

Core Performance Follow-Up Survey

Richard Ackermann and Nicole Jordan

CASAS

richard@teamcode.net

njordan@casas.org

(858) 292-2900

1. Purpose of Follow Up Survey
2. Share experience of pilot
3. Survey results
4. Coming soon: Student Portal

Purpose of Follow Up Survey

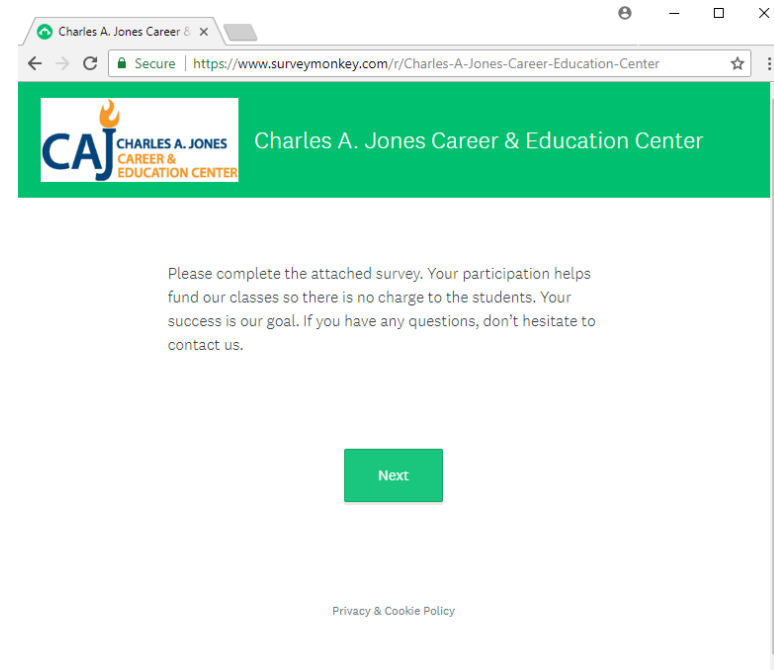
1. Employment Rate – 2nd Quarter After Exit
2. Employment Rate – 4th Quarter After Exit
3. Median Earnings – 2nd Quarter After Exit
4. Credential Attainment
5. Measurable Skill Gains

Share experience of pilot

Survey Results

Survey Results

- Eight (8) agencies participated in the Pilot Survey
- Each Agency was provided a list of students to survey
- Agencies were provided with the online survey (**Survey Monkey**) to enter individual student responses
- Agencies were asked to keep track of
 - How students were contacted using
 - Telephone
 - Email
 - Text
 - Mail
 - In person
 - Who completed the survey
 - Agency/Staff
 - Teachers
 - Student

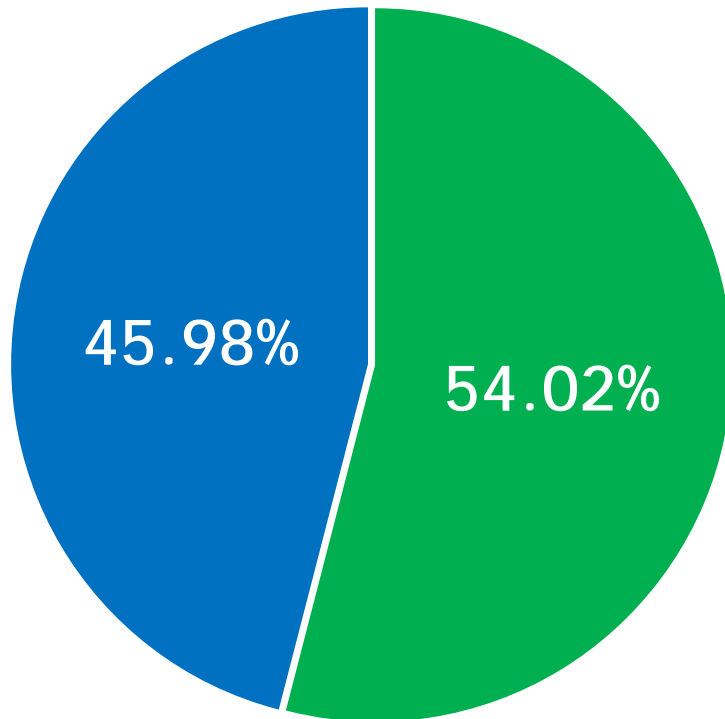


Survey Results

Agency Name	Email	Phone Call	Text Messaging	Mail	In Person
ABC USD	X	X		X	
Corona-Norco Adult	X	X			
Cuesta College		X			
Huntington Beach UHSD	X	X			
Los Angeles USD		X			
Mt. San Antonio CCD	X	X	X		X
Sacramento City USD	X	X			
Stockton USD		X			

