

# CASAS National News and Updates Webinar





# Welcome to the April 2024 CASAS National Webinar

- ▶ Presentation questions?
  USE Q & A
- ➤ Technical Difficulties?

  USE CHAT
- ➤ PowerPoint is posted on the website.

https://www.casas.org/social-media-newsroom/webinars

Webinar recording will be posted by April 24.



#### Let CASAS Be Your Compass!







- Test Development and Research Updates
- Transition Options
- Promising Practice Presentation: Hacienda La Puente
- CASAS Teacher Portal
- CASAS eWORKs Update
- Important Reminders

## Agenda

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## OCTAE ESL Assessment Extension

Jane Eguez
CASAS President

November 7, 2023 5



## Reading and Listening STEPS Transition

- ➤ March 2023, CASAS was proud to receive a **seven-year** approval for our new ESL assessments.
- ➤ Over a year, CASAS has been working with state & local programs to develop & implement transition plans.

Many programs across the nation have either begun transitioning or have transitioned to STEPS.







## Tests Determined To Be Suitable for Use in the National Reporting System for Adult Education

A Notice by the Education Department on 03/18/2024



#### SUMMARY:

The Secretary announces an extension of the sunset period for English as a Second Language (ESL) tests with National Reporting System for Adult Education (NRS) approvals that expired on February 2, 2024. The sunset period for these tests is extended to June 30, 2025. This notice relates to the approved information collections under OMB control numbers 1830–0027 and 1830–0567.



## **ESL Assessments - NRS Approved**

Reading

**Reading STEPS** 

Ready for use!

NRS-approved through 2030

Listening

**Listening STEPS** 

Ready for use!

NRS-approved through 2030

Life and Work Reading

80 series

& Forms 27/28, 513/514

**Approved through** 

June 30, 2024

June 30, 2025

Life and Work Listening

980 series

Approved through

June 30, 2024

June 30, 2025



## Be sure your transition plans Align with Your State Policy

#### Interesting facts:

- Many states and programs have already begun using STEPS.
- Transitioning to STEPS as planned minimizes operational complexity.
- Programs strengthen alignment to the English Language Proficiency (ELP) standards using the new CASAS assessment series.
  - CASAS will continue to support your programs!





## **Insights from Early Adopters of STEPS**

Students and teachers appreciate:

- >Updated and culturally relevant content
- ➤ More rigorous content standards
- > New student and teacher-friendly reports.



## ABE Math Assessments NRS Approved

#### **Math GOALS**

**NRS-approved through** 

June 30, 2024



#### Math GOALS 2

NRS-approved through 2030







### **New Assessment Launch**

Laura Fetter
Program Development Manager



#### TIME FOR A POLL...

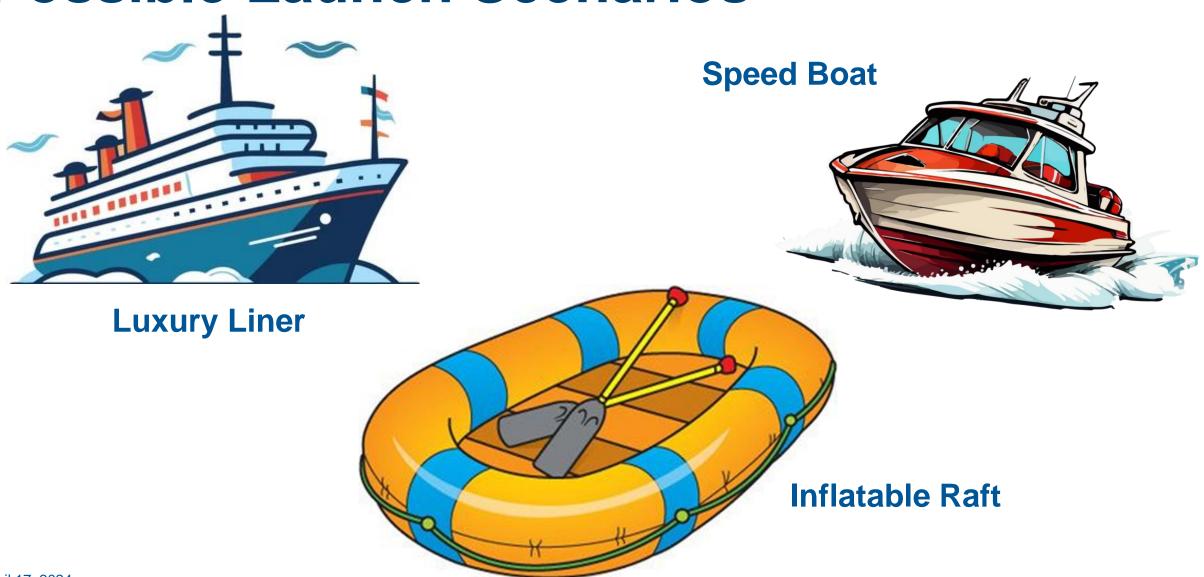
# In light of OCTAE's ESL ASSESSMENT Extension, What are your plans?

- > Already launched
- Launching July 1, 2024
- Launching July 1, 2025
- Waiting for state guidance / Other





### **Possible Launch Scenarios**



#### Considerations as you transition:



> Paired scores must be from the same series

➤ Only Math GOALS 2 is reportable after July 1, 2024

Math GOALS scores cannot be proxied to 2024-25

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#### Considerations as you transition:



> Saturate your stakeholders with information

> Ask for volunteers to pilot the assessment

Create targeted PD for specific audiences

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## **Speed Boat**

For example: Beginning Fall of 2024 everyone switches to the new assessment

- ➤ Pilot the test in small batches in the summer with the expectation that the full school or agency will fully transition in the new school year.
- ➤ Variation: One site flips the switch and then shares learning with the other sites throughout the year.







