# CAEP Employment and Earnings Survey in TOPSpro Enterprise

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#### **Data Matching Two Ways**

#### **#1: Social Security Number (SSN)**

- Employment
- Post-Secondary

#### **#2: Employment and Earnings Follow-Up Survey**

- Survey originally created to obtain job and wage information for National Reporting System (NRS) Table 5 for WIOA, Title II
- CAEP aligned with WIOA, Title II to also include other CAEP funded instructional programs.

#### A <u>Quarterly</u> Process

• CAEP-only students who do not provide an SSN will need to be sent an Employment and Earnings Survey two quarters after they exit.



#### Definitions

**Quarter to Take Survey** = The quarter exiters need to answer the survey

- Exit Quarter = The quarter the student exited the program. Exit Quarter is determined by Periods of Participants (PoP).
  - •90 days of no attendance.
  - •TOPSpro Enterprise will determine when a student exits.
  - Agencies should enter attendance regularly!

### **E&E Survey Calendar**

Quarter to Take Survey	<b>Exit Quarter</b> (Two Quarters After Exit)	<b>Exit Quarter*</b> (Four Quarters After Exit)	Quarterly Data Submission <b>Due Date</b>
21-22 – Q1	20-21 – Q3	20-21 – Q1	October 31, 2021
21-22 – Q2	20-21 – Q4	20-21 – Q2	January 31, 2022
21-22 – Q3	21-22 – Q1	20-21 – Q3	April 31, 2022
21-22 – Q4	21-22 – Q2	20-21 – Q4	July 15, 2022

#### **Calendar Example**

Quarter to Take Survey: 21-22 – Q3

**Exit Quarter:** 21-22 – Q1



#### Tasks to Complete the Requirement:

- 1) Prepare your data
- 2) Save your exit population
- 3) Send a survey invite to all students in exit quarter
- 4) View current quarter invitations
- 5) Personally contact students who don't respond

#### **Step 1: Prepare your Data**

□Finish entering and cleaning all attendance hours

Check for students who are marked "Retained in Program"

- In TE, go to Records > Programs > Enrollments
  - Filter the "Program Status" column by "Retained in Program"
- If a student doesn't come back, they will "exit" at the end of the program year.

□Run the Core Performance Report as a pre-check

- Check to make sure you aren't missing students SSN and only students who have exited show up.
- Do this first because you can only run the Core Performance Wizard once per quarter.

#### **Pre-Check – Core Performance Population**

- In TE, go to Reports > State Reports > California > Core Performance Population.
- Select the *Exit Quarter* population.

4908 - Rolling Hills A	dult School (RHAS) 🔽 Subsites 🔠 Genera					
Session Nan	ne					
Session Name Core Performance Population on March 08, 202						
Session Comments						
Common Filt	ters					
Program Years	) Current Program Year 💿 7/1/2021 - 6/30/2022					
🖲 Output Layo	ut Parameters					
Special Optic	ons					
Quarter:	1 2 3 4					

#### **Core Performance Population Report**

- Core Performance Population Report will have two unduplicated groups of students:

   (i) NRS Students and
   (ii) CAEP only Students
- NRS Students = ABE, ASE, ESL
- CAEP only Students = CTE, Workforce Prep, Pre-apprenticeship, etc.

03/08 08:18	<b>ISAS</b> /2022 :58	Core Performance Popu	lation
Agen Exit C	c <b>y:</b> 49 Duarter: 1	908 - Rolling Hills Adult School (RHAS)	Exit
NRS S	itudents	Agency: 4908 - Rolling Hills Adult School (RHAS) Exit Quarter: 1	
		CAEP only Students	

#### **Quarter 1 Suggested Timeline**

Step	Date	Task Description	
2	March	Save exit population for PY 21-22 – Q1 using Core Performance Wizard.	
3	March	Send survey invite to students where Exit Quarter = '21-22-Q1'	
4	March/April	Send follow-up surveys to students who haven't responded	
5	April	Personally contact students who haven't responded	

This document outlines Employment and Earnings Survey requirement for CAEP funded agencies. For common questions, see <u>Frequently Asked Questions (FAQs)</u> section of these guidelines. Complete these steps between February 2022 and April 2022. The table below outlines the month each task should be completed, along with step references and notes.

Dates	Task	Step Reference/Notes
February	Save Exit Population for PY '21-22 – Q1'	Step 2
February	Send a survey invite to students where Exit Quarter = '21-22 – Q1'	Step 3
April	Grace period for sending survey invites and receiving responses.	After the grace period, you will not be able to send survey invitation through TOPSpro Enterprise (TE).