Agency Name	Agency/ Staff	Teacher	Student
ABC USD	X		X
Corona-Norco Adult	X		
Cuesta College	X	X	X
Huntington Beach UHSD	X	X	X
Los Angeles USD	X		
Mt. San Antonio CCD	X	X	
Sacramento City USD	X		
Stockton USD	X		

Surveyed Students



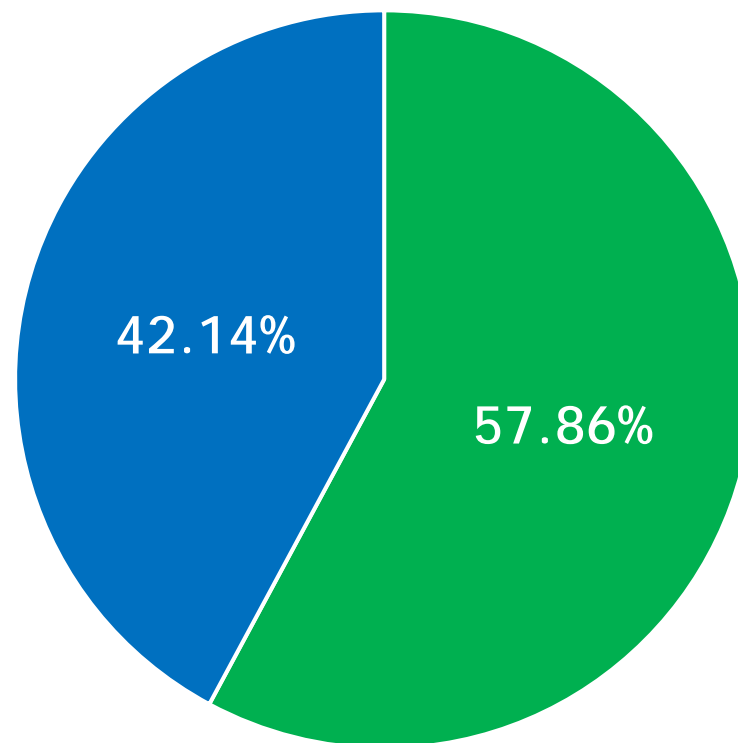
- Completed Survey
- Did Not Complete the Survey

Completed Survey	Did Not Complete Survey	Total Students
1,813	1,543	3,356

Completed Survey	Students With a Job		Students Without a Job	
	N	%	N	%
1,813	1,049	57.86%	764	42.14%

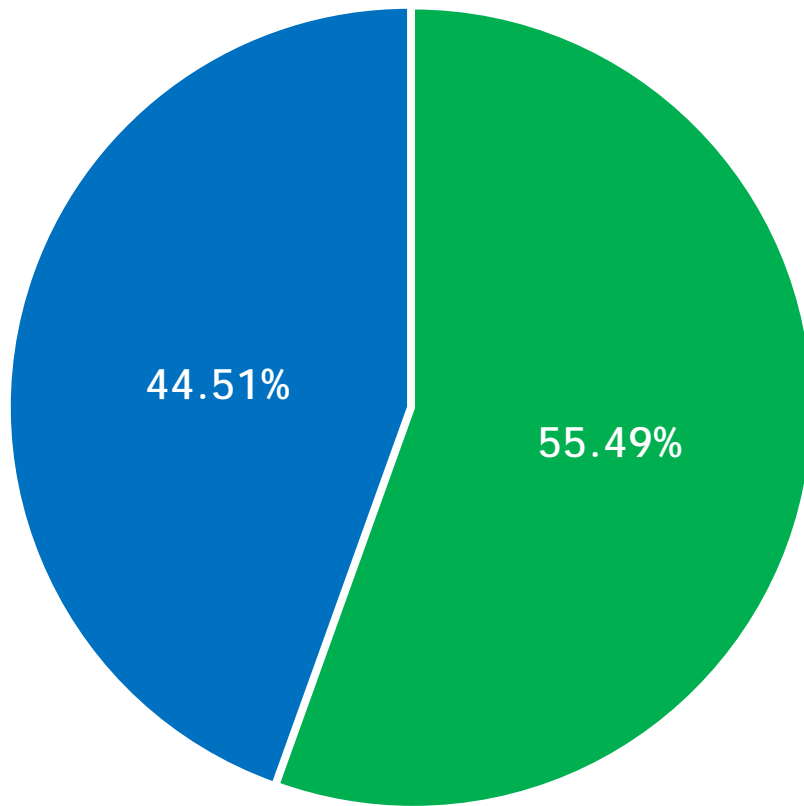
Student Without a Job	Without Job; Attending Another School		Without Job; Not Attending Another School	
	N	%	N	%
764	136	17.80%	628	82.20%

