.7
17. No Data Record (Missing Student Information)	13	0.6
18. No Update Working Enrollment Status	42	1.9
19. No Post-Test	42	1.9
20. No Valid Record Tests of Student Value 4 and 40-49	124	5.5
21. Total eligible for 985 core performance follow-up cohort	45	2.0
22. Total eligible for 985 core performance follow-up cohort but did not get program	129	5.7
23. Number eligible for core employment cohort	22	1.0
24. Number eligible for core employment cohort but did not get program	74	3.3
25. Number eligible for basic employment cohort	25	1.1
26. Number eligible for basic employment cohort but did not get program	49	2.2
27. Number eligible for high school diploma cohort	0	0.0
28. Number eligible for high school diploma cohort but did not get program	1	0.0
29. Qualified for high school diploma cohort with a parent of 100	0	0.0
30. Qualified for high school diploma cohort with a parent of 100	0	0.0
31. Qualified for high school diploma cohort with a parent of 100	0	0.0
32. Qualified for high school diploma cohort with a parent of 100	0	0.0
33. Qualified for high school diploma cohort with a parent of 100	0	0.0
34. Qualified for high school diploma cohort with a parent of 100	0	0.0
35. Qualified for high school diploma cohort with a parent of 100	0	0.0
36. Qualified for high school diploma cohort with a parent of 100	0	0.0
37. Qualified for high school diploma cohort with a parent of 100	0	0.0
38. Qualified for high school diploma cohort with a parent of 100	0	0.0
39. Qualified for high school diploma cohort with a parent of 100	0	0.0
40. Qualified for high school diploma cohort with a parent of 100	0	0.0
41. Qualified for high school diploma cohort with a parent of 100	0	0.0
42. Qualified for high school diploma cohort with a parent of 100	0	0.0

- It is important to understand your agency's data collection and testing schedule since much of the data on the DIR can be misinterpreted.
 - Be familiar with the data entry and testing process at your agency. This will help you understand what the numbers in the DIR mean, e.g., "8. Students with no Post-test." If it is early in the year or term, the number may be high because it is too soon to post-test.

12/04/2014
14:22:55

Agency: 4908 - Rolling Hills Adult School

Summary Information	
Total WIA Title II Learners	348
Learners Concurrently Enrolled in High School/CC2	6
Total Learners eligible for WIA Title II	342

Item Description	Item Count	Item Percent
01 Missing Birthdate or outside 18-110	2	0.6
02 Less than 12 Hours of Instruction	54	15.8
02a Zero or Empty Hours of Instruction	51	14.9
02b Total hours between 1-11 hours	3	0.9
03 No Highest Year of School/Degree Earned	36	10.5
03a No Highest Year of School	34	10.0
03b No Highest Degree Earned	8	2.3
03c Learner marked Degree or Diploma Earned but no Year	6	1.7
03d Degree earned marked as outside U.S., but not Highest Year	13	3.8
04 No Gender	2	0.6
05 No Race/Ethnicity	6	1.7
06 Total Reported Labor Force Status	234	67.3
06a Total "Employed"	93	27.0
06b Total "Unemployed"	96	28.1
06c Total "Not employed not seeking work"	42	12.3
06d Total "Retired"	3	0.9
06e Total missing Labor Force Status	106	31.0
07a No Entry Record (Missing Student Enrollment)	11	3.2
07b No Update (Missing Enrollment Status)	62	18.1
08 No Pretest	92	26.9
09 No Post-Test	134	39.2
10 No Valid Paired Tests (Federal Table 4 and 4B only)	134	39.2
11a Total eligible for NRS core performance follow-up cohort	40	11.6
11b Total eligible for NRS core performance follow-up cohort	181	52.9
12a Number eligible for Enter employment cohort	22	6.4
12b Eligible for Enter employment but did not exit program	74	21.6
12a Number eligible for Retain employment cohort	20	5.8
12b Eligible for Retain employment but did not exit program	90	26.3
14a Number eligible for HSD/high school diploma cohort	0	0.0
14b Eligible for HSD/high school diploma but did not exit program	1	0.3
14c Qualified for high school diploma cohort with a pretest of 240+	0	0.0
14d Qualified for ASE High (Indicated Placement Using Instructional Level ASE High)	0	0.0
14e Qualified for high school diploma cohort but scored lower than 236 on all CASAS tests	0	0.0
14f Enrolled in HSD program but did not qualify for high school diploma cohort	16	4.6
15a Number eligible for Post-secondary cohort	14	4.0
15b Eligible for post-secondary but did not exit program	74	21.6
15c Qualified with highest degree earned = HSE, high school diploma, or some college, no degree	14	4.1
15d Qualified with Passed HSE or Earned high school diploma on Update Record	0	0.0
15e Qualified with enrollment in designated Transitions class	0	0.0
16 Passed HSE or high school diploma on Update Record but did not place in any core performance cohort	0	0.0
17 No Primary Goal	0	0.0
18 No Secondary Goal	0	0.0
19 Total Status Updates	2	0.6
19a Total "Retained in Program"	2	0.6
19b Total "Left Program"	0	0.0
19c Total "No show"	0	0.0
19d Total Missing Update Status	0	0.0
20 Work-based Project	0	0.0
21 Learners with a pretest in the conservative estimate range	0	0.0
22 Learners with a pre-/post-test pair but less than 40 hours of instruction	0	0.0