## **Step 2: Save your Exit Population**

• Save your exit population for PY 21-22 – Q1 using the Core Performance Wizard under **Tools** > **Core Performance Wizard** 

TE	View	Organization	Records	Reports	Tools	Help
					Scan	ning Wizard
					3rd I	Party Import Wizard
					Class	s Replication Wizard
					Prox	y Wizard
					TE to	o TE Import/Export Wizard
					Core	Performance Wizard
					Quai	rterly Data Submission Wizard
					Addi	tional Assessments Import Wizard

#### • Select Program Year = program year of exit population

Co	pre Performance Wizard	×
	This wizard is designed for WIOA, Title II and/or CAEP funded agencies to save and export exited learners that qualify for NRS and/or CAEP follow-up measures.	
	It will apply the necessary rules for saving exited learners for NRS Tables 5, 5A, 8, 9, 10 and 11, including those for secondary and post- secondary indicators. For agencies with CAEP Funding it will save exited learners for employment follow-up.	
	You can select any quarter that is at least 90 days in the past.	
	<b>IMPORTANT</b> Prior to running this wizard, run the Core Performance Population report (Reports -> Federal Reports -> Core Performance Population) to verify the expected number of exited learners for each measure. Once you are satisfied with the report, you should then run this wizard.	
	For more information please contact CASAS at techsupport@casas.org .	
	Your agency and its current program year are automatically selected. Click the <b>Next</b> button to continue.	
	If you are planning to run the report for Q4 exited learners and your agency has already switched to the new Program Year, please be sure to select the previous Program Year.	
	Select Agency: 4908 - Rolling Hills Adult School (RHAS)	
	Select Program Year: 7/1/2021 - 6/30/2022 💌	
	Cancel << Back Next >>	

Core Performance Wizard	
Click <b>Next</b> to generate the Core Performance Population report as a final check before the data is saved. All learners included in the report are exited learners. For the Wizard to know that a learner is exited make sure that instructional hours and test information is completed, including, where necessary, program enrollment status = Retained. In addition: • For the Employment related Measures: just make sure exit can be accurately determined. • For the Secondary related Measures: please make sure that program enrollment in HSD or HSE, tests at ASE level are completed properly for all learners. • For the Postsecondary Measure: please make sure that postsecondary related results are completed properly. You must first run the wizard for all previous program year quarters! Just click <b>Cancel</b> to exit the wizard.	<ul> <li>If you missed sending survey invitations from any previous quarter, the wizard will force you to save those quarters before moving on.</li> </ul>
Selected Program Year: 7/1/2021 - 6/30/2022 Selected Exit Quarter:           Image: Cancel       << Back	

- You can **Export** or **Print** this report for your records.
- This should match the Core Performance Report you reviewed in Step 1.

