CASAS National News and Updates
Webinar on Remote Testing
April 22, 2020

Presenters:
• Linda Taylor – VP Assessment Development
• Richard Ackermann – Manager Software Development
• Janice Fera – National Technical Program Specialist
Welcome!

Housekeeping Notes

• Please make sure your phones and computers are muted.

• Please enter your name, state, role and email in the Chat Box.

• Please post questions in the Chat Box to “Everyone”. Include your name and email in the post.
  ▫ We will pause periodically to check for Chat Box questions.
  ▫ If CASAS Staff cannot respond during the call, we will respond to you later and post responses on the CASAS website.

• Recording of the webinar, PPT and Chat Box responses will all be posted in the News and Updates Webinars section in the “What’s New” section on the CASAS website – www.casas.org.
Agenda

• Welcome

• CASAS Remote Testing
  • Overview
  • Phase 1 – now until end of April
  • Phase 2 – starting May 4, 2020!
  • Phase 3 – TBD

• Questions and Comments from the Field

• Next Steps
CASAS Remote Testing Overview
OCTAE Guidance on Remote Testing

- OCTAE’s April 17, 2020 (20-4) memo provides testing flexibility to states.

- States may “allow local programs to exempt students enrolled in distance education programs from pre- and post-testing if a local program is unable to conduct testing due to the widespread effect of the COVID-19 pandemic...” (Q2)

- States must specify the time frame for COVID-19-related exemptions and identify students who are exempted from testing.

- OCTAE’s March 27, 2020 (20-3) memo, Q7 states that remote testing with NRS-approved tests must follow test publisher guidelines regarding:
  - Student identification
  - Test security
  - Remote proctor training
OCTAE Guidance on Remote Testing

• OCTAE met with all test publishers on April 9, 2020.

• CASAS met with OCTAE on Friday, April 17, 2020.
  ▫ CASAS has permission to roll out remote testing.
  ▫ OCTAE was “quite impressed” with our remote testing plan and timeline!

• CASAS conducted a webinar on Monday, April 20th for state directors and state-level staff to inform them about remote testing.
Remote Testing Benefits

• Provide **continuation of services**
  ▫ **Post-test** to achieve MSGs
  ▫ **Pretest** new students
    • baseline scores for NRS reporting
    • placement information to guide distance learning instruction

• Develop capacity to test distance learners, adding assessment flexibility.

• Remote testing is the wave of the future for distance learning.
Remote Testing Challenges

• Proctor and student access to technology
  ▫ Appropriate devices (smart phones too small to display test questions)
  ▫ Internet bandwidth – competition with others in household

• Student test environment may lack:
  ▫ Privacy
  ▫ A quiet place to test without distractions

• New procedures to learn and implement with multi-step processes for both proctors and students

• Proctor training

• Test security

• Equity concerns
CASAS Approach to Remote Testing

- Researched 3rd party vendors, AI solutions, video platforms

- Talked to state directors and state-level staff

- Interviewed practitioners familiar with distance learning

- Weighed multiple factors:
  - Cost
  - Technology constraints for both proctors and students
  - Test security
  - Ease of implementation
  - Urgency to start quickly
CASAS Approach to Remote Testing

Test Security Measures
- Live proctoring -- initially 1:1
- Recorded test sessions
- Remote testing agreements
  - Agency
  - Proctor
  - Student

Cost
- Minimal costs using video conferencing with CASAS eTests software
- 3rd party vendor solutions ($15 – 20 per hour) -- TBD

Delivery
- Existing eTests proctors with additional remote test training
- CASAS remote testing can only be delivered via CASAS eTests, not Paper tests
- If not remote testing following CASAS procedures, a proctor must be physically present to administer all CASAS tests.
## CASAS Remote Testing Phases

| Phase 1 | Starting April 20th | • Clinical Tryouts and Initial Pilots  
| | | o Zoom 1:1 (one proctor to one test taker)  
| | | o For NRS-approved pre- and post-tests  
| | | • Reading and Math GOALS for ABE/ASE  
| | | • Life and Work Reading for ESL |

| Phase 2 | Starting May 4th | • Roll out Zoom 1:1 to other states and agencies  
| | | • Life and Work Listening  
| | | • Pilot other platforms 1:1 (e.g., GoToMeeting)  
| | | • Pilot proctoring with more than 1 test taker |

| Phase 3 | TBD | • Pilot with 3rd party vendors |
Phase 1 – Clinical Tryouts and Pilots

