

# Promising Practices *2023 Awards*

CDE Adult Education Office  
WIOA, Title II Programs



**CALIFORNIA DEPARTMENT OF EDUCATION**  
Tony Thurmond, State Superintendent of Public Instruction

# Congratulations to These Agencies

- Elk Grove Adult and Community Education
- Five Keys Charter School
- Fontana Adult School
- Merced Adult School
- MiraCosta College

- Mt. San Jacinto College
- Redondo Beach – South Bay Adult School
- West Los Angeles College – LACCD
- Whittier Union Adult School

# Promising Practice Awards

The Promising Practice Award recognizes California ABE, ASE or ESL adult education providers that have implemented strategies and practices to help students attain their goals.

These practices must improve program accountability, develop skills students need in the workplace, promote collaboration and cooperation with other programs or agencies, promote the effective use of technology, promote effective student transitions, or have potential application in other adult programs.



Let's Take a Quick Look  
at Each Winning Agency

# Elk Grove Community and Adult Education

## *Success with the Employment and Earnings Survey*

- Up to 78% survey responses
- Up to 69% of students reporting SSN
- Google Form to students who forget to complete the survey
- Staff call non-responding students to review the questions

# How does Elk Grove get students to respond to surveys?

1

At registration, we ask students for their Social Security numbers.

2

At orientation, we inform students that the survey will come after they exit.

3



We send the survey through TOPSpro (TE).

4

Staff send out a Google Form to students who haven't responded. This form asks the same questions. Staff transfer answers into TE.

5

Staff call students who have not completed the survey.



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# Elk Grove Contact Information

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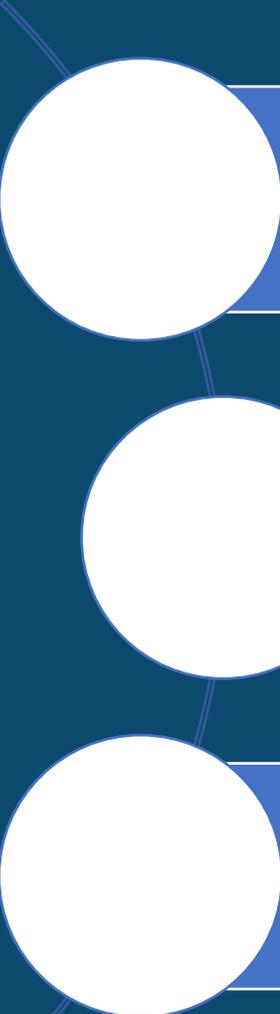
# Five Keys Charter School

*Collaboration and Co-location of Classroom Sites  
within Partner Facilities*

*Five Keys' model of partnership and collaboration promotes leveraged resources and reciprocal referrals.*

Learning Gains in 2022-23:  
ESL is **94%** and ABE is **65%**.

# Easier Transitions for Five Keys Students



All Five Keys curriculum and instruction are geared toward helping students successfully transition to postsecondary education, job training opportunities, and successful job searches.

Our instructors are embedded within workforce and social service agencies, community-based organizations, residential recovery centers, probation day reporting centers, and county jails.

We measure whether we've obtained our objective(s) by monitoring graduation rates, employment and earnings follow-up data, and co-enrollment in partnered programs.



# Contact Information

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# Fontana Adult School

## *Successfully Promoting the Employment and Earnings Survey*

When students agree to answer the three-question survey, we fill it out on our end, allowing us to have increased rates of responses.

Up to **86%** overall response rate  
in 2022-23.

Over **71%** each quarter.  
**NO** students provide SSN.



# How the Survey Works at Fontana Adult

- Invitations are sent out to students to fill our Employment and Earnings Survey two quarters after they exit.
- Initial responses are sent in.
- To increase these responses, office staff are given scheduled time to reach out to alumni and ask if they would be comfortable answering the survey over the phone after initial rapport has been established.



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from the Noun Project



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from the Noun Project

# Fontana Adult Contact Information

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“The increased responses allow us to better gauge the effectiveness of many of our programs.”