Required

Items 1 - 10 are important for state and federal reporting

Core Performance

Items 11 - 16 are important for NRS core performance reporting

FYI

Items 17 - 22 are important for data validation and verification

CASAS Training

- **CASAS Online Workshops** (facilitated and self-paced options)
www.casas.org: [Home](#) > [Training and Support](#) > [Register for Trainings and Meetings](#)
 - California Accountability (New Users and Experienced Users)
 - NRS Policy
 - CASAS Assessment Implementation
 - Data Collection, validation, and reporting using TOPSpro Enterprise (TE)
 - Computer-based Testing
 - EL Civics
 - Resources To Support Success

Every fall, CASAS provides live, local trainings in California:

- California Accountability for New Users
- Implementation Training
- TE Basics

www.casas.org: [Home](#) > [Training and Support](#) > [Trainings and Meetings](#)

- **CASAS Summer Institute – June**
www.casas.org: [Home](#) > [Training and Support](#) > [National Summer Institute](#)

The CASAS National Summer Institute presents the ultimate opportunity for professional development. Every session is designed with attendees in mind, providing them with the latest information and technical training to ensure success.

- Access to more than 75 trainings and workshops
- Learn more about computer-based and online testing with CASAS eTests
- Gain comprehensive strategies focused on improving learning outcomes
- Hear about the latest approaches in transitioning learners to postsecondary education and the workplace
- Attend informative workshops to explore using data for program improvement

Suggested Trainings for New TE Users

- California Accountability for New Users* *F2F, Online, SI*
- Implementation Training * *F2F, Online, SI*
- TE Basics *F2F, Online, SI*
- Data Submission Guidelines *Online*
- Payment Points: Overview and Interpretation *Online*
- Payment Points: Drilldown *Online*
- Data Integrity Report: Overview and Interpretation *Online*
- Data Integrity Report: Drilldown *Online*

**Required Training*

F2F = Face-to-face trainings throughout California in the fall

Online = Facilitated online training

SI = Summer Institute

CASAS Documents and Resources

- **WIOA II Technical Manual for Data Deliverables**

A step-by-step guide to create and submit quarterly and year-end deliverables

www.casas.org : [Home](#) > [Product Overviews](#) > [Software](#) > [TOPSpro Enterprise](#) > [TOPSpro Enterprise Help](#) > [California Accountability Features and Reports](#)

- **Instructor Handbooks for ABE/ASE and ESL**

An interactive tool for teachers that provides information for data collection and testing responsibilities in the classroom, reading testing reports and targeting instruction.

www.casas.org: [Home](#) > [Training and Support](#) > [Specialty Training](#) > [Handbooks for Teachers](#)

- **Key Reports for TOPSpro Enterprise Users**

Most common TE Reports with instructions on how to generate them and who the target audience is (administration, teachers, students, TE data staff.)