• **Starting April 20**
  • Zoom 1:1 (one proctor to one test taker)
  • For NRS-approved pre- and post-tests
    ▫ Reading and Math GOALS for ABE/ASE
    ▫ Life and Work Reading for ESL

“GoRemote!” Prerequisites
• Have already implemented eTesting
• Meet minimum technical requirements
• Submit CASAS Remote Testing Agency Agreement
• Complete remote proctor training
Technical Requirements

Proctor requirements
• Windows 10 (or Mac with Windows 10 capability)
• Webcam
• Microphone and speakers
• Zoom client app with paid Pro level account or higher
• Min. 2 megabits per second (Mbps) download speed

Test taker requirements
• Windows 10 laptop, desktop, or tablet computer
• Mac desktop or laptop computer
• iPad – minimum 9.7-inch screen, 2048 x 1536 resolution, iOS 11 or higher
• Webcam
• Microphone and speakers
• Zoom client app installed
• Min. 2 megabits per second (Mbps) download speed
Agency Remote Testing Agreement

• Local agencies must submit this form before starting to do remote testing.
  ▫ One per agency

• Indicate process to verify student identity

• Agree to all privacy, test security, technology, and test administration requirements in the CASAS Remote Testing Guidelines.
New!

CASAS Remote Testing Guidelines

April 17, 2020

Clinical Tryout
Training Tools

- Proctor webinars
- *Remote Testing Guidelines* document
- Short how-to videos
- Remote Testing FAQs

- Individual program/proctor mentoring with CASAS Staff “partner” during Phase 1
Test Preparation and Administration

Before Testing Day
• Proctor meets before testing day with test taker to confirm technical requirements, go over test procedures, and answer questions to make the test taker comfortable with the process.
• Test taker is informed that the test session will be recorded.

On Testing Day
• The eTests certified proctor sets test up in eTests as usual on their Windows 10 computer and conducts test 1:1 live via Zoom using remote sharing.
• The test session is recorded.
Reading Practice Items

• This practice has
• 9 items.

Directions

Click on your answer.

1. To skip an item, click ➔ before answering.
2. You may review all items when you finish.

Click the ➔ to begin.
CASAS Remote Testing
Phase 2
Phase 2 -- Rollout

• Starting May 4th

• Roll out Zoom 1:1 to states and agencies that were not in the Phase 1 Pilot
  ▫ Add Life and Work Listening

• Pilot other platforms 1:1 (e.g., GoToMeeting)

• Pilot proctoring with more than 1 test taker
  ▫ Proctoring more than one test taker at a time is more challenging.
  ▫ Maximum number of test takers at a time TBD – probably not more than 4 or 5.
CASAS Remote Testing
Phase 3
Phase 3 -- Pilot with 3rd party vendors

• CASAS is exploring working with 3rd party vendors.

• More options will continue to be added.
Ongoing Monitoring and Research

• Identify tests administered remotely in TOPSpro Enterprise

• Compare student performance on remote vs. in-person testing

• Monitor possible test security issues in remote testing
New TOPSpro Field for “Unable to Test due to Force Majeure”

- Released on April 15th in TE
- Documents students who were unable to be tested due to school closures or other reasons, as requested by OCTAE
Questions and Comments from the Field
Next Steps
Interested in remote testing?

When your state is ready with a plan to implement remote testing, please contact us at:

Remotetesting@casas.org

The CASAS team is ready to assist agencies onboard with remote testing.
Upcoming National Webinar

For All CASAS Users

Save the Date...

- May 20, 2020
  - 11 am Pacific/2 pm Eastern

- Send an email with ideas for future News & Updates to training@casas.org
Thank you for attending!

Be CASAS Connected
Use #AdultEdu and #CASAScommunity to connect.