03/08/2022 09:36:57	Core Pe	rforman	ce Saved F	Populatio	on		Page 1 of 3 NRSCPPS
Agency: 4908 - Rolling Hills A	dult School (RHAS)	)		Exit	Program	Year: 2021-202	2
Exit Quarter: 1							
NRS Students							
						Exit Pol	P
Student		Gender	Birth Date	Has SSN	PoP #	Exit Pol Start Date	End Date
<b>Student</b> Aguilera, Lesly Vitoria	1664535	<b>Gender</b> F	<b>Birth Date</b> 05/18/1978	Has SSN Y	<b>PoP #</b>	Exit Pol Start Date 08/17/2021	P End Date 09/02/2021
<b>Student</b> Aguilera, Lesly Vitoria Akbani, Amaris Minnie	1664535 7780219	Gender F F	<b>Birth Date</b> 05/18/1978 05/06/1996	Has SSN Y Y	<b>PoP #</b> 1 1	Exit Pol Start Date 08/17/2021 08/18/2021	P End Date 09/02/2021 09/28/2021
Student Aguilera, Lesly Vitoria Akbani, Amaris Minnie Andrade Martinez, Nery Michael	1664535 7780219 1664784	Gender F F F	Birth Date 05/18/1978 05/06/1996 08/08/1977	Has SSN Y Y Y	PoP # 1 1 1 1	Exit Pol Start Date 08/17/2021 08/18/2021 08/25/2021	P End Date 09/02/2021 09/28/2021 09/24/2021
Student Aguilera, Lesly Vitoria Akbani, Amaris Minnie Andrade Martinez, Nery Michael Arriaza, Gael Sanchez	1664535 7780219 1664784 7852552	Gender F F F M	Birth Date 05/18/1978 05/06/1996 08/08/1977 09/19/1998	Has SSN Y Y Y	PoP # 1 1 1 1 1 1	Exit Pol Start Date 08/17/2021 08/18/2021 08/25/2021 08/27/2021	End Date           09/02/2021           09/28/2021           09/24/2021           09/14/2021
Student Aguilera, Lesly Vitoria Akbani, Amaris Minnie Andrade Martinez, Nery Michael Arriaza, Gael Sanchez Brasil, Shannon Dorado	1664535 7780219 1664784 7852552 4685521	Gender F F M F	Birth Date 05/18/1978 05/06/1996 08/08/1977 09/19/1998 01/03/2000	Has SSN Y Y Y Y	PoP # 1 1 1 1 1 1 1 1 1 1	Exit Pol Start Date 08/17/2021 08/18/2021 08/25/2021 08/27/2021 08/24/2021	End Date           09/02/2021           09/28/2021           09/24/2021           09/14/2021           09/30/2021
Student Aguilera, Lesly Vitoria Akbani, Amaris Minnie Andrade Martinez, Nery Michael Arriaza, Gael Sanchez Brasil, Shannon Dorado Cabrillas, Pushpinder Bharti	1664535 7780219 1664784 7852552 4685521 6233399	Gender F F M F F F	Birth Date 05/18/1978 05/06/1996 08/08/1977 09/19/1998 01/03/2000 01/07/1998	Has SSN Y Y Y Y Y Y	PoP # 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Exit Pol Start Date 08/17/2021 08/18/2021 08/25/2021 08/27/2021 08/24/2021 08/18/2021	End Date           09/02/2021           09/28/2021           09/24/2021           09/14/2021           09/30/2021           09/29/2021
Student Aguilera, Lesly Vitoria Akbani, Amaris Minnie Andrade Martinez, Nery Michael Arriaza, Gael Sanchez Brasil, Shannon Dorado Cabrillas, Pushpinder Bharti Dagnino, Delia Argelia	1664535 7780219 1664784 7852552 4685521 6233399 6174652	Gender F F M F F F F F	Birth Date 05/18/1978 05/06/1996 08/08/1977 09/19/1998 01/03/2000 01/07/1998 05/29/2001	Has SSN Y Y Y Y Y Y Y	PoP # 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Exit Pol Start Date 08/17/2021 08/18/2021 08/25/2021 08/27/2021 08/24/2021 08/18/2021 08/17/2021	End Date 09/02/2021 09/28/2021 09/24/2021 09/14/2021 09/30/2021 09/29/2021 08/27/2021
Student Aguilera, Lesly Vitoria Akbani, Amaris Minnie Andrade Martinez, Nery Michael Arriaza, Gael Sanchez Brasil, Shannon Dorado Cabrillas, Pushpinder Bharti Dagnino, Delia Argelia Delgado Camarena, Heliodoro Araiz	1664535 7780219 1664784 7852552 4685521 6233399 6174652 a 7750745	Gender F F F F F F F F M	Birth Date 05/18/1978 05/06/1996 08/08/1977 09/19/1998 01/03/2000 01/07/1998 05/29/2001 08/06/1984	Has SSN Y Y Y Y Y Y	PoP # 1 1 1 1 1 1 1 1 1 1 1 1 1	Exit Pol Start Date 08/17/2021 08/18/2021 08/25/2021 08/27/2021 08/24/2021 08/18/2021 08/17/2021 08/18/2021	End Date 09/02/2021 09/28/2021 09/24/2021 09/14/2021 09/30/2021 09/29/2021 08/27/2021 09/22/2021
Student Aguilera, Lesly Vitoria Akbani, Amaris Minnie Andrade Martinez, Nery Michael Arriaza, Gael Sanchez Brasil, Shannon Dorado Cabrillas, Pushpinder Bharti Dagnino, Delia Argelia Delgado Camarena, Heliodoro Araiz Douglas, Pavel	1664535 7780219 1664784 7852552 4685521 6233399 6174652 a 7750745 1666045	Gender F F M F F F F M M M	Birth Date 05/18/1978 05/06/1996 08/08/1977 09/19/1998 01/03/2000 01/07/1998 05/29/2001 08/06/1984 03/15/1992	Has SSN Y Y Y Y Y Y Y	PoP # 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Exit Pol Start Date 08/17/2021 08/18/2021 08/25/2021 08/27/2021 08/24/2021 08/18/2021 08/18/2021 08/18/2021	End Date           09/02/2021           09/28/2021           09/24/2021           09/14/2021           09/30/2021           09/29/2021           08/27/2021           09/22/2021           09/22/2021           08/27/2021           08/25/2021

