

# **Webinar Topics**

Purpose of this webinar – informational, not a "training"

- New CASAS Test Series
- Collecting Demographics for Research Studies
- Promising Practice Presentation: "Building and Improving on a Remote Assessment Process for your Adult Education Program" from Austin Community College, TX
- eTests Update
- Workforce Skills Certification System (WSCS)
- CASAS Remote Testing Update
- CASAS News



# CASAS National News and Updates Webinar April 14, 2021

#### **Presenters:**

- Linda Taylor, VP Assessment Development, CASAS
- Dawn Montgomery, CASAS
- Jane Eguez, VP Product Development, CASAS
- Karen Cook, Supervisor of Adult Education Assessment, Austin Community College, TX
- Sophia Reynolds, Coordinator of Adult Education Assessment, Austin Community College, TX

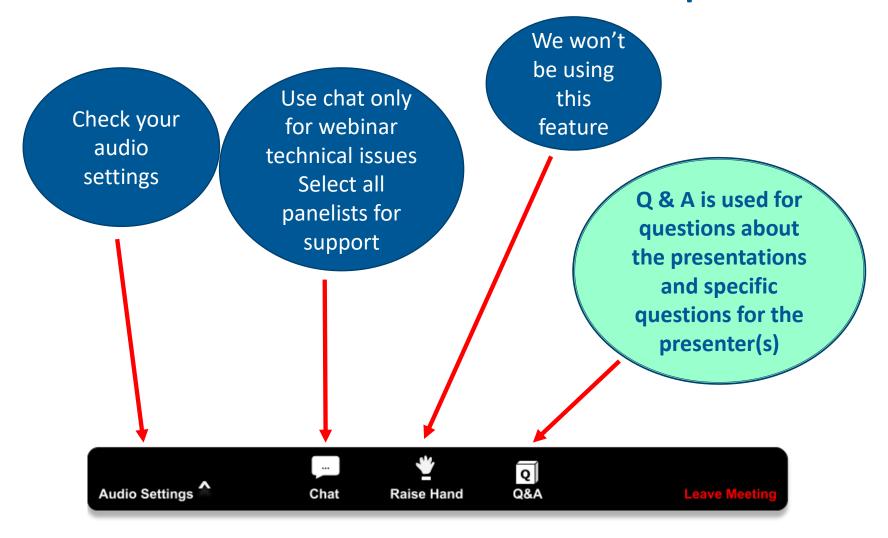


# Welcome to the April 2021 CASAS National Webinar!

- Your phones and computers are automatically muted.
- Please post questions related to the presentation in the Q & A, not in the Chat Box.
   Due to the large attendance, CASAS Staff will respond later to any unanswered questions.
- Please only post technical difficulties about using Zoom for today's webinar in the Chat Box.
- Recording of the webinar and PPT will be posted in the "What's New" section in the "News and Updates Webinars" page on www.casas.org. (<a href="https://www.casas.org/social-media-newsroom/webinars">https://www.casas.org/social-media-newsroom/webinars</a>)



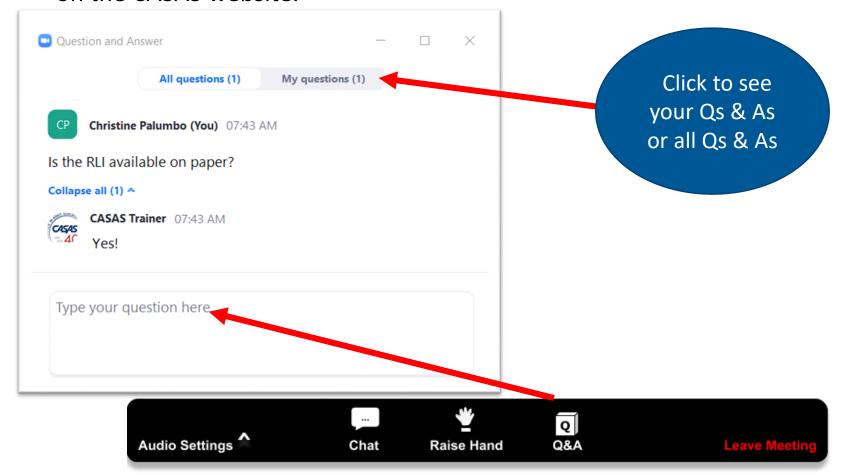
# Before we start: Webinar Tips





# "Q&A": Questions for the Presenter

- Type questions directly related to the presentation
  - New questions from the Q & A today will be added to the FAQs on the CASAS website.