www.casas.org: [Home](#) > [Product Overviews](#) > [Software](#) > [TOPSpro Enterprise](#) > [TOPSpro Enterprise Help](#)

- **QuickSearch**

Easy to use online reference to thousands of instructional materials that are competency-based and appropriate for youth and adult learners.

www.casas.org: [Home](#) > [Product Overviews](#) > [Curriculum Management & Instruction](#) > [Instructional Materials: QuickSearch Online](#)

- **EL Civics**

- **Civic Participation**

Assessments and resources for agencies and teachers.

www.casas.org : [Home](#) > [Training and Support](#) > [CASAS Peer Communities](#) > [California Accountability](#) > [EL Civics](#) > [Civic Participation](#)

- **Citizenship**

www.casas.org : [Home](#) > [Product Overviews](#) > [Curriculum Management & Instruction](#) > [Materials Bibliography \(Citizenship\)](#)

Curriculum resources for teachers.

- **Low-Level Literacy ABE Curriculum**

www.casas.org: [Home](#) > [Product Overviews](#) > [Curriculum Management & Instruction](#) > [Curriculum Modules \(Low Level Literacy\)](#)

- **Continuous Improvement Measure (CIM)**

www.casas.org: [Home](#) > [Product Overviews](#) > [Curriculum Management & Instruction](#) > [Program Improvement: Continuous Improvement Measure](#)

- **Network Meetings for WIOA, TOPSpro, and EL Civics staff**

www.casas.org: [Home](#) > [Training and Support](#) > [Trainings and Meetings](#)

Monthly meetings for administration, lead teachers and TE staff, both face-to-face and online, to review latest updates from CDE, provide professional support and discuss hot topic-related data and reports

California WIOA Title II

The following information reviews data collection and data submission guidelines for California funded agencies.

CASAS is available to modify the TE Quick Start Guide to your state specifications. For more information, please have your state agency contact:

Adriana Terry at aterry@casas.org

Data Deliverables

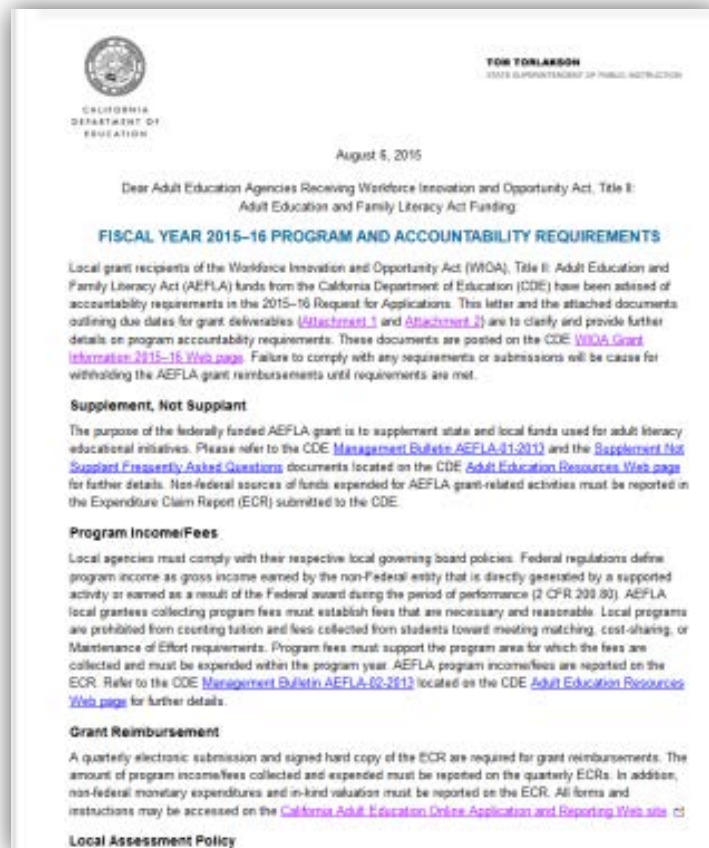
Demographic data, testing data and several reports are due throughout the year. Below are the key documents listing what information is due, when it is due, and how to compile and submit it.

a. Beginning of the Year (BOY) Letter

www.casas.org: [Home](#) > [Training and Support](#) > [CASAS Peer Communities](#) > [California Accountability](#)

Sent to all agencies' administration after the start of the fiscal year (July 1.) You can download a copy from the CASAS website using the address listed above.