#### • You can only run the Core Performance once for each quarter.



# Step 3: Send a Survey Invite to Students

TE	View	Organization	Records	Reports	Tools	Help
3			Studen	its		
			Classes Progra	s ms		•
			Tests			
			Core Pe	erformance	Student	s
			Invitat	ions		
			Survey	Responses	6	
			Gradua	ition		•
			Employ	/ment Histo	ory	
			Places	of Employn	nent	

- Open Core Performance
   Students lister under Records >
   Core Performance Students
- This lister is shows the Core Performance Students (without SSN) that should be sent a survey

# Step 3: Send Surveys

TE View	w Organization Records	Reports 1	fools Help			User: Adm	ninistrator 01 Version: 4.0 build 8 ?	
Core Per	formance S 🛛							Page
New <b>1</b> 490	08 - Rolling Hills Adult School (RH)	AS) 🔻 Filter	Columns	■ Sort 2↓ Dele	ete 🗙 🕢 🕥 🚺 / 184 🗩 된	Refresh 参	Send Survey Invite 🛛 Export 📴	More
Student 2 ID	≎ Name ¥	Exit 1 Quarter	<ul> <li>♦ Native Language</li> <li>▼</li> </ul>	<ul> <li>Invitations Ready to Go</li> </ul>	≎ Email ▼	<ul> <li>Cell</li> <li>Phone</li> <li>▼</li> </ul>	<ul> <li>Phone</li> <li>Y</li> </ul>	
0596729	Claudia Angelica Chavero	20-21 - Q1	Spanish	No	Cla_Chavero17@rhas.org	(164) 562-2	(163) 213-3001	
0626036	Chak Omar Danouni	20-21 - Q1	Spanish	No	Cha_Danouni57@rhas.org	(764) 323-9	(764) 323-9972	
0690029	Shelsa Calla	20-21 - Q1	Spanish	No		(180) 562-4	(180) 562-4186	
0740699	Xitlaly Acosta	20-21 - Q1	Spanish	No	Xit_Acosta59@rhas.org	(796) 562-8	(796) 562-8636	
0769159	Naima Schwab	20-21 - Q1	English	No	She_Alfaro11@rhas.org		(162) 562-5786	
0803054	Saima D'agostino	20-21 - Q1	English	No	Sai_D'agostino66@rhas.org		(909) 562-7466	
0813531	Sang Donde	20-21 - Q1	English	No	Aub_Naanos26@rhas.org	(482) 323-3	(482) 323-3412	
0823121	Ederminda Rivera-villegas	20-21 - Q1	Spanish	No	Ede_Rivera-villegas12@rhas.org	(885) 623-5	(885) 623-5792	
0834725	Zalla Moreno	20-21 - Q1	Spanish	No	Ran_Berche62@rhas.org		(838) 562-9166	
1023813	Racheal Barrios	20-21 - Q1	Spanish	No	Rac_Barrios39@rhas.org	(451) 562-4	(450) 562-6416	
1078652	Laren Alfaro	20-21 - Q1	English	No	Lar_Alfaro13@rhas.org	(116) 562-3	(116) 562-3926	
1084118	Mckim Bouzegaou	20-21 - Q1	English	No	Mck_Bouzegaou17@rhas.org	(191) 562-8	(190) 562-6746	
1084649	Matthews Sermeno	20-21 - Q1	Spanish	No	Mat_Sermeno54@rhas.org	(709) 310-9	(709) 310-9461	
1095315	Eri Angelica Desart	20-21 - Q1	English	No	Eri_Desart50@rhas.org	(642) 562-2	(642) 562-2006	
1109177	Somporn Drobeck	20-21 - Q1	English	No	Som_Drobeck54@rhas.org	(702) 562-3	(701) 951-9075	
1112544	Fru Fekreet	20-21 - Q1	Spanish	No	Fru_Fekreet58@rhas.org	(772) 562-4	(772) 562-4796	
1166024	Daria Nipper	20-21 - Q1	English	No	Dar_Nipper16@rhas.org	(159) 562-7	(158) 562-5656	
1190768	Yi Leticia Elis	20-21 - Q1	Spanish	No	Yi_Elis49@rhas.org	(632) 310-9	(632) 310-9561	
1191506	Soon Leticia Celentano	20-21 - Q1	English	No	Ang_Kere11@rhas.org	(166) 562-3	(165) 562-3306	
1202428	Mehrdod Naranjo	20-21 - Q1	Spanish	No	Blo_Tashjian 95@rhas.org		(365) 629-7792	
1204271	Sheila Otani	20-21 - Q1	English	No	She_Otani21@rhas.org	(458) 562-5	(457) 562-7456	
1208504	Immaculatie Welday	20-21 - Q1	English	No	Imm_Welday49@rhas.org	(628) 562-5	(627) 562-4556	
1209399	Nabeela Leticia Badie	20-21 - Q1	English	No	Nab_Badie39@rhas.org	(474) 323-4	(473) 562-5656	
1216341	Mixon Amodeo-laskey	20-21 - Q1	Spanish	No	Mix_Amodeo-laskey12@rhas.org	(895) 625-3	(895) 625-3312	-