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# **New CASAS Test Series**



# CASAS NRS-approved Assessments for ABE

→ Reading GOALS for ABE/ASE

NRS-approved through 2025

→ Math GOALS

**NEW** -- NRS-approved through 2023



# CASAS NRS-approved Assessments for ESL

→ Life and Work Reading - 80 series

Beginning Literacy - Forms 27 and 28

Reading for Language Arts - Forms 513/514

→ Life and Work Listening - 980 series

**NEW** -- NRS-approved to February 2023 (like all other NRS-approved ESL tests)



### New GOALS Series and NRS Status

### For ABE/ASE

- ➤ Reading GOALS approved through 2025
- ➤ Math GOALS for ABE/ASE approved through 2023

#### For ESL

- Reading GOALS pending
- ➤ Listening GOALS pending

Strongly aligned with College and Career Readiness (CCR)
Standards for Adult Education and the ELP Standards for ESL.



# Listening and Reading for ESL series – in development

- Will replace current Life and Work series in 2023
- Five skill levels in both Listening and Reading for ESL
- Aligned to the English Language Proficiency
   Standards (ELPS) for Adult Education and the NRS
   Descriptors for English Language Learners.
- Designed to measure college and career readiness



# **Demographics Needed for Ongoing Test Series Research Studies**

## We need your help!!!

These 4 data elements are essential for CASAS test research studies:

- Gender
- Native Language
- Ethnicity
- Race

A student only needs to enter this info one time.



# Participate in CASAS final forms studies in Listening and Reading for ESL

- When? Now and ongoing
- Who? Adult learners in ESL/ELL programs and ABE students whose first language is not English
- Delivery? eTests and paper/pencil (on site and remote)
- Methodology? Locator/Appraisal + one or two level tests
- Student gift cards in the amount of \$5 per test completed
- Agencies receive complimentary web-testing units
- FAQs available at <a href="https://www.casas.org/product-overviews/research-and-evaluation/field-testing-opportunities">https://www.casas.org/product-overviews/research-and-evaluation/field-testing-opportunities</a>



# How do I get started with final forms field testing studies?

- Communicate with teachers/administrators at your program.
- Gather information about program participation.
- Ask your students about their interest.

For more information visit our field testing webpage:

#### Contact:

Fieldtesting@casas.org

Karen Burger: kburger@casas.org / 800.255.1036 ext. 177

# What's New Remote Testing

**CASAS Office Hours Registration** 

CASAS Live Facilitated Training

EL Civics Conference 2020 24

Field Testing Opportunities

Getting started with CASAS eTests

We're Going Online! 2021 Summer Institute

News and Updates Webinars

Integrated English Literacy and Civics Education (IELCE) Plan

**CASAS FAQs** 



# **Promising Practice Presentation**

# Building and Improving on a Remote Assessment Process for your Adult Education Program

Austin Community College, TX

Karen Cook, Supervisor of Adult Education Assessment Sophia Reynolds, Coordinator of Adult Education Assessment