## **Luxury Liner**

#### For example: Launch date is July of 2025

- > Summer Plan your launch
- > Fall Communicate that a new assessment is coming
- Winter Provide professional development opportunities

Spring – Conduct a small test pilot



### Inflatable Boat

### For Example: Launch date is July 1, 2024

- Designate the Level One classes as your early adoptors.
- Students start with the new assessment and as they progress from level- to-level
- Schools build out the usage of the new assessment to level two, level three, etc.







## Promising Practice Presentation CASAS Cut Scores for CTE

Maria Tellez, Academic Administrator of Counseling Services Rosalilia Sandoval-Gonzalez, CTE Administrator of Counseling Services Hacienda La Puente Adult School, CA

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#### **Overview of NRS Table 4**



#### NRS Table 4

Measurable Skill Gains (MSG) by Entry Level All Student Activity Dates Page 1 of 2 NRS4

Agency: 4908 - Rolling Hills Adult School (RHAS)

Program Year: 2023-2024

				First Period of	Participation					All Periods of Participation						
Entering Educational Functioning Level		Total Number of Participants Excluded from MSG Performance		Number who achieved at least one educational functioning level gain	Number who attained a secondary school diploma or its equivalent	Number of IET or workplace literacy participants who achieved an MSG other than EFL gain and secondary school diploma	Number Separated Before Achieving Measurable Skill Gains	Number Remaining in Program without Measurable Skill Gains	Percentage Achieving Measurable Skill Gains	Total number of Periods of Participation			Total number of IET or workplace literacy Periods of Participation in which Participants achieved an MSG other than EFL gain and secondary school diploma	Percentage of Periods of Participation with Measurable Skill Gains		
(A) ABE Level 1	(B) 5	(C)	(D) 239	(E) 0	(F) 0	(G) 0	(H) 3	(I) 2	(J) 0.00	(K) 5	(L) 0	(M) 0	(N) 0	(O) 0.00		
ABE Level 2	34	0	1.910	14	3	0	9	8	50.00	34	14	3	0	50.00		
ABE Level 3	76	0	5,895	20	12	0	16	28	42.11	76	20	12	0	42.11		
ABE Level 4	62	0	4,487	21	11	0	16	14	51.61	62	21	11	0	51.61		
ABE Level 5	25	0	1,611	5	5	0	8	7	40.00	25	5	5	0	40.00		
ABE Level 6	7	0	308	2	1	0	2	2	42.86	7	2	1	0	42.86		
ABE Total	209	0	14,450	62	32	0	54	61	44.98	209	62	32	0	44.98		
ESL Level 1	69	0	5,148	27	0	0	34	8	39.13	69	27	0	0	39.13		
ESL Level 2	400	0	30,297	237	0	0	161	2	59.25	400	237	0	0	59.25		
ESL Level 3	118	0	8,110	45	0	0	57	16	38.14	120	46	0	0	38.33		
ESL Level 4	147	0	10,307	63	0	0	73	11	42.86	148	63	0	0	42.57		
ESL Level 5	105	0	6,829	37	0	0	55	13	35.24	105	37	0	0	35.24		
ESL Level 6	65	0	4,762	11	3	0	34	17	21.54	65	11	3	0	21.54		
ESL Total	904	0	65,453	420	3	0	414	67	46.79	907	421	3	0	46.75		
Grand Total	1,113	0	79,903	482	35	0	468	128	46.45	1,116	483	35	0	46.42		



## Qualifying to NRS Table 4 and PoPs

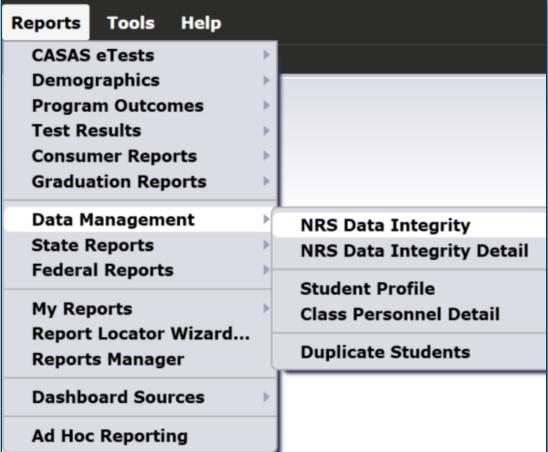
- Qualifying for NRS Table 4:
  - Enrollment in a WIOA, Title II Program
  - Minimum of 12 Hours
  - Pretest
- Period of Participation (PoP) is a participant's uninterrupted period of attendance.
  - PoP ends at 90 days without attendance.
  - TE can determine this for you!