• Exit Quarter column by default selects *Two Quarters Back* 

 Before sending surveys, review student emails and phone numbers

# Step 3: Send Surveys (cont.)

• If you need to filter for CAEP only Students, add column "Is CAEP Only"

	• • • · · · ·	D			Show Family Literacy At Exit
<b>IE</b> View	v Organization	Records Reports	loois	неір	Show Fax
Core Perf	ormance S				Show First and Last Name
core Fen					Show First Name
New 🖹 490	8 - Rolling Hills Adult	School (RHAS) 💌 Fil	ter 🍸 🕻 C	olumns 🔳 So	Show Followup Postsecondary
Chudant					Show Followup Secondary
	Name	▼₁ Exit	Quarter		Show Full Address
2 10	T	🝸 Two Qu	arters B X	Language	Show GED ID
T				•	Show Gender
					Show Has CCCCO Data Match
					Show Has EDD Data Match Q2
					Show Has EDD Data Match Q4
					Show Has HSE Data Match
					Show Has PostSecondary Certificate Data Match
					Show Has PostSecondary Credential Data Match
					Show Has PostSecondary Degree Data Match
					Show Has Survey Q2
					Show Has Survey Q4
					Show HiSET ID
					Show IELCE At Exit
					Show IET At Exit
					Show Is CAEP Only
					Show Last and First Name
					Show Last Name

# Step 3: Send Surveys (cont.)

- Select (Highlight) students to send survey invitations to.
- Group students by
  - Class
  - Native Language
  - Email only
  - Phone only
- Once you select those group of students, click Send Survey Invite.
- Under the example below, I had to click More to find this button



# **Step 3: Send Wizard**

Employment & Earnings Survey Invitati	on Wizard selected student population to take the NR	S Employment and Earnings Survey.			• Re • Re clic	vi m cki
	Employment & Earnings The list below contain	Survey Invitation Wizard ns the selected student population.				
	Use the Delete button Survey invitations wil	n provided to remove records from this list. Il be created only for the remaining students	Multiple records can be s	selected using Control-click.		
	Student ID	Student Name	Native Language	¢ Email	Cell Phone	\$
	1 record selected from	m a total of 1				Dele

• Review select students.

\_+-×

Selected Records

Next >>

 Remove students from the select by clicking **Delete Selected Records**

CAEP Emplo	yment and Ea	rnings Survey	in TOPSpro	Enterprise –	March 202

# Step 3: Send Wizard (cont.)

Employment & Earnings Survey Invitation Wizard		Emp	oloyment & Earnings Su	rvey Invitation Wizard	
Please select a default language to deliver invitation	ons for survey, then click Next to continue.		Please select a preferree	d method for delivering survey inv	vitations, then click Next 1
English					
Spanish					
Vietnamese					
Chinese					
Korean				By email only	
Russian				By SMS only	
French				First by small	
Ukrainian				Use both email and SMS	
Select Delivery Language: English	,	s	elect Delivery Method:	<b>•</b>	,
English					

# Step 3: Send Wizard (cont.)

- Choose the survey invitation delivery dates and expiration date for
  - Second Quarter after Exit = the survey you are sending now
  - Fourth Quarter after Exit = survey that will automatically be send 6 months from now