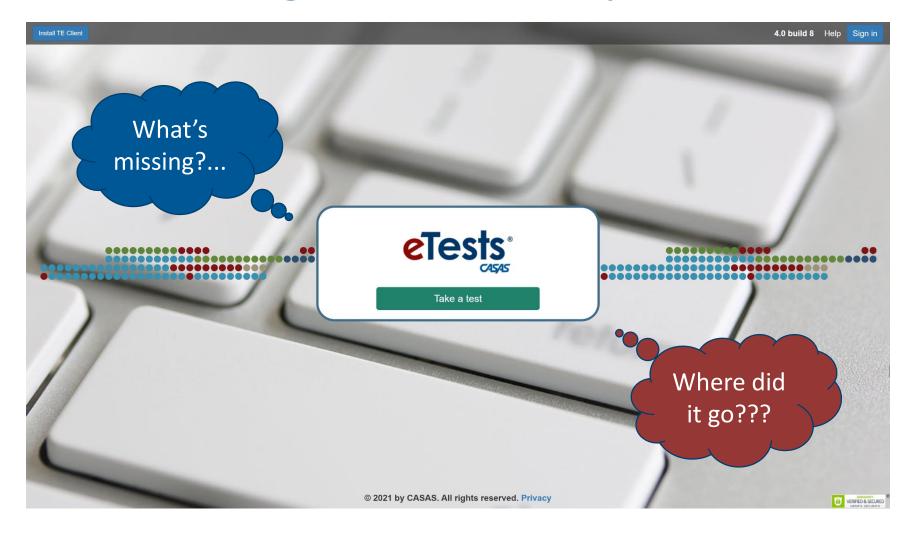


# eTests Update

**Station Registration** 



# Station Registration Simplified!





# Just click "Take a Test"



- Remote test-takers...
  - Click Take a test

\*\*\*

- On-Site test-takers...
  - Click Take a test

\*\*\*

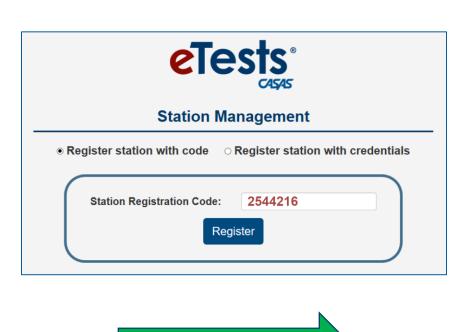


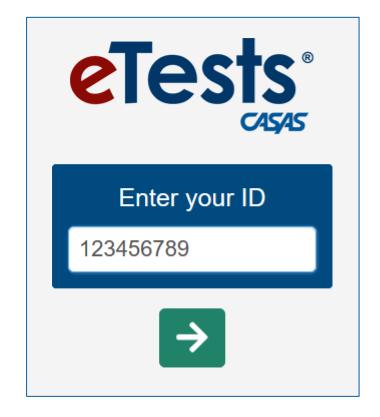
### After Remote test-takers click Take a test...

### Register with code

**Enter your ID** 

Station Registration Code: 2544216





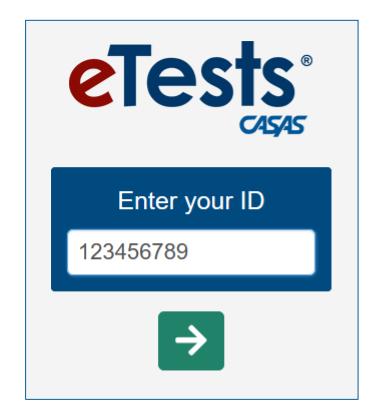


### After On-site test-takers click Take a test...

### **Enter your ID**

For In-Person Testing

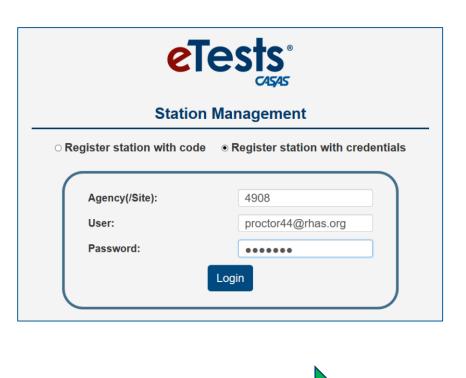






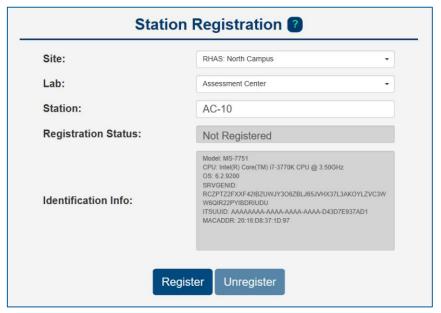
## After eTests Coordinator/Proctor clicks Take a test...