# Merced Adult School

## *Excel with HyFlex Instruction*

*HyFlex instruction has now become a vehicle for those students that are unable to attend in person to fully participate and interact with the instructor and those students that are in the classroom.*



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***Learning Gains for 2022-23: ESL 100%, ABE 78% for Reading; HSE with 43 GED Sections passed***

# How It Works and More Results at Merced

- *The instructor teaches the class as if all students were physically in the classroom. An overhead projector allows the students in classroom to see and interact with the students online.*
- *An Aver camera and a conference speaker/microphone, allows those students on Zoom to see, hear, and interact with the instructor and classmates as if they were in the classroom.*
- *It has improved attendance for those students have issues with illness, transportation, or childcare, and has allowed our students to excel in their academics.*
- *This year, approximately **45%** of the HSE class along with **41 %** of the ESL students attend online each day.*

# Merced Contact Information

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# MiraCosta College Community Learning Center

## *Success through Multi-Modality Scheduling*

We wanted to bring back students who had left our program at the start of the pandemic because of their preference for in-person classes, while maintaining the enrollment of students who had joined our classes during the pandemic due to the conveniences afforded by online instruction (synchronous or hybrid).

As a result, our enrollment increased from Fall 2021 to Fall 2022 by 34.8%.

# Learning Options for MiraCosta Students

We reassessed and rearranged our schedule of class offerings to include a variety of modalities including:

- 1) 100% In-person classes;
- 2) Hybrid in-person classes— meaning scheduled face-to-face classes and structured, asynchronous study online;
- 3) 100% synchronous Zoom classes;
- 4) Hybrid Zoom classes - meaning scheduled Zoom classes and structured asynchronous study online;
- 5) Hyflex classes – consisting of the opportunity for students to choose whether to come to class in-person or participate in class through Zoom;
- 6) Learning lab – an open lab class where students can receive guidance from teachers on Zoom or use online educational software to study at their own pace.

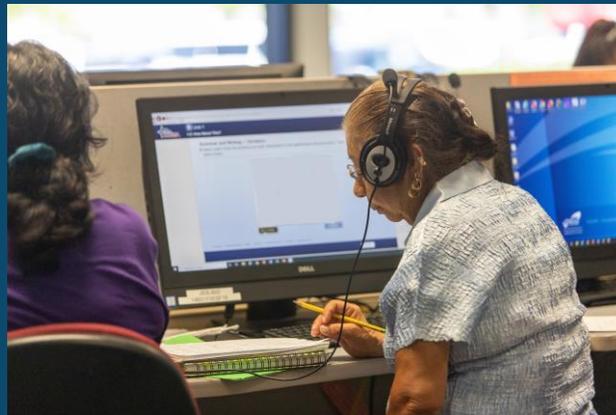
# MiraCosta Contact Information

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# Mt. San Jacinto College

## *On Track with the Employment and Earnings Survey*

“We review our rate of survey completion data at the end of each quarter to evaluate our progress/completion rates. We also analyze our data at the consortium level at the end of each quarter to discuss strategies and ensure we’re on track towards the state’s newly implemented 45% rate of completion.”

### **The Challenge**

- Over half of our students do **not** report an SSN.
- Only 12% of our students respond on their own.

### **The Result**

Overall response rate in 2022-23 is **45.1%**.  
We reached our goal which matches the California state goal.

# Mt. San Jacinto College Process

- First, we run the Core Performance Wizard in TE to send a first wave of survey invitations using the “by email” option.
- We check that all surveys were delivered using the TE survey responses page before sending a second wave of invitations to all core performance students a week after sending the first invitation.
- We send a third invitation to all core performance students a week after the second invitation.
- After giving students time to respond to the third invitation, we generate a “Call List” from TE of students who haven’t responded to the survey. We export this list into an Excel sheet to use to contact students.
- We call students to survey them over the phone. We assemble a team of teachers, some of which are capable of speaking Spanish, alongside office support staff to support the phone call follow ups.
- Finally, we enter the survey responses manually.

# MSJC Contact Information

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# Redondo Beach South Bay Adult School

## *Evaluate Students Writing Skills and Target Support Strategies*



Upon enrollment, our GED prep, High School diploma and ABE students are now required to complete the CASAS Essay Assessment.

We created new workshops and a summer boot camp in addition to teaching writing within the ABE classes.

We started offering 1-on-1 tutoring which has been successful.

# Teacher Reactions at South Bay Adult

“The student’s Personal Score Reports are reviewed with them individually with their teacher to identify appropriate support strategies and goals for each student’s Education Plan.”

“Students have reported that the suggestions the Essay Assessment results provide are extremely helpful in helping them focus on certain areas of their writing.”