## NRS Data Integrity in TE





#### **NRS Data Integrity – Overview**





#### **NRS Data Integrity**

Agency: 4908 - Rolling Hills Adult School (RHAS) Program Year: 2023-2024

Summary Information	Without PoP	2023-2024	PoP 1	PoP 2	PoP 3	PoP 4
Total WIOA Title II Learners	77	1,857	1,780	29	0	0
Learners Concurrently Enrolled in High School/K12	2	37	35	2	0	0
Total Learners eligible for WIOA Title II	75	1,820	1,745	27	0	0

			ast PoP or ent Enrollment	PoP	PoP 1		oP 2	PoP 3		PoP	4
Item	Description	#	<b>#</b> %	#	%	#	%	#	%	#	%
01	Missing Birthdate or outside 16-110		86 5%								
02	Less than 12 Hours of Instruction		C12 2/0/	E // 1	210/		8 679	6 0	0%	0	0%
02a	Zero or Empty Hours of Instruction		Students - In	Program Years Population		1	5 569	6 0	0%	0	0%
02b	Total hours between 1-11 hours		Student Population				3 119	6 0	0%	0	0%
03	No Highest Year of School/Degree Earned		Student - Der	nographic Hist	ory Popula	tion					
03a	No Highest Year of School	Chindanta Dasanda Dannilatian									
03b	No Highest Degree Earned		Students - Records Population								
04	No Gender		Programs - Enrollments Population								
05	No Race/Ethnicity		Classes - Reco	rds Population	1						
06	Total Reported Labor Force Status		Student Assessment Population								
06a	Total 'Employed'			•							
06b	Total 'Employed with notice'		Orill Down to Data Integrity Detail								
06c	Total 'Unemployed'		Orill Down to NRS Monitor								
06d	Total 'Not in Labor Force'		Orill Down to	Assessments Au	udit						

### NRS Data Integrity Report – Items 01-10b

Items 01-10b include most of the key requirements for federal reporting and drop reasons that prevent students from qualifying.

ltem	Description
01	Missing Birthdate or outside 16-110
02	Less than 12 Hours of Instruction
02a	Zero or Empty Hours of Instruction
02b	Total hours between 1-11 hours
03	No Highest Year of School/Degree Earned
03a	No Highest Year of School
03b	No Highest Degree Earned
04	No Gender
05	No Race/Ethnicity
06	Total Reported Labor Force Status
06a	Total 'Employed'
06b	Total 'Employed with notice'
06c	Total 'Unemployed'
06d	Total 'Not in Labor Force'
06e	Total missing Labor Force Status
80	No valid pretest
09	Valid pretest with no post-test
09x	Valid pretest with no post-test in any area
09a	Valid pretest with no post-test, excluding those who earned HSE/HSD
09ax	Valid pretest with no post-test in any area, excluding those who earned HSE/ HSD
09b	No post-test and pretest below ASE High
09bx	Post-test and pretest below ASE High in any area
09c	Valid pretest with no post-test, excluding those with MSG
09cx	Valid pretest with no post-test in any area, excluding those with MSG
10a	Pre-/post-test pair in any area
10b	Pre-/post-test pair in any area, and have not completed a level



#### NRS Data Integrity Report – Items 11a -16b

Items 11a-16b detail NRS specific conditions such as criteria for exit and periods of participation.

11a	Achieved Educational Functional Level Gain with pre- and post-testing
11b	Achieved Educational Functional Level Gain with High School credits earned
<b>11</b> c	Achieved Educational Functional Level Gain with Post-Secondary Outcome
12a	Passed HSE
12b	Passed HSE but instructional program not HSE
<b>12</b> c	Passed HSE but Highest Degree Earned is HSE or higher
13a	Earned HS diploma
13b	Earned HS diploma but instructional program not HS diploma
14a	Only One Period of Participation
14b	More than One Period of Participation
<b>14</b> c	Continuous Period of Participation due to Retained in Program
15a	With 90-97 days between Dates of Service
15b	With 83-89 days between Dates of Service
16	Enrolled in Integrated Education and Training (IET)
16a	Enrolled in IET or workplace literacy (VABE/VESL)
16b	Earned IET or workplace literacy MSG



# NRS Data Integrity Report – Items 17-33

	Description No. Prince of Control
17	No Primary Goal
18	No Secondary Goal
19	At least one Barrier to Employment
19a	Multiple Barriers to Employment
19b	No Barriers to Employment
20	Co-enrolled in WIOA Titles I, III, or IV
21	Pretest in any area in the conservative estimate range
22a	Pre-/post-test pair in any area but less than 40 hours of instruction
22b	No pre-/post-test pair but 40+ hours of instruction
22bx	Pre-/post-test pair in any area, with 40+ hours of instruction
22c	No pre-/post-test pair but 70+ hours of instruction
22cx	Pre-/post-test pair in any area with 70+ hours of instruction
29	Provided SSN
30	SSN not provided
30a	SSN not provided with signed consent
30b	SSN not provided without signed consent
30c	Provided SSN without signed consent
30d	ITIN not provided
30e	Neither SSN nor ITIN are provided
30f	SSN number out of range
30g	ITIN number out of range
31	Missing Phone number
32	Missing Mobile number
33	Missing Email Address

 Items 17-33 include items that don't directly contribute to results on NRS tables but represent key state and federal priorities.