# Step 3: Send Wizard (cont.)

				<ul> <li>Upload school logos</li> <li>Use site names</li> <li>Edit Welcome Messag</li> <li>Friendly Sender</li> </ul>
<ul> <li>Administer without customization</li> <li>Apply survey customization</li> </ul>	Employment & Earnin In this screen you Agency Nam Alternative Ag	ngs Survey Invitation Wizard can establish a particular survey customization for your e, Survey Title, Description, Logo Invitation, ency Name:	r agency. , Welcome, Ending	Default Layouts Friendly Sender, Alternative Email
	Survey Title:		Verdana •	• 30 • B 7 U 2.5 • Black • SeaShell • Center
	Language	Text		The quick brown for
Unsure about your	English	#AgencyName Student Survey		
onsule about your	Spanish	Encuesta Estudiantil de #AgencyName		
customizations?	Vietnamese	#AgencyName Cuộc thăm dò học viên		
Broviow the curvey	Chinese	#AgencyName 学生调查		jumps over the lazy
Fleview the survey	Russian	#AgencyName 약정 설문 조사		Jumps over the lazy
in the student	French	#AgencyName L'enquête d'étudiant	Sample:	
in the student				
In the student	Armenian	#AgencyName Ոսանողական հարցախույց		

#### Step 3: Review all surveys have been sent

TE Viev	v Organization Records	Reports 1	ools Help						User: Adminis	trator 01	Version: 4.0 bui	ld 11 ? 📕	
Start Page	Core Performance	s 🛛											Pages
New 1 490	8 - Rolling Hills Adult School (RH/	AS) 🔻 Filter	Columns	■ Sort Ž↓ Dele	te 🗙 🕢 🕘 24	/ 1933		efresh 参	Send Surv	ey Invite	Export 📑	Print 💻	More
Student 2 ID	¢ Name ▼	Exit 1 Quarter	<ul> <li>Native</li> <li>Language</li> </ul>	<ul> <li>Invitations Ready to Go</li> </ul>	<ul> <li>Has Survey Q2</li> <li>T</li> </ul>	♦ H ¥	las Survey	Q4					
1666343	Rosa Maria Alvarez	20-21 - Q1	Spanish	Yes	Yes	No		I					
1670779	Pablo Emilio Izquierdo	20-21 - Q1	Spanish	Yes	No	No							
3501791	Christopher Steven Cervantes	20-21 - Q1	Spanish	Yes	Yes	No							
5056485	Baylee Anne Nikole Wilson	20-21 - Q1	English	Yes	Yes	No							
6683085	Zulema Yadira Mercado	20-21 - Q1	Spanish	Yes	Yes	No							
7176602	Daisy Esmeralda Hernandez	20-21 - Q1	Spanish	Yes	Yes	No							
7189239	Ana Maria Armenta	20-21 - Q1	Spanish	Yes	Yes	No							
7520702	Brian Eam	20-21 - Q1	English	Yes	Yes	No							
7520703	EMILIA SOLORZANO	20-21 - Q1	Spanish	Yes	Yes	No							
7520714	Carmina Montes	20-21 - Q1	Spanish	Yes	Yes	No							
7520731	Jose Fuentes	20-21 - Q1	Spanish	Yes	No	No							
7520778	Alejandro Alcazar	20-21 - Q1	Spanish	Yes	No	No							
7521353	Amy Pezzoni	20-21 - Q1	English	Yes	Yes	No							
7522211	Marlene Azevedo	20-21 - Q1	English	Yes	Yes	No							
7525378	Aaron Gunderson	20-21 - Q1	English	Yes	Yes	No							
7569004	Raul Leon	20-21 - Q1	English	Yes	Yes	No							
7615187	Lucas Velasquez	20-21 - Q1	English	Yes	Yes	No							
7616623	Edward Arasato	20-21 - Q1		Yes	Yes	No							
7616624	Brandon Rule	20-21 - Q1	English	Yes	Yes	No							
7618898	Jonathan Rogers	20-21 - Q1	English	Yes	Yes								$\sim u$
7748823	Hernan Ramirez Penaloza	20-21 - Q1	Spanish	Yes	Yes	_		_	_	_	(		
7750745	Jesus Mendoza Avila	20-21 - Q1	Spanish	Yes	Yes	Б	kport	T=+	Print	: 🔳 🛛	(Defau	(†) 🔻	- F
7852552	Pablo Padilla	20-21 - Q1	Spanish	Yes	No					_	(Derad		
1665161	Maria Guadalupe Guevara	19-20 - Q4	Spanish	No	No								
1665181	Maria De Jesus Alcala Rodrigu	19-20 - Q4	Spanish	No	No		A 1	lac C	urvev	02	≜ Use	Surve	W 04
1665610	Karen Hines	19-20 - Q4		No	No			ids 3	urvey	<b>Q</b> 2	• nas	Suive	-y Q4
1666343	Rosa Maria Alvarez	19-20 - Q4	Spanish	Yes	Yes		-				-		
L		** ** **	a				T				T I		
						6	No				No		