- Delineates all required documents and data due dates throughout the year.
- Includes agency training requirements – *California Accountability and Implementation Training*.

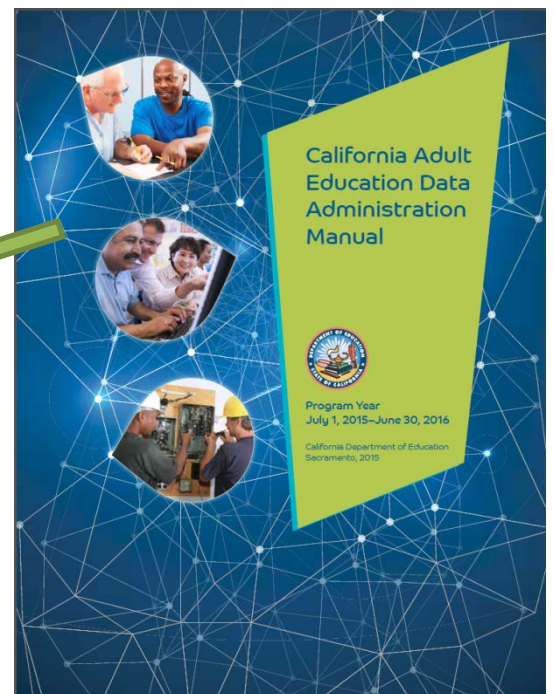


b. California Adult Education Data Administration Manual

www.casas.org: [Home](#) > [Training and Support](#) > [CASAS Peer Communities](#) > [California Accountability](#)

This document provides all the information you need about data collection and testing requirements for WIOA. This manual includes:

- A list of commonly used acronyms in adult education
- A description of the CA payment point system
- A data dictionary that provides descriptions of each data item found on Entry Records, Update Records, and Test Records.



****Note – there will not be a 2016-17 version posted during the 2016-17 year. CDE has approved the 2015-16 version for the 2016-17 year.***

c. CASAS Technical Manual for Data Deliverables

www.casas.org: Home > Product Overviews > Software > TOPSpro Enterprise > TOPSpro Enterprise Help > California Accountability Features and Reports

A step-by-step guide for data submission.