### Register with credentials\*



### **Enter Registration Info.**

\*Completed by Certified eTests
Coordinators or Proctors





# Workforce Skills Certification System (WSCS)





## **Workforce Skills Certification System (WSCS)**

#### Goal

To promote transition of learners into the workforce



### **Objective**

Learners will be able to demonstrate the work readiness skills identified and valued by employers to increase the likelihood of getting and keeping employment





# Why WSCS? Why Now?

- Post-COVID re-entry of job seekers into the workforce
- Integrated Education and Training (IET)
- Integrated English Literacy and Civics Education (IELCE)
- Partner with workforce development
- Engage with local business







- Build partnerships with workforce development, education, CTE, Vocational Rehab, and local businesses
- Meet local labor market needs by preparing local talent









Soft Skills (Behavioral)





## **Soft Skills – Workplace Behaviors**

- Personal Qualities (PQ)\*
  - Integrity
  - Responsibility
  - Self-Esteem
  - Self-Management
  - Sociability
- Customer Care (CC)\*
  - Customer Relations
  - Decision Making
  - Commitment to Quality



**ALIGNMARK** 





## How do you assess Soft Skills?

- Video-based assessment
- Applicable, on-the-job situations, i.e.
  - ✓ Cell phone usage
  - ✓ Working with a team
  - ✓ Helping customers
- Learner watches multiple short job scenarios video clips and decides on
  - best course of action
  - worst course of action







### **Soft Skills Assessments**

### Demo







#### Workforce Skills Profile

Awarded to: Damon Lozano

By Agency: Rolling Hills Adult School

Date Issued: January 12, 2018

#### Work-related Academic Skills



| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | Work-related Academic Skills typically demonstrated at this level   |
|---|---|---|---|---|---|---|---|---|
| _ | _ | _ |   | - |   |   |   | Reading   |
|   |   |   |   |   |   |   |   | Interprets common written material related to everyday needs and to job. Understands the overall structure of most written materials in everyday and work contexts. Interprets text in standard organizational formats, including tables and checklists. Finds information in directories and simple reference materials. Interprets illustrations and simple diagrams. Has sufficient reading skills necessary for using a computer for common purposes such as reading routine e-mail and understanding Web page content. |
|   | - | _ | - | + |   |   |   | Math  |
|   |   |   |   |   |   |   |   | Uses mental math to solve simple problems Converts and calculates with units of time Calculates linear measurement in inches, feet and miles. Uses common measurement instruments intermets data in tables and charts. Records data in simple formats.  |