- In the Core Performance Students lister, add columns:
  - "Has Survey Q2" and
  - "Has Survey Q4"

# **The Survey**



#### Following Up on Students

### Step 4: View and manage invitations

- Open Invitations lister under Records > Invitations
- Use this lister to manage the dissemination of all current and future invitations
- <u>NOTE</u>: This lister only filters by Quarter to Take Survey, not by Exit Quarter

Records	Reports	Tools	Hel
Studen	ts		•
Classes	;		- • F
Progra	ms		- <b>F</b>
Tests			
Core Pe	erformance	Student	ts
Invitat	ions		
Survey	Responses	;	
Employ	ment Histo	ory	
Places	of Employn	nent	

Invitatio	ns 🛛							
New 🛢 490	08 - Rolling Hills Adult School (RHAS) 💌	Filter <b>T</b> Colum	nns 🔳 Sort 🏻	Delete 🗙 Batch	Delete 🗯 Batch Edit		1 / 750 🕞 🕒	Resend Survey
Student 2 ID	≎ Name ▼	Date to Send 1 Invitation	Date when Invitation Expires	Quarter to Take Survey	<ul> <li>Delivery Method</li> </ul>	<ul> <li>Delivery Status</li> </ul>	<ul> <li>Delivery Language</li> </ul>	
4430401	No Galang	06/30/2020	09/30/2020	20-21 - Q1	Use both email and SMS	Pending	English	No

# Step 4: How to show CAEP only Surveys

- Listers by default will usually show the NRS Surveys.
- Change the Invitations shown by filtering for CAEP Survey Invitations.
- Agencies will also need to do this in the Survey Responses Lister

Start Page	Invitat	ions 🛛 Sur	veys		
New 🛢 490	8 - Rolling Hills Ac	dult School (RHAS)	-	Filter	🍸 Columns 🗐 Sort 💱 Delete 🗡
Student	Date to	Date		AND	Invitation Type Survey 🗸 🔀
2 ID	<ul> <li>Send         <ol> <li>Invitation</li> </ol> </li> </ul>	<ul> <li>Invitation</li> <li>Expires</li> </ul>	Ф Т		Is CAEP Only Yes V No
1667220	02/26/2019	03/31/2019	18-1	Filter:	NRS Survey Invitations 🔻 Edit Filt
1668088	02/26/2019	03/31/2019	18-1	9 - Q3	(Default)
1668394	02/26/2019	03/31/2019	18-1	9 - Q3	(Denault) /er
1668474	02/26/2019	03/31/2019	18-1	9 - Q3	CAEP Survey Invitations /er
1744016	02/26/2019	03/31/2019	18-1	9 - Q3	CAEP Survey Invitations Current Quarter
3365965	02/26/2019	03/31/2019	18-1	9 - Q3	NRS Survey Invitations /er
4664640	02/26/2019	03/31/2019	18-1	9 - Q3	NRS Survey Invitations Current Quarter

۲	Start Page		Invita	tions		Surve	ys	×				
	New 🖹 490	8 - Rol	ling Hills	Adult S	ichool (F	RHAS)	•	Filter	Columns	🔲 s	ort 21	Delet
	Student	Q	uarter	E	xit	L C	Deliv	AND	Is CAEP Only	🗌 Ye	s 🔽 No	. 🛛
L	ID	S	urvey	Č Q	uarter	5	Stat					
	Y	Ŧ		T		T		Filter:	NRS Exiters	•	F Fil	ter 開
IL	1664454	19-20	- Q3	19-20	- Q1	Deliv	ered					
ι.	1664454	20-21	- Q1	19-20	- Q1	Deliv	ered	N	(Default)			es
Ŀ	1664462	19-20	- Q2	18-19	- Q4	Deliv	ered	N	CAEP Only Exite			s
Ŀ	1664462	19-20	- Q4	18-19	- Q4	Deliv	ered	N	NRS Exiters			es
	1664483	19-20	- Q2	18-19	- Q4	Deliv	ered	Y	Students who h	ave not	respond	ed o

# Step 4 and 5: Managing Survey Responses

- Open Survey Responses lister under Records > Survey Responses
- Use this lister to manage responses to surveys.
- Use **Export** button to export survey responses to Excel.