17:10:15

NRS Table 4

Measurable Skill Gains (MSG) by Entry Level All Student Activity Dates

Agency: 4908 - Rolling Hills Adult School (RHAS) Program Year: 2023-2024

Page 1 of 2 NRS4

				First Period of	Participation						All F	Periods of Partic	ipation	
Entering Educational Functioning Level (A)	(B)	Total Number of Participants Excluded from MSG Performance (C)	Total Attendance Hours for all participants (D)	Number who achieved at least one educational functioning level gain (E)	Number who attained a secondary school diploma or its equivalent (F)	Number of IET or workplace literacy participants who achieved an MSG other than EFL gain and secondary school diploma (G)	Number Separated Before Achieving Measurable Skill Gains (H)	Number Remaining in Program without Measurable Skill Gains (I)	Percentage Achieving Measurable Skill Gains (J)	Total number of Periods of Participation (K)	(L) °	Total number of Periods of Participation in which a HSD or HSE was attained (M)	Total number of IET or workplace literacy Periods of Participation in which Participants achieved an MSG other than EFL gain and secondary school diploma (N)	Percentage of Periods of Participation with Measurable Skill Gains (O)
ABE Level 1	5	0	239	0	0	0	3	2	0.00	5	0	0	0	0.00
ABE Level 2	34 76	0	1,910	14	3 12	0	9	8	50.00	34 76	14	3	0	50.00
ABE Level 3		0	5,895	20		0	16	28	42.11		20	12	0	42.11
ABE Level 4	62	0	4,487	21	11	0	16	14	51.61	62	21	11	0	51.61
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ABE Level 6		0	308	2	1	0	2	2	42.86		2	1	0	42.86
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Grand Total	1,113	0	79,903	482	35	0	468	128	46.45	1,116	483	35	0	46.42





### Transitioning to the new test series

- Depending on your program's launch scenario, the CASAS eTests testing sessions will need to be modified to administer the new STEPS tests for ESL or Math GOALS 2 for ABE/ASE
- Your program has two primary options:
  - Adjust your current ABE and ESL testing sessions to administer the new series -- (This way your testing sessions will look the same to proctors but will administer a different set of tests.)

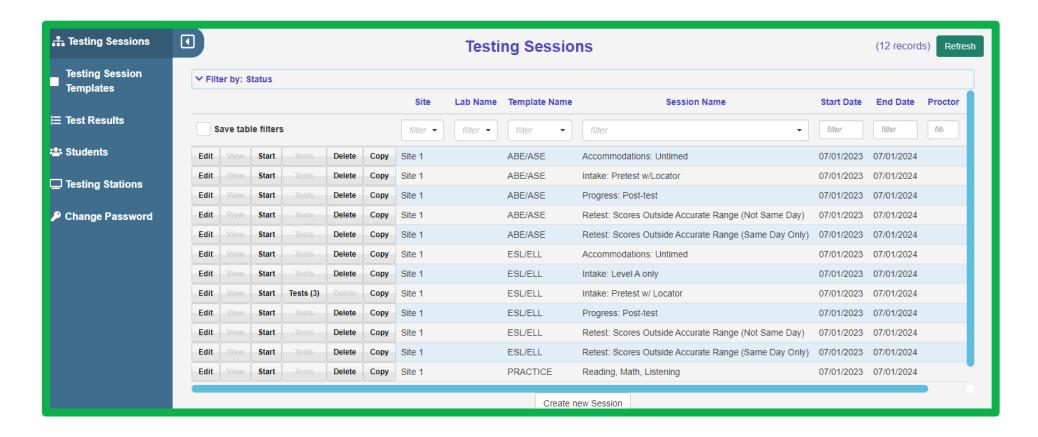
#### OR

 Add new, separate set of sessions (ESL – STEPS, ESL – L&W) to administer the new testing sessions and the old test series at the same time – (Your proctors will need new instructions on when to use the new set of testing sessions vs. the existing/old set of testing sessions!)



## **Default Testing Sessions from CASAS**

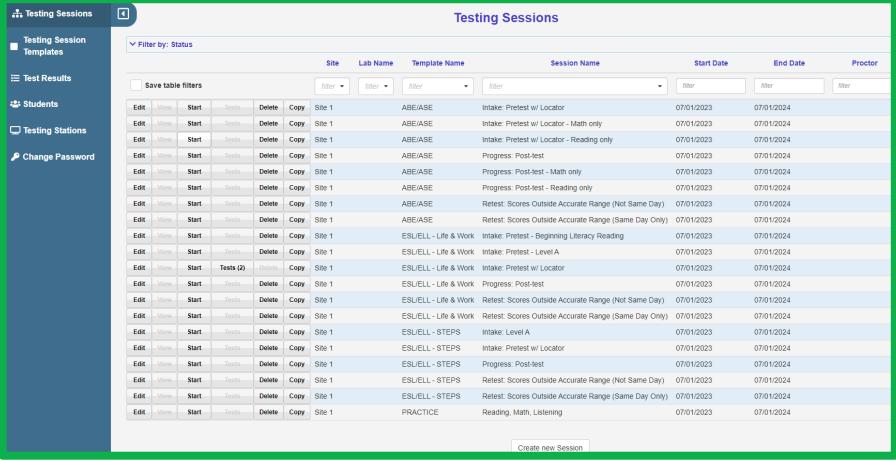
Option 1: Adjusted to administer the new test series to all students