Does Student Have a Job?



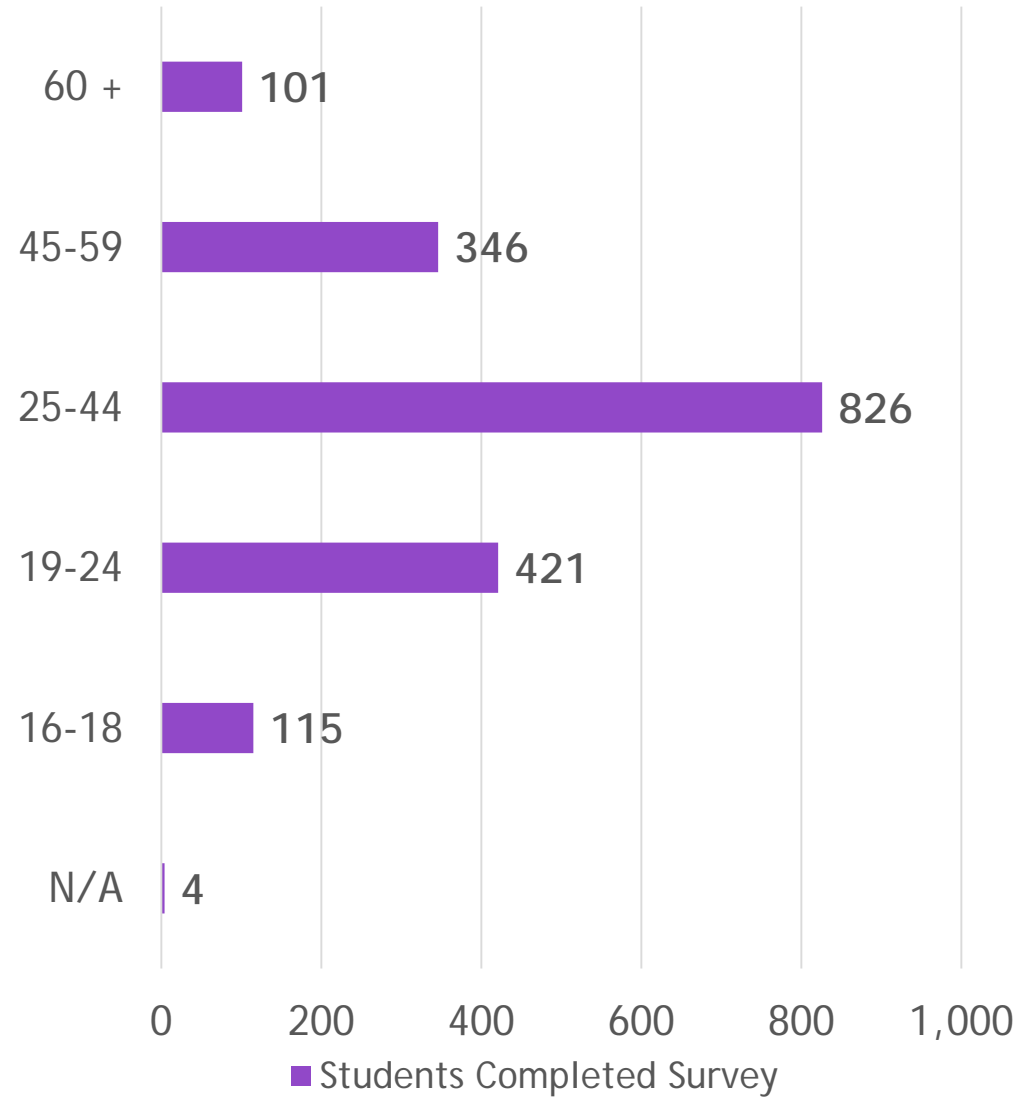
■ Yes ■ No

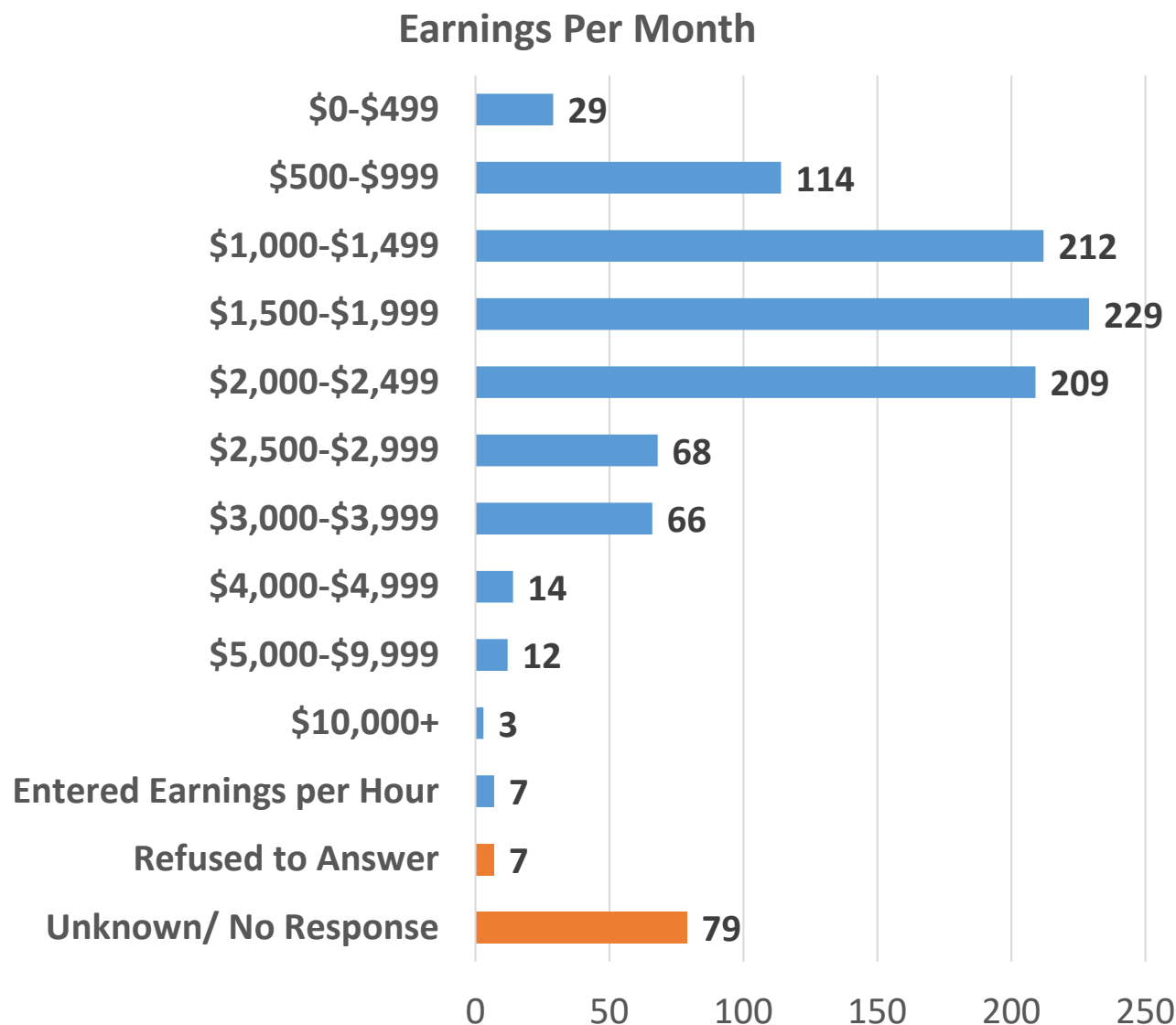
Sex



■ Female ■ Male

Age





Coming soon: Student Portal

Phase 1

- NRS Core Performance Follow Up Survey
- Unique Student IDs across agencies
- Sample GOALS items in simulated test