Surveys										
New 🗎 490	8 - Rolling Hills Adult School (RHA	5) 💌 Filter `	Columns	■ Sort 2	Delete 🗙 No	ltems Refresh 🗧	Answer S	urvey Resend	Invite Export	E•
Student ID	◆ Name ▼	Quarter ◆ to Take Survey ▼ Curre ×	♦ Exit Quarter	<ul> <li>Delivery Status</li> </ul>	<ul> <li>Survey Accessed</li> <li>T</li> </ul>	<ul> <li>Survey Responded</li> </ul>	<ul> <li>Filled-in</li> <li>by Staff</li> </ul>	♦ Native Language	<ul><li>Phone</li><li>T</li></ul>	\$ <b>T</b>

#### Step 5: Contacting students who don't respond

- Use the Survey Responses Lister to filter for students who haven't responded.
- Double Click on any student to manually enter responses
- Click Answer Survey at the bottom. The survey will open in a browser window. Click Get item Responses.

Quarter to Take Su	irve	<b>y:</b> 20-21 - Q1	Exit Quarter	:	19-20 - 0	Q1		
Delivery Status:		Pending	Survey Acce	ssed:	No	Survey R	Responded: No	Filled-in by Staff: No
Sent to Portal On:		3/30/2020	Updated fro	m Portal On:	N/A			
Contact Status:		Not Yet Contacted	Call in the Evening					
		Contacted	Contacted but Number no Longe	er in Service				
		Contacted but Doesn't	Want to Answer					
		Call Later						
		Call Tomorrow						
Contact Notes:		l						
Contact Notes: <ul> <li>Survey Item</li> </ul>	ıs							
Contact Notes:           Survey Item           Item Responses	ns #	Item Name	Item Prompt	Was An	nswered	Answer	]	
Contact Notes: Survey Item Item Responses	15 # 1	Item Name Labor Force Status	Item Prompt Do you have a job now?	Was An	nswered	Answer		
Contact Notes: Survey Item Item Responses	1 <b>5</b> # 1 2	Item Name Labor Force Status Monthly Income	Item Prompt Do you have a job now? How much do you usually earn in one month?	Was An	nswered	Answer		
Contact Notes: Survey Item Item Responses	1 1 2 3	Item Name Labor Force Status Monthly Income Different School Attendance	Item Prompt Do you have a job now? How much do you usually earn in one month? Are you attending school in a different area?	Was An	nswered	Answer		
Contact Notes: Survey Item Item Responses	<b>#</b> 1 2 3 4	Item Name Labor Force Status Monthly Income Different School Attendance School Name	Item Prompt Do you have a job now? How much do you usually earn in one month? Are you attending school in a different area? What school do you attend now?	Was An	nswered	Answer		
Contact Notes:          Survey Item         Item Responses         Student	1 1 2 3 4	Item Name Labor Force Status Monthly Income Different School Attendance School Name	Item Prompt Do you have a job now? How much do you usually earn in one month? Are you attending school in a different area? What school do you attend now?	Was An	nswered	Answer		
Contact Notes: Survey Item Item Responses Student Full Name:	<b>#</b> 1 2 3 4	Item Name Labor Force Status Monthly Income Different School Attendance School Name Claudia Angelica Chave	Item Prompt Do you have a job now? How much do you usually earn in one month? Are you attending school in a different area? What school do you attend now? ro Email:	Was An	nswered	Answer 		

#### **Document Links**

Employment and Earnings Survey:

https://www.casas.org/training -and-support/casas-peercommunities/california-adulteducation-accountability-andassessment/ca-follow-up-<u>survey</u> CAEP Only - Employment and Earnings Schedule for Qtr. 3 PY 21-22:

https://www.casas.org/docs/de fault-source/trainingmaterials/caep-only--employment-and-earningsschedule-for-qtr-3-py-21-22.pdf?sfvrsn=ea9e305a\_6?Stat us=Master If you are funded for WIOA, Title II agencies:

https://www.casas.org/docs/de fault-source/trainingmaterials/employment-andearnings-schedule-for-qtr-3-py-21-22.pdf?sfvrsn=a19e305a\_6?Stat us=Master

#### **CASAS** Resources

#### **CASAS Technology Support Team**

Phone: 1-800-255-1036, Option 2

Email: <a href="mailto:techsupport@casas.org">techsupport@casas.org</a>

Hours: Monday-Friday, 6:00 am to 5:00 pm

**Other Resources:** 

Questions about WIOA, Title II - <u>capm@casas.org</u>

Questions about CAEP - caep@casas.org