## **Default Testing Sessions from CASAS**

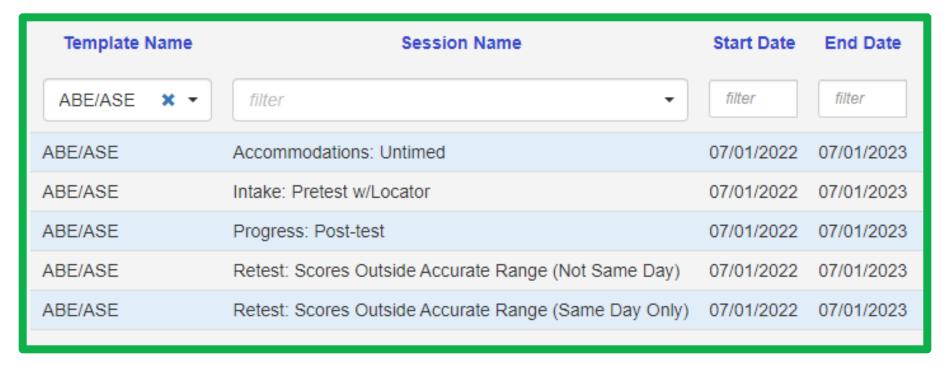
 Option 2: New testing sessions added (with a new and separate template) to administer both test series





## **ABE/ASE Testing Sessions**

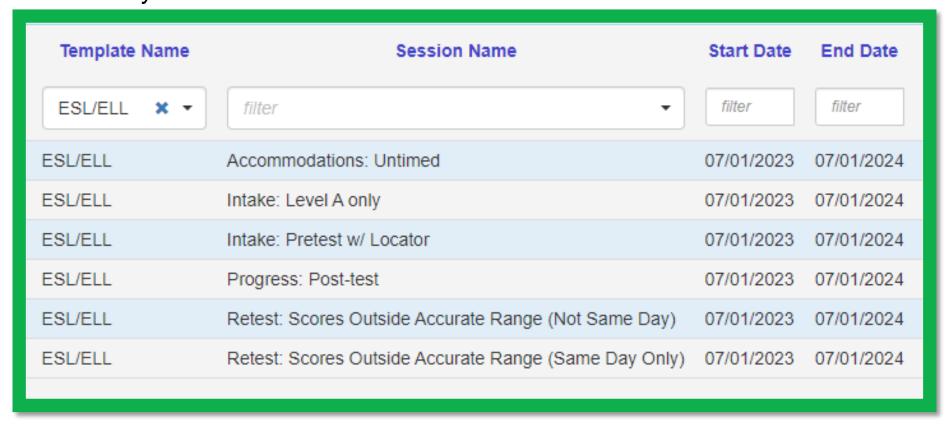
Email <u>golive@casas.org</u> if you are interested in having this set of CASAS default testing sessions added to your eTests account





## **ESL/ELL Testing Sessions**

 Email <u>golive@casas.org</u> if you are interested in having this set of CASAS default testing sessions added to your eTests account

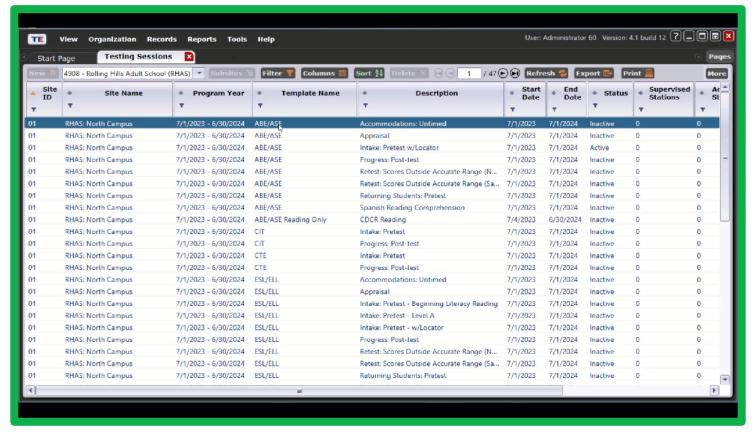


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### **Replicating Testing Sessions**

 At the end of the program year (June 30<sup>th</sup>), don't forget to replicate existing testing sessions for the new year (July 1st)!





## **Best Practices for Testing Sessions**

- Use the same testing sessions for the whole program year.
- Use a standard set of testing sessions for each separate site.
- Make sure each testing session is labelled clearly and correctly.
- Remove testing sessions (by deleting or expiring) that are incorrect or no longer used.
- It is easier for tech support to assist programs who are using the CASAS default testing sessions. Please send an email to <u>golive@casas.org</u> if you would like these added to your account.





### **Teacher Portal Update**

Karla Galleguillos National Program and Technology Specialist









#### Feedback from the Field:



Instructors want more access TO REPORTS



Students want prompt feedback



Agency Directors want improved outcomes

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# What is Teacher Portal?

Accessible Actionable Adaptable

#### **Accessible:**

An easy-to-use, intuitive web-based tool that can be used to monitor attendance and generate class reports. **Included** in TE Enhanced Package.



View of **class** and **student data** used to inform "Data-driven instruction."

#### **Adaptable**

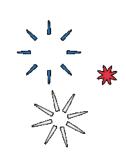
Level of access can be **adjusted** to agency needs. Communicates instantly & **Immediately** with your agency data in TOPSpro Enterprise (TE).







## Instructional Reports: CCRS? ELPS? YES!



Lesson Planning: Ready, set, go!



### Benefits?





#### **Teachers:**

- Teacher Autonomy
- Data Driven Instruction: Evidence-Based
- Alignment to Standards



#### **Students:**

- Personalized Learning
- Real-Time Feedback
- Increased Motivation & Persistence



#### **Agency Directors:**

- Improved Program Quality: Cycle of Improvement
- Streamline Compliance & Reporting
- Inform Resource Allocation

## Where & When:







May 2, 2024 11:00 am – 12:30 pm (Pacific).