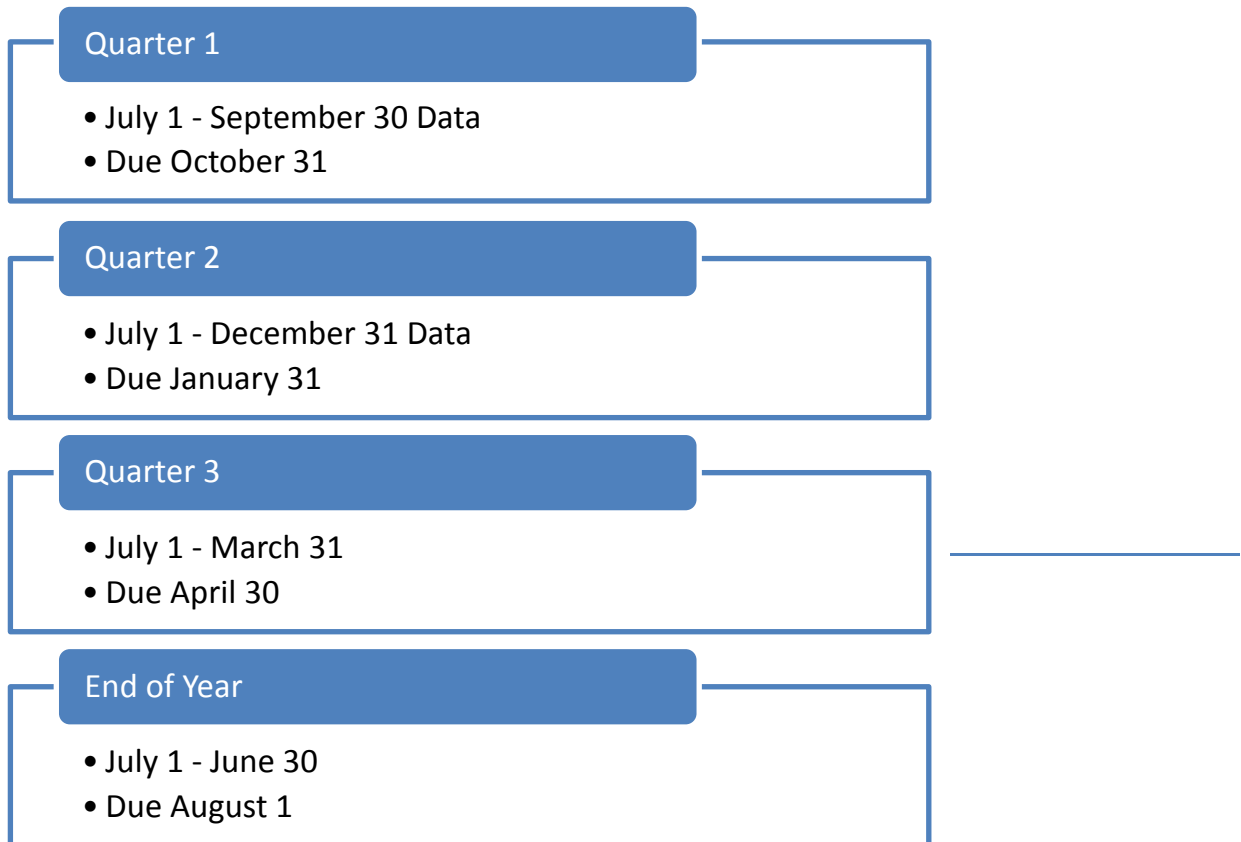


d. Due Dates

Due dates never change. If the date falls on a weekend, the data is still due by that date.

How do I clean up my data to get it ready for Data Submission?

- o <https://www.casas.org/docs/default-source/te-help-documentation/cleaning-up-your-data-integrity-report.pdf?sfvrsn=4>



California Payment Points

In TE, go to Reports/State Reports/CA/Payment Points

Payment Points

California funded agencies can receive “Pay for Performance” funding.

To qualify for California Payment Points, students must have

- 12 or more hours of instruction by the end of the fiscal year (July 1 – June 30)
- An Entry Record
- A qualifying pre-test and post-test*
- An Update Record

**Completion of HSE and GED, TASC or HiSET can substitute for a post-test.*

There are three types of Payment Points:

Benchmarks	Student Outcome Datasets (SODS)	Transition
<ul style="list-style-type: none">• Complete a level• Advance one or more Levels• Earn a HSD• Earn an HSE	<ul style="list-style-type: none">• Complete a level• Advance one or more Levels• Pass up to 2 COAPPS• Pass the CIT and/or Government and History Test	<ul style="list-style-type: none">• Qualify for Core Performance Outcome• Report a Positive Outcome:<ul style="list-style-type: none">• Retained/Got a Job• Got a Better Job• Enrolled in College or Career Tech

Benchmarks

Using National Reporting System (NRS) Federal Table 4, students earn a payment point based on Pre/Post test scores (Academic Outcome)

CASAS

06/02/2014 11:48:38

Table 4
Educational Gains and Attendance by Educational Functioning Level
All Student Entry Dates

Page 1 of 1 FT4

Agency: 4908 - Rolling Hills Adult School Program Year: 2013-2014

Entering Educational Functioning Level (A)	Total Number Enrolled (B)	Total Attendance Hours (C)	Number Completed Level (D)	Number who Completed a Level and Advanced One or More Levels (E)	Number Separated Before Completed (F)	Number Remaining within Level (G)	Percentage Completing Level (H)
ABE Beginning Literacy	6	402	2	0	1	3	33.33
ABE Beginning Basic	2	70	1	1	0	1	50.00
ABE Intermediate Low	7	322	1	1	0	6	14.29
ABE Intermediate High	7	259	1	0	4	2	14.29
ASE Low	1	75	0	0	0	1	0.00
ASE High	1	125	1	N/A	0	0	100.00
ESL Beginning Literacy	6	362	3	1	1	2	50.00
ESL Low Beginning	8	648	6	3	1	1	75.00
ESL High Beginning	48	4,357	27	16	8	13	56.25
ESL Low Intermediate	47	5,112	27	20	4	16	57.45
ESL High Intermediate	66	8,033	40	24	2	24	60.61
ESL Advanced	42	4,089	11	N/A	5	26	26.19
Total	241	23,854	120	66	26	95	49.79