#### Soft Skills

| 1 | 2 | 3             | 4 | 5 | 6 | 7             | 8 | Personal Quality Skills demonstrated   |
|---|---|---------------|---|---|---|---------------|---|--|
| _ |   |               | _ |   |   | $\rightarrow$ | + | Integrity  |
|   | _ | •             |   |   |   |               |   | <ul> <li>Has the opportunity to break a rule and probably get away with it, but decides to follow the rule.</li> <li>Tries to stop others who are about to break a rule. Reminds them of the rules and what could happen if they get caught. Will go to a manager or supervisor if necessary.</li> <li>Responsibility</li> </ul>       |
|   |   |               |   |   |   |               |   | Tries to keep private life from affecting work. Willing to ask for help, more information or clearer instructions. Responds by helping out when needed, even if it means giving up some personal time. Self-Esteem   |
| _ |   |               |   |   | • | $\vdash$      |   | Willing to try new things, learn new skills and ask for help when needed.  |
|   | - |               |   |   |   |               |   | Sociability  |
|   |   |               |   |   |   |               |   | <ul> <li>Is open and honest with coworkers because he/she knows it's easier to work with people when<br/>everyone gets along.</li> </ul>   |
| 1 | 2 | 3             | 4 | 5 | 6 | 7             | 8 | Customer Care Skills demonstrated  |
|   |   |               | - | + |   |               |   | Commitment to Quality  |
|   |   |               |   |   |   |               |   | Appropriately uses voice and body language communicate to the customer that satisfying the customer's need is of highest importance.     Balances own work schedule against customer needs; willingly makes adjustments.     Determines customer need and improves customer relations by "listening" to customer comments an requests. |
|   |   |               | _ | - | + |               |   | Customer Relations   |
|   |   |               |   |   |   |               |   | <ul> <li>Remains polite and professional when interacting with customers who make unreasonable demands.</li> <li>Faced with a hostile customer, maintains positive demeanor and earnestly attempts to help the customer.</li> <li>Increases customer loyalty by immediately addressing concerns and following up.</li> </ul>           |
|   |   | $\rightarrow$ |   |   |   |               |   | Decision Making  |
|   |   |               |   |   |   |               |   | <ul> <li>Recognizes when it is best to personally handle customer needs versus when to direct the customer<br/>elsewhere.</li> <li>Recognizes the limits of own authority, correctly decides when to use those limits in order to keep the</li> </ul>  |
|   |   |               |   |   |   |               |   | <ul> <li>Recognizes the limits of own authority, correctly decides when to use those limits in order to keep the<br/>customer satisfied.</li> </ul>  |



## Workforce Skills Profile

Documents demonstrated skills:

- Reading and Math skills
  - using NRS-approved CASAS tests
- Soft Skills
  - Personal Qualities
  - Customer Care





# Why a Workforce Skills Profile?

Documents a person's work-related **academic** and **soft skills** (work behavior skills)

- Benefit for Learners
  - Certifies a learner's current work readiness skills:
    - What the learner knows
    - What skills need to be developed

## Benefit for Employers

- Documents job candidate's work readiness skills
  - Informs employer if prospective employee meets job skill requirements





### **WSCS – Online Resources**



To learn more:

wscs@casas.org

https://www.casas.org/



# **CASAS** Remote Testing Update



# 4 Approaches to Remote Testing

- 1:1 Remote Control
- 1:1 or Multiple Test Takers -- test takers on Windows 10 PCs
- 1:1 or Multiple Test Takers -- test takers on Chromebooks or iPads
- 1:1 Oral Responses

### Each approach has unique:

- Detailed, step-by-step, scripted directions provided in the CASAS
   Remote Testing Guidelines document and in proctor training.
  - The Remote Testing Guidelines use Zoom as an example.
- Detailed technical requirements for proctors and test takers



# **New Directions in Remote Testing**

 Some of the current remote testing approaches are temporary and will eventually be replaced by solutions that required more development time.

#### Possible New Directions

- Remote testing up to 12 students at a time using Approach 2 or 3 (pilot)
- Remote testing of Listening, Reading and Math on phones (pilot)
- Integration of video conferencing into eTests -- in alpha testing
- Remote testing with 3<sup>rd</sup> party proctoring service, depending on field interest
  - Please email <u>remotetesting@casas.org</u> if interested in this.



# Reminders about Remote Testing

Remote testing with NRS-approved tests is only permitted using eTests, not paper tests!

### It is **NOT permitted** to:

- copy, scan, or reproduce CASAS paper tests
- send NRS-approved paper tests to students
- record the testing session
- Test takers may not use Zoom virtual backgrounds or filtered backgrounds -- so that the proctor can see the room.
- Be creative AND follow the Guidelines to ensure test security.



# Reading Level Indicator (RLI)



# **CASAS News**



# CASAS National Summer Institute June 17-18 and June 22-23, 2021

An Inspiring Online Adult Education Professional Development Event



Register now on the CASAS website!

