Dr. Glenda Rose
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Community Action, Inc.
of Central Texas
DEVELOPING OPPORTUNITIES

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Where Business and Careers Meet!

CASAS Remote
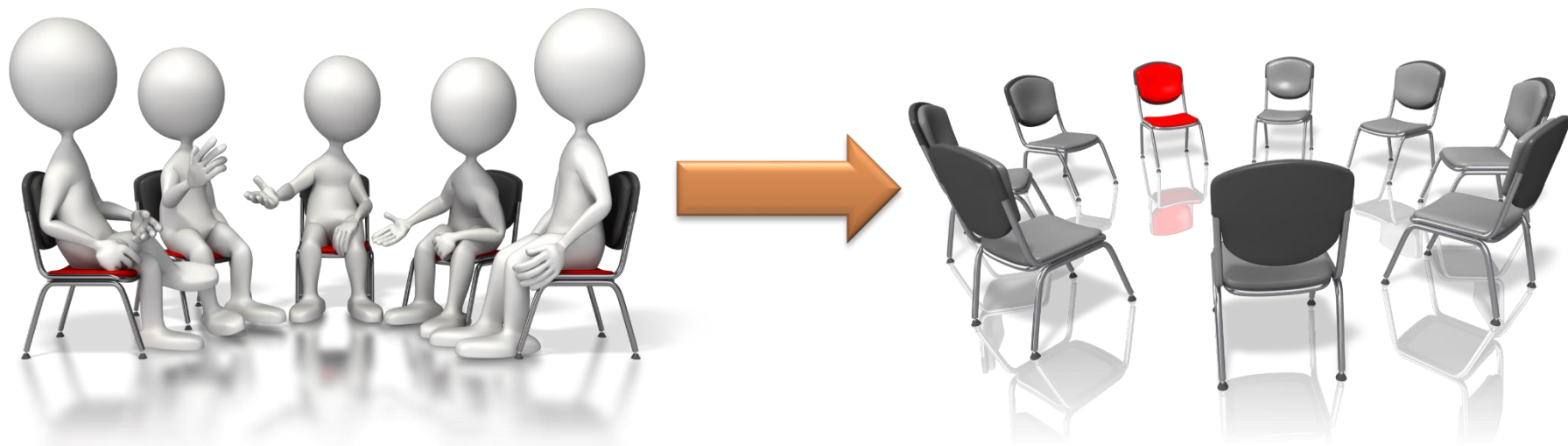What we're learning in Texas

April 8-9, 2019

CASAS finally comes to Texas with a Training of Trainers in Fort Worth, Texas.

Glenda Rose and Jan Whisonant are asked to become state trainers and start learning all they can fast and furiously.
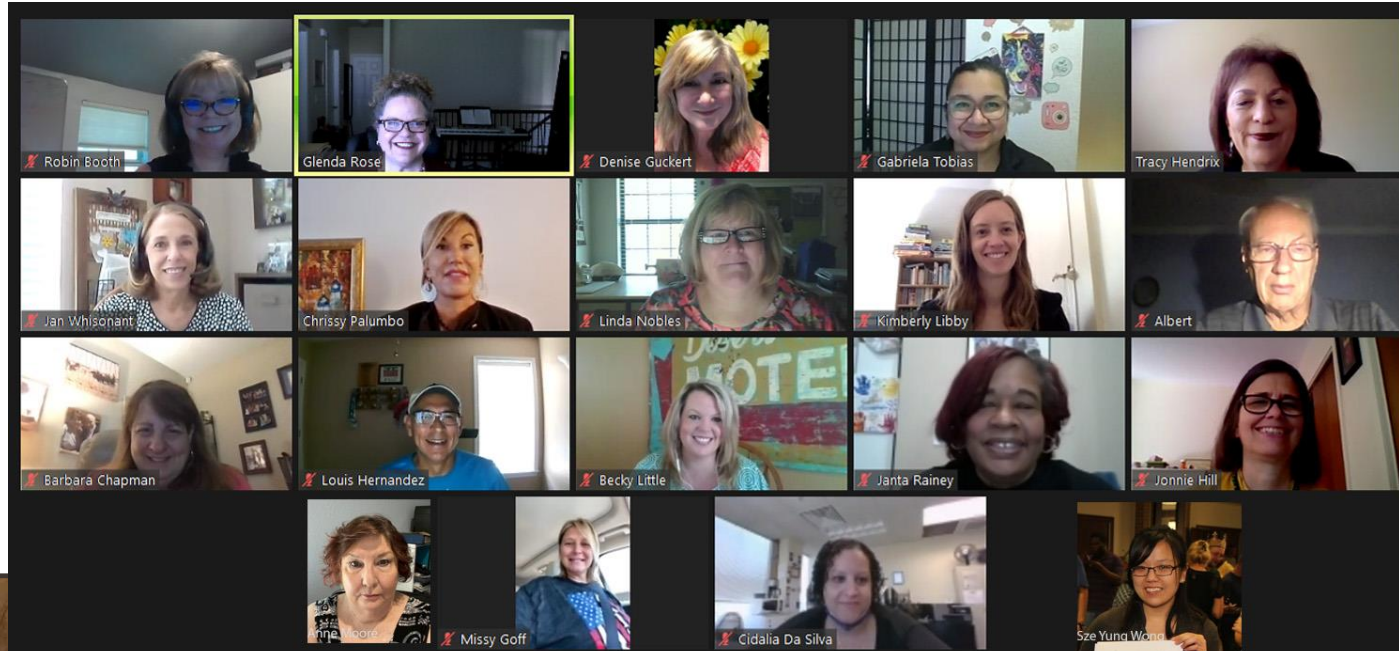
March 2020