Complete a Level Benchmark

- Earned when learner makes sufficient pre-/post-test gains to complete a level on NRS Federal Table 4 (Column D)
- Includes additional California Benchmark Levels for lower levels of ABE
- Earned in only one modality
- Earned only once per learner per program year

Advance One or More Level Benchmark

- Earned when learner makes sufficient pre-/post-test gains to advance one or more levels on NRS Federal Table 4 (Column E)
- Learner must continue in program after completing a level (mark *Retained in Program* on learner Update Record Field #7 – Status)
- Earned in only one modality
- Earned only once per learner per program year

High School Diploma Benchmarks

- One payment point for earning a HSD
- Mark **“Earned HS diploma”** on Update Record
- Must exit program (**“Left Program”**)
- School maintains certified list of high school diploma students

EDUCATION

Passed GED

Passed HiSET

Passed TASC

Earned High School diploma

Returned to K-12

Gained computer/tech skills

Completed course

Mastered course competencies

Earned certificate

Educational achievement

Skills progression

Transcript or report card

Secondary

Post secondary

Entered college

Transitioned to another program

Transitioned to another program (non-transferable)

Attained credit

REASON FOR EXITING
(Mark one or leave blank)

Changed class or program

Completed Program

Met goal

Lack of child care

Family problems

Own health problems

Lack of interest

Public safety

Administratively separated

Unknown reason

Other known reason

Conflict with family

Release from incarceration

PROGRAM STATUS
(Mark one)

Retained in program

Left program

No show

High School Equivalency (HSE) Benchmarks

- HSE students must pass all sections
- Mark **“Passed GED 2014, HiSET or TASC”** on Update Record
- Must exit program (**“Left Program”**)
 - Passing the Spanish GED is acceptable for GED benchmark attainment
 - CDE will perform a data match for HSE students to determine benchmark payments

Student Outcome Dataset Payment Points – EL Civics

Civic Participation:

- Pass up to two **EL Civics Additional Assessments (COAAPs)**

Citizenship Preparation:

- Pass the **CASAS Citizenship Interview Test** (206 or above) and/or
- **Government and History for Citizenship Test** (206 or above.)



Transition Outcomes Payment Points

- Learner meets all criteria for one of three NRS core performance cohorts (*Enter Employment, Retain Employment, Enter Postsecondary*)
- Learner is randomly selected for survey sampling using the TE California Core Performance Wizard
- Agency identifies learner using the wizard and sends that person a follow-up survey via mail, e-mail, or phone
- Learner returns survey to agency and reports a positive outcome (successfully gets a job, enrolls in training, etc.)

WORK	EDUCATION
<input checked="" type="checkbox"/> Got a job	<input type="checkbox"/> Returned to K-12
<input checked="" type="checkbox"/> Retained job	<input type="checkbox"/> Passed GED 2014
<input type="checkbox"/> Met work-based project goal	<input type="checkbox"/> Earned certificate
<input checked="" type="checkbox"/> Entered job training	<input type="checkbox"/> Earned high school diploma
<input type="checkbox"/> Entered apprenticeship	<input checked="" type="checkbox"/> Entered college
<input type="checkbox"/> Entered military	<input checked="" type="checkbox"/> Entered training program
<input type="checkbox"/> Acquired workforce readiness skills	<input type="checkbox"/> Gained computer or tech skills
<input type="checkbox"/> Reduced public assistance	<input type="checkbox"/> Mastered course competencies / educational plan
<input type="checkbox"/> Other	<input type="checkbox"/> Other
	<input type="checkbox"/> Passed HiSET
	<input type="checkbox"/> Passed TASC