More than 100 training sessions, panels, and workshops!





# **CASAS National Summer Institute**

# June 17 and 18 - Trainings

- CASAS Implementation
- TOPSpro Enterprise and CASAS eTests
- Workforce Skills Certification





# **CASAS National Summer Institute**

# June 22 and 23 - Workshops and panels

- Workforce and adult education initiatives
- Enhancing student outcomes
- Citizenship and EL Civics
- Using data effectively to improve programs
- Secondary credentialing, including National External Diploma Program (NEDP), GED, HiSET
- Transitioning learners to post-secondary and the workplace



# Live TE Basics Training – May 21





### **CASAS Live Facilitated Training**

CASAS is pleased to offer live facilitated trainings for those who prefer to be trained as part of a group with a trainer.



#### **TOPSpro Enterprise Training**

- TOPSpro Enterprise (TE) Basics Quick Start! May 21, 2021, 10:30 am 12:00 pm (Pacific) / Click here to register.
- California agencies should register here: <a href="www.caadultedtraining.org/CASAS/7699">www.caadultedtraining.org/CASAS/7699</a>



# Live Facilitated Implementation Training



#### **CASAS** eTests Implementation

Modules 1 and 2 – May 4, 2021, 9:50 am – 1:00 pm (Pacific) / Click here to register.



#### **Paper Test Implementation**

Modules 1 and 3 – April 27, 2021, 9:50 am – 1:00 pm (Pacific) / Click here to register.



#### Instructional Implementation

Modules 1 and 4 – April 20, 2021, 9:50 am – 1:00 pm (Pacific) / Click here to register.

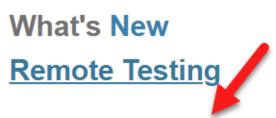


- Next one: April 20
   Modules 1 & 4: CASAS
   Implementation Basics and Instructional
   Implementation
- Sessions for April – May 2021
  - eTests
  - Paper tests
  - Instructional reports
- Certificate of Completion provided



# Office Hours with CASAS Staff

- Every Friday at 11 am Pacific/2 pm Eastern
- Join us to get one-on-one support, help, suggestions and just plain old encouragement in using CASAS.
- Attending participants will drive the session with their questions and needs.
- Register for Office Hours at: <u>https://www.casas.org/training-and-support/casas-live-office-hours</u>



**CASAS Office Hours Registration** 

**CASAS Live Facilitated Training** 

EL Civics Conference 2020-21

Field Testing Opportunities

Getting started with CASAS eTests

News and Updates Webinars

Integrated English Literacy and Civics Education (IELCE) Report

CASAS FAQs



# Next Monthly News & Updates Webinar

# What's New Remote Testing

CASAS Office Hours Registration

**CASAS Live Facilitated Training** 

EL Civics Conference 2020-21

Field Testing Opportunities

Getting started with CASAS Tests

News and Updates Webinars

Integrated English Literacy and Civics Education (IELCE) Report

CASAS FAQs

- Wednesday, May 19
- 11 am Pacific/2 pm Eastern
- Register today!





# **Next Steps and Contacts**

**Recording of this webinar and the PPT** will all be posted in the What's New/News and Update Webinars section on the CASAS website.

- → General CASAS Information, <u>casas@casas.org</u>
  - Ask any question including what materials to order
- →Order Department <u>orders@casas.org</u>
  - to place an order or check the status of an order
- → Tech Support <u>techsupport@casas.org</u>
- → Training <u>training@casas.org</u>
- →eTests Implementation golive@casas.org
- → Remote Testing <u>remotetesting@casas.org</u>



# Questions and Comments from the Field



# Thank you for attending!

Be CASAS Connected
Use #AdultEdu and #CASAScommunity to connect.



Facebook.com/CASASsystem



@CASASsystem



**CASASAssessment** 

www.casas.org

casas@casas.org

1-800-255-1036