May (and June) 2020:
Texas Style Training of Trainers - Online

June 3 – Remote Training for CASAS

1. Complete the curriculum in the PD Portal.
2. Attend 1:1 and/or 1:many webinars

< **June, 2020** >				Day	Week	**Month** Agenda
○ All Events ○ My Events						
SUNDAY	**MONDAY**	**TUESDAY**	**WEDNESDAY**	**THURSDAY**	**FRIDAY**	**SATURDAY**
31	1	2 **Using the Change Agent Resources to Teach Reading** 3:00 PM CDT - Zoom Room	3	4	5 CASAS Remote Testing 1:1 Webinar 1:00 PM CDT - Zoom Room CASAS Remote Testing with Multiple Test Takers Webinar 2:30 PM CDT - Zoom Room	6

July 2020

12	13	14	15	16
	TX AEL Manager Monday (200713):Developing Instructor Support Structures 🖥12:00 PM CDT - Zoom Room	**Teacher Tuesday (200714) - Intake and Orientation at a Distance** 🖥12:00 PM CDT - Zoom Room		
	<u>Deeper Dive into Best Practices for Remote Testing</u> 🖥2:00 PM CDT - Zoom Room			

19	20			

Deeper Dive into Best Practices for Remote Testing   7/13 - 7/13

2:00 PM - 4:00 PM CDT
Zoom Room
Instructors: TCALL Zoom

This webinar will take a deeper dive into best practices for remote testing for all approved AEL assessments. Topics that will be covered include: Getting started: This segment will cover how to choose a video-conferencing platform, develop SOP's, and assess the strengths of the team to determi...
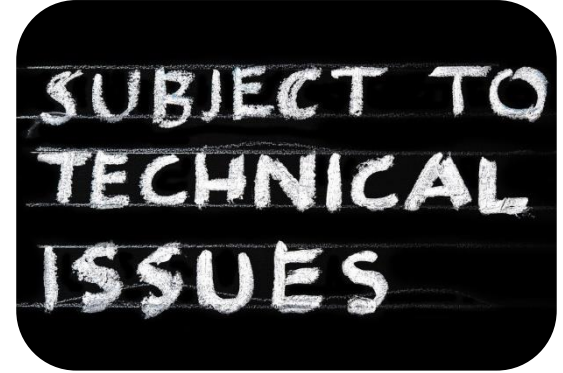
Session Contact: Tracy Hendrix

So with all this training, what problems did we encounter?
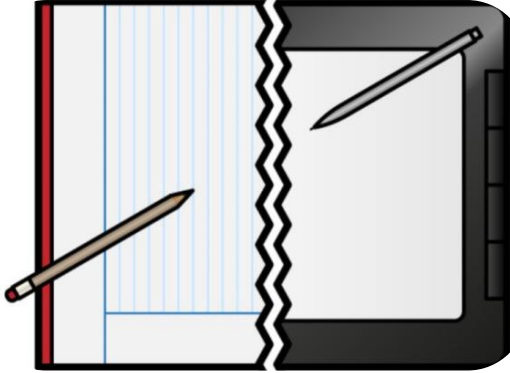
Digital Equity

Digital Literacy

SUBJECT TO TECHNICAL ISSUES

Tech happens

Digital Equity: Rural vs. Urban

- Phone dependency – if they can get a phone signal.
- Phone tethering/hotspot limitations on "unlimited data" plans.

- Drive to town to find a hotspot
- 110ºF?! – schedule test early and late!
- Dial-a-friend

Digital Literacy: Test Proctors

- Go beyond the basics of starting, proctoring, and ending a test.

- Train in stages.

- Train the "Why" as well as the "How."

- Play the "what if" game during training.

- Have a clear Standard Operating Procedure available.

Digital Literacy: Students

- Written instructions, oral instructions, and visual instructions, oh my.
- Pre-tech check means you are going to use the same device in the same place.
- "Move closer to your router."
- "Your camera is upside down (backlit, flickering, etc.)."
- Sometimes you just have to reschedule.

Tech Happens

- Basic tech troubleshooting
  - Something is running in the background and interrupts the test.
  - Audio or video suddenly quits.
  - Browser issues.
- Basic tech support
  - Talking students (with limited English) through solving a problem

Has this happened to you?

Before testing day: Please make sure you have a quiet place to take your test.

Day of test: You mean, I can't take this at the restaurant where I work? That's where I have the internet connection!

Before testing day: Let's run a speed test on your computer. Perfect.

Day of test: Your speed test shows a lot slower. Do you know why? Oh, you canceled your internet plan and are using your 3G phone for internet. I see.

Before testing day: Can you turn your camera on and share your screen, please?

Day of test: I'm sorry you just got out of bed, but I still need you to turn your camera on.

Final Thought

KEEP

CALM

AND

TEST, TEST AGAIN,
THEN TEST SOME MORE