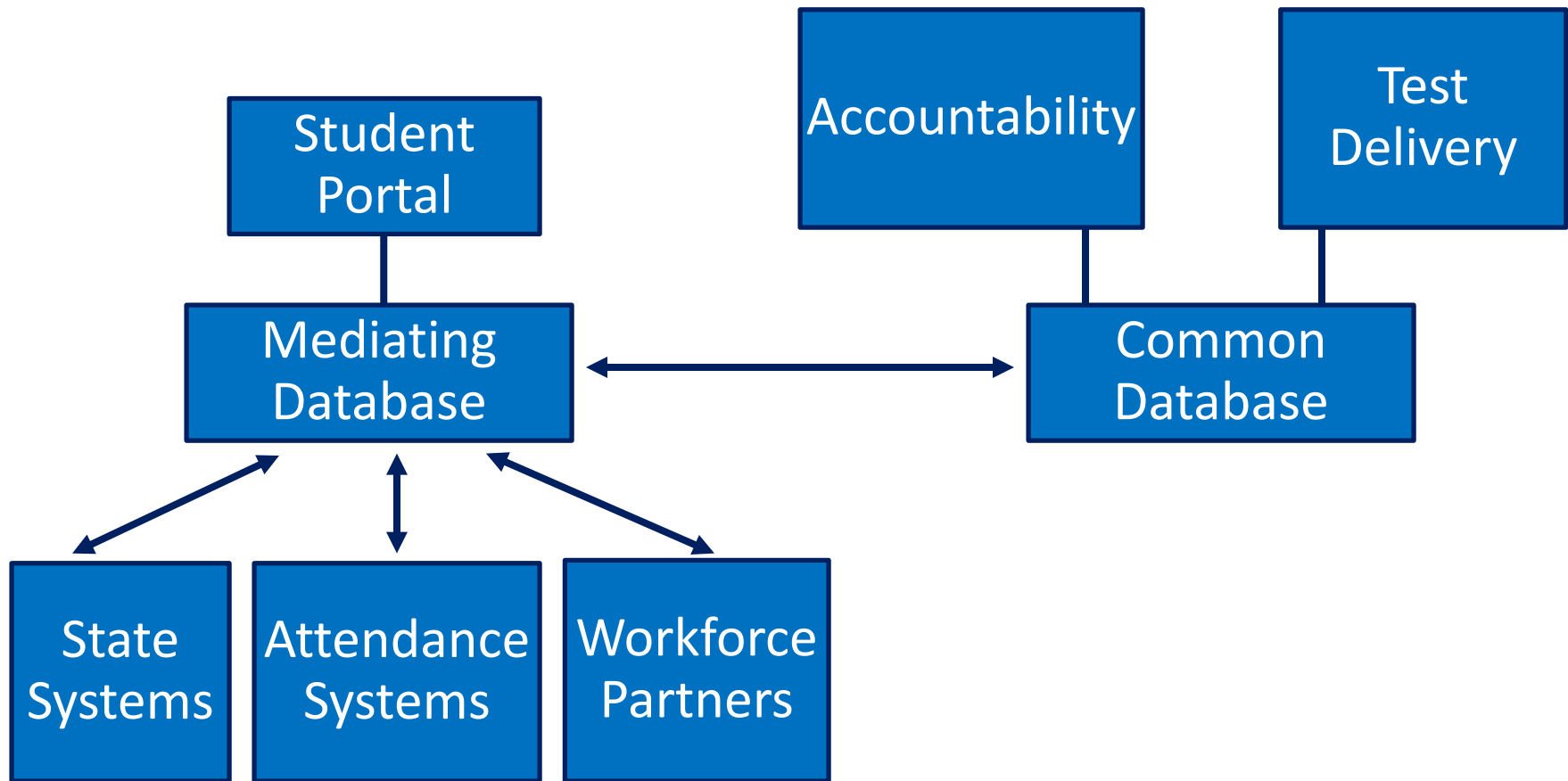
Phase 2

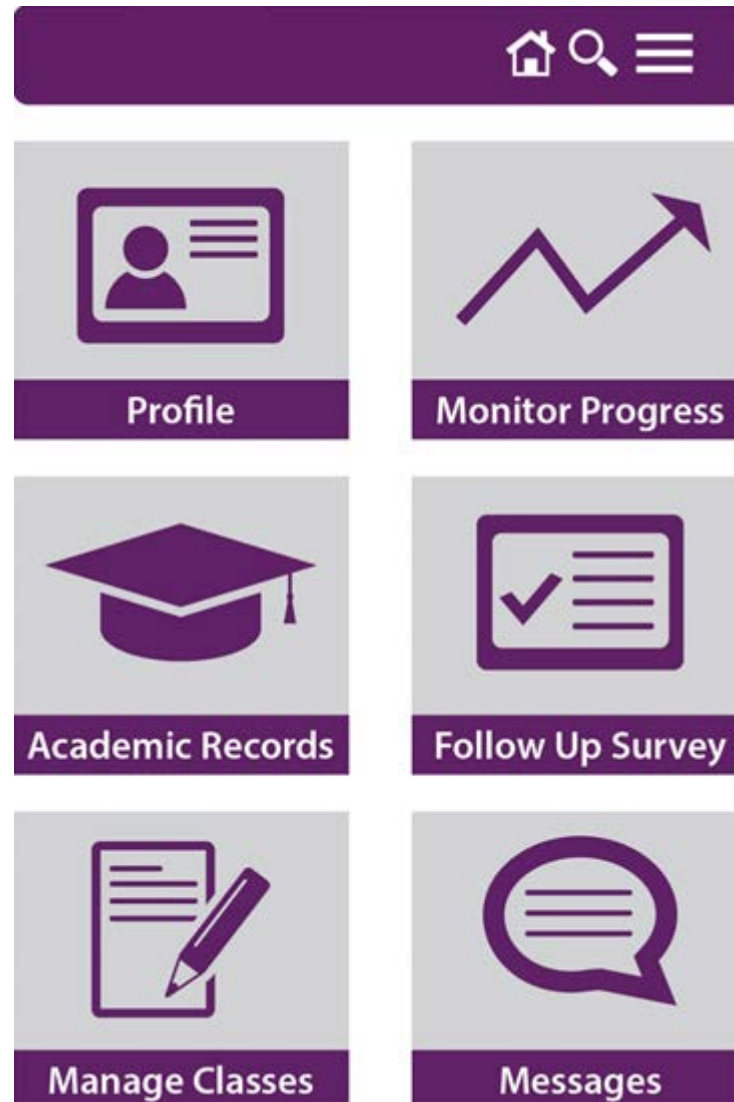
- Student Registration
- Monitor Educational Progress
- Interact with Education Provider

Application Diagram

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- Agency is collecting email address
- Agency is collecting cell phone
- Student is able to access student portal
 - has mobile phone, or
 - has computer with internet




- Run survey wizard in TE
 - Student has no SSN
 - Student is in 2nd or 4th quarter after exit
- TE pushes out invitations to survey
 - sms to cell phones
 - email
- Student responds to survey via portal

- If student doesn't respond...
- If return rate is less than 50%...
- Agency contacts student directly with ability to access portal and enter information for student

Looking Ahead - Two Keys to Success

- Starting with orientation let student know that their adult education provider depends financially on knowing about their success after exit.
- Enable the student to become familiar with getting messages from their provider and interacting with portal.

Thank You for Attending!

- Be sure to visit the CASAS website at www.casas.org
- Follow us on Twitter  twitter.com/CASASsystem and use the hashtag [#casassi2018](https://twitter.com/hashtag/casassi2018) to tweet updates, photos, and stories.
- Keep in touch with Facebook  facebook.com/CASASsystem use the hashtag [#casassi2018](https://facebook.com/hashtag/casassi2018) to share photos and post stories.
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