**REGISTER** 





# Where, When & Who:



VISIT
DURING
REGULAR
OFFICE
HOURS

## Teacher Portal Technical Support

Ongoing:

Field Testing Opportunities

Getting started - CASAS eTests

Office Hours



Live Facilitated Training

News & Updates Webinars

Help Documentation & Videos

**FAQs** 

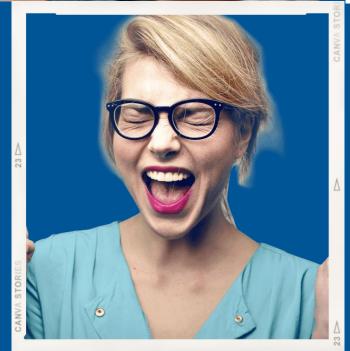




### **Dedicated Sessions:**

# CASAS National Summer Institute 2024

June 17-20, 2024 | Hyatt Regency Orange County, California









Give Your Students
the
Job-Seeking Edge
with
CASAS eWORKs

Paul Kratzer
CA Program Specialist
pkratzer@casas.org





# Meeting Needs of Businesses, Jobseekers and Teachers

**Businesses** need employees with strong work-readiness skills.

**Jobseekers** need to know what their skills are and they need to improve them where needed.

**Teachers** need tools to assess and develop students' skills and match them with business needs.



### The solution: CASAS eWORKs

### Why Soft Skills?





The US Department of Labor reports that:

"According to business leaders, while the three "R's" (reading, writing, and arithmetic) are still fundamental to every employee's ability to do the job, employers view "soft" skills as even more important to work readiness." Deloitte reports that:

"Soft skill-intensive occupations will account for two-thirds of all jobs by 2030"

Forbes reports that:

"Hiring employees with more soft skills can increase revenue significantly."

"

### **How Does It Work?**





## assesses and develops soft skills using:

- Video Scenarios
- Real-life workplace situations
- Students practice decisionmaking through choosing best and worst actions to take in a given situation.
- Industry validated, objective and research-based assessments
- Instructional resources which target specific areas of need



#### Integrated with other CASAS Resources



You're using CASAS eTests, no other reading or math tests needed

Just add on CASAS eWORKs

❖Integrated into Teacher Portal and





### Engage with Employers – Soft Skills Competencies





## CASAS eWORKs includes a short business-needs survey

- Engage employers
- ❖ Takes about 15 minutes
- Work with Title 1 partners
- Match jobseekers' skills with job needs
- Survey available on paper or online

#### Customer Care (Soft) Skills

Please check the 8 most important competencies for your organization.

Then, rank these 8 competencies in order of priority.

	Customer Care Competencies  Remains polite and professional when interacting with customers who make unreasonable demands.  Faced with a hostile area.	Skill
	2 Faced with a hostile and s.	Custome
	earnestly attorner, maintains position	Relation
	2 Faced with a hostile customer, maintains positive demeanor and earnestly attempts to help the customer.  3 Increases customer loyalty by immediately addressing concerns and following up.  4 Handles competing customer.	- Indiana
	following up	1
	Handles competing customer needs in a calm and helpful manner,     Recognizes when it is beautiful.	
	follows the contracting customer needs in a column	1
	follows through on commitments.  Recognizes when it is the second of the	$\dashv$
	Recognizes when it is best to personally handle customer needs Recognizes priorities at the customer elsewhere	1
	versus when to direct the customer elsewhere  Recognizes priorities, then imple	
	Recognizes priorities, then implements solutions based on an Decides when to write the customer elsewhere	Decision
7	understanding of business need.	Making
'	Decides when to vary from routine operating policies/guidelines and Recognizes when more informations.	
0	when to adhere to them.	
8	Recognizes when more information is needed for making a decision.  those limits in order to keep all	1
9	Recognizes the literature information is needed to	
	those limits in order to the authority, correctly decided a decision.	
10	Evaluates alternative to keep the customer satisfies a second when to use	
- 1	chooses one that ives strategies for customer and s	
	supported.	Commit
11	chooses one that minimizes harm and makes the customer feel  Proactively assists	Commitment
	of community assists peers for the purpose of	to Quality
12	Proactively assists peers for the purpose of increasing overall quality  Voice and body language assists.	
	voice and body language communication	
13	Voice and body language communicate to the customer that  Balances own work schedule against customer.	
13	balances own work schedule and highest importance	
14	Balances own work schedule against customer needs; willingly makes adjustments.  Determines customer need and improves customer relations by "listening" to customer comments and requests	
	D-4 Willingly male	

#### **Current Status**



## CASAS eWORKs Pilots currently underway Limited launch Fall

#### Intro to eWORKs on Zoom:

- April 23, 11am Pacific time
- May 8, 11am Pacific Time

More info:

Email: eWORKs@casas.org

Visit CASAS.org, click on eWORKs







## **Training Update**

Karen Burger National Program and Field Studies Specialist

IMPORTANT REMINDER: TRAINING SITE RESET



OUR TRAINING SITE WILL BE RESET
ON JULY 1, 2024

Training progress and certificates earned in PY 2023-2024

will not be available after the reset

#### Prior to July 1, please be sure to:

- ☐ Complete any trainings you are working on
- Download any certificates earned

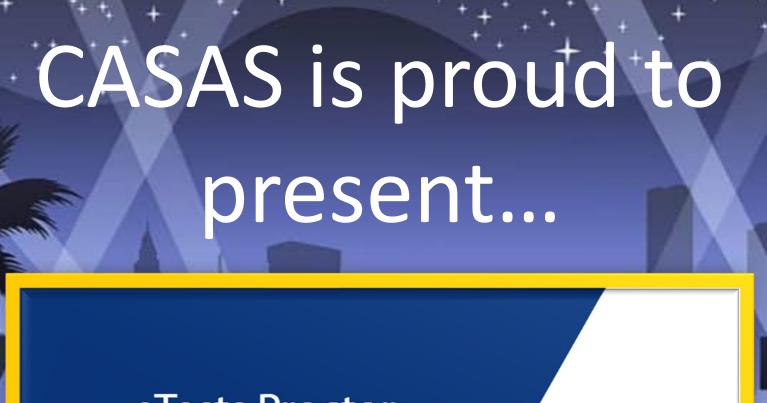


#### **CASAS Certification Training Requirements**



AGENCY ROLE			
Agency Admin	CASAS eTests Coordinator	CASAS eTests Proctor	CASAS Paper Tests Proctor
REQUIRED for NEW agencies: (one person)			
	REQUIRED		
		REQUIRED	
			REQUIRED
Module 1: Implementation Basics REQUIRED by at least one person in every NEW agency		ency	
Module 2: CASAS eTests Implementation REQUIRED by at least on person in every NEW agency using CAS eTests			
<b>REQUIRED</b> by at least one person in every <b>NEW</b> agency using paper tests			
	REQUIRED for NEW agencies: (one person)  REQUIRED by at REQUIRED by at eTests  REQUIRED by at	Agency Admin  CASAS eTests Coordinator  REQUIRED for NEW agencies: (one person)  REQUIRED  REQUIRED by at least one person REQUIRED by at least on person is eTests  REQUIRED by at least one person	Agency Admin  CASAS eTests Coordinator  REQUIRED for NEW agencies: (one person)  REQUIRED  REQUIRED  REQUIRED  REQUIRED  REQUIRED by at least one person in every NEW age eTests  REQUIRED by at least one person in every NEW age eTests  REQUIRED by at least one person in every NEW age eTests

RECERTIFICATION: CASAS recommends recertifying by taking the certification training required by your role every two years. HOWEVER, please refer to your state's Assessment Policy for state-specific guidance.