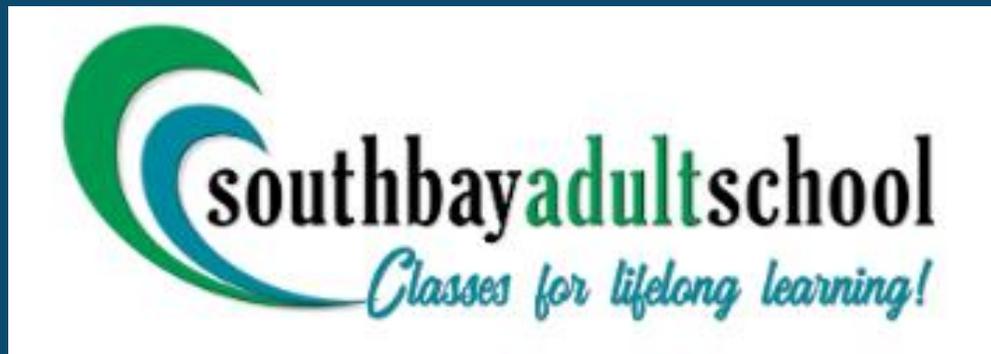
“For teachers, an online Essay assessment makes life easier. The auto-scorer is actually spot on. I found that if I gauged a student at a certain level, the auto-scorer aligned with my evaluation. It assesses their abilities really well.”

“Students were ecstatic to be able to get a score [report] right away. Once we have that prescription, we start working on improving their skills right away. For some it’s tutoring. For others, we recommend classes.”

# South Bay Adult School Contact Information

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# West Los Angeles College- LACCD

## *Health Career Pathways for English Language Learners*

Our Health Career Discovery Program encompasses stackable certificates within distinct categories of the health sciences fields:

In-Home Supportive Services, Medical Terminology, and Pre-Nursing Career Preparation.

ESL Learning Gains are above the state average.

4 EL Civics COAAPs covered

60 students enrolled in this IELCE/IET training program leading to an In-Home Support Services certificate.

# Description and Results at West LA College

- Students enroll in courses in the College and Career Prep Division which provides an expansive overview of many career trajectories in the healthcare sector.
- Our faculty team, counselors, and administrative staff provide a 1-hour student orientation welcoming them to the program, introducing them to their instructors, and providing support with technology needs (Canvas & Zoom).
- Throughout the course we have multiple guest speakers who come and share vital information with our students: counseling team, employer partners, and credit department chair in Health Sciences.
- Each certificate includes a Vocational ESL component and workplace skills that are contextualized.

# West LA College Contact Information

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# Whittier Union Adult School

## *Restructuring ESL to Increase Measurable Skill Gains*

We eliminated the barrier between  
ESL & CTE.

- All ESL Levels are now above the state average.
- ESL student enrollment increased from 291 (20-21) to 710 (22-23).
- ESL students have a **54%** increase in Measurable Skill Gains since 2020-21.
- **91%** of ESL students are also enrolled in CTE classes.
- COAAP assessments are passed with a **97%** average.

# Whittier Union Implementation

Instead of waiting and hoping for ESL students to take CTE classes, we brought CTE (Google Suite, beginning of the General Office pathway) to (all levels of) our ESL students resulting in a huge gain of ESL students now in CTE.

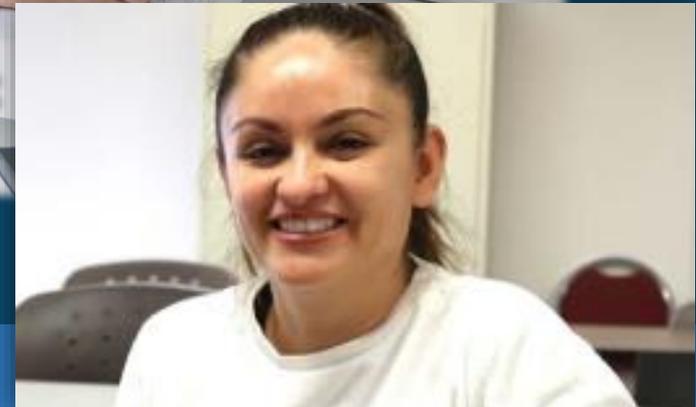
Google Workspace



# Whittier Union Adult School Contacts

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*Whittier Union*  
ADULT SCHOOL

Congratulations to the 2023  
**Promising Practices**  
award winners!