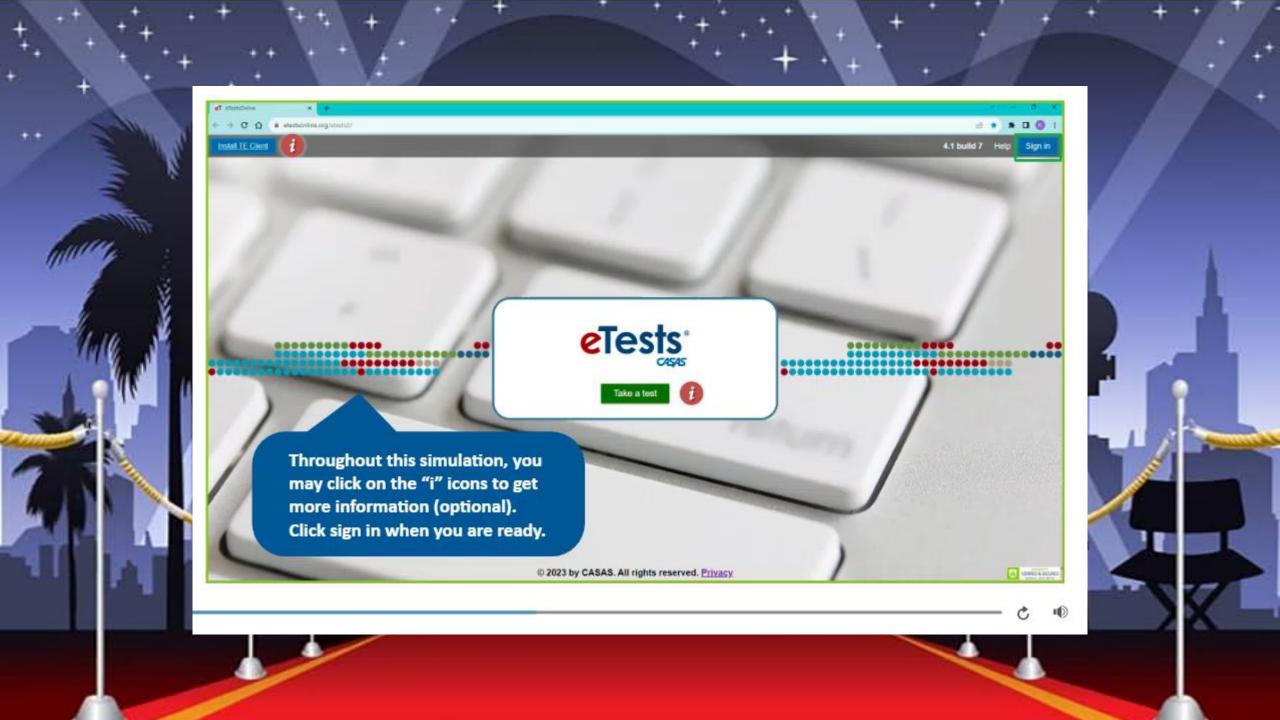


eTests Proctor Certification

Start

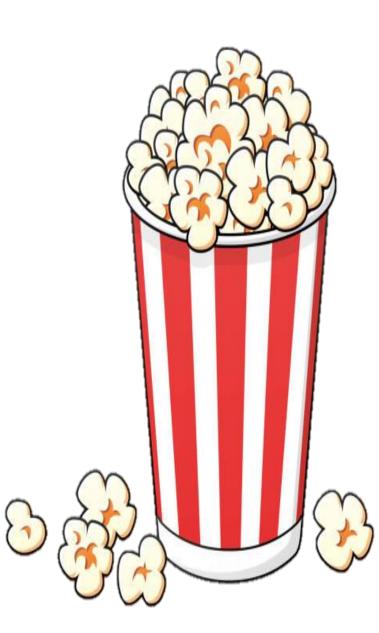
**C45/45**°





#### **NEW CASAS eTests Proctor Certification FAQs**





## I'm already certified as a CASAS eTests Proctor. Am I required to take this training now?

No, your old CASAS eTests Proctor- Administering Tests certification is still valid. CASAS recommends recertifying every two years, and when you recertify you will take the new training, but you don't need to add it now.

## Can I take this training now, even though I'm already certified?

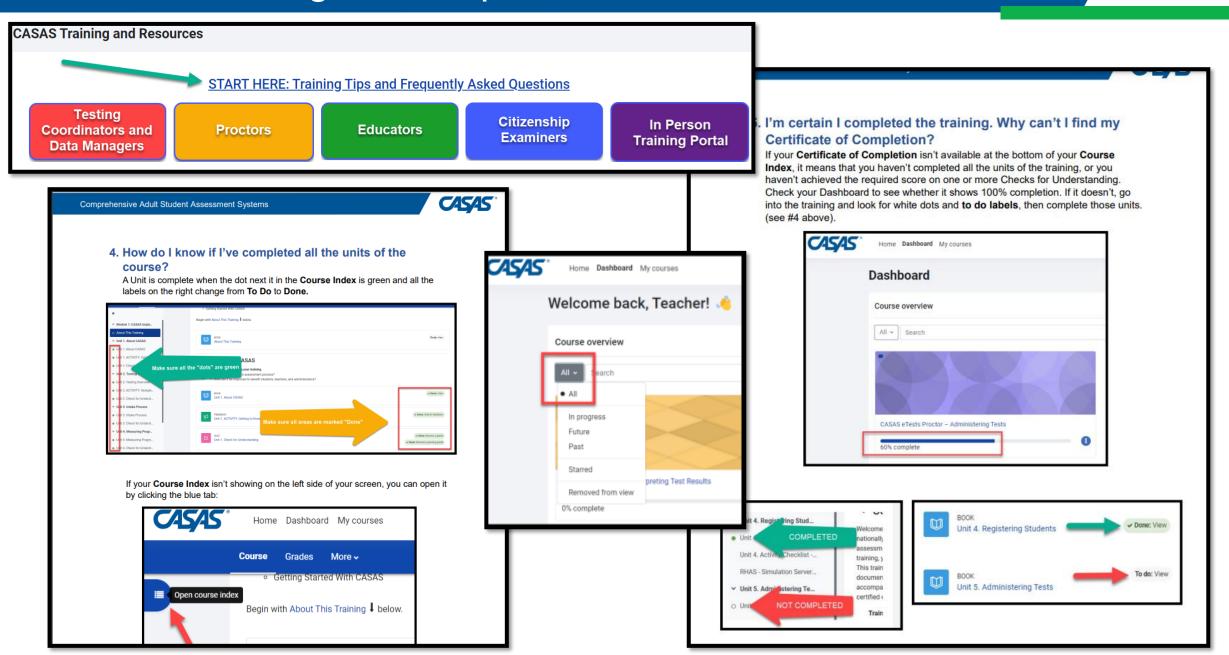
YES! We think it's a valuable refresher, and you'll enjoy the new format. You're welcome to take it!

#### How long does this new training take?

The NEW CASAS eTests Proctor Certification takes about 4 minutes to complete.

#### CASAS Training Site Help Document









### **Summer Institute**

Kristine Kruczek Mains National Program and Training Specialist





**SAVE the DATES!** 

Monday, June 17 – Thursday, June 20

April 17, 2024 6<sup>--</sup>



# Hyatt Regency, Orange County, California







Why Should You Attend?

Gather with colleagues

Update your knowledge

Join the fun





# Why else should you attend?

#### **TECHNOLOGY LABS**

This the only place your Data Managers, Proctors, and Coordinators can get hands-on technical training with CASAS trainers.







## Important Reminders



## Level A Reading STEPS REMINDERS

- > Reading STEPS Level A reaches lower on the NRS scale.
- > Only 4 correct questions on Level A generates a student a scale score.
- > 43% of test questions on Level A are pictures
- The Reading STEPS Level A test may be administered as a consumable paper test with students circling answers in the test booklet.
- > A touch screen device is suggested for low-level learners on eTests.



## Overview: TOPSpro Enterprise

- Great for beginners
- Live zoom webinars hosted by CASAS Tech Support trainers
- April 25, 2024
- 11am--12:30 pm PST
- Register:
- https://www.casas.org/training-and-support/casas-live-facilitated-training



### "Office Hours" with CASAS Staff

- Attendees drive the sessions with their questions
- Fridays, 11am Pacific/2pm Eastern

#### Save the Dates: April 28 and May 12

- No Office Hours in June
- Register: <a href="https://www.casas.org/training-and-support/casas-live-office-hours">https://www.casas.org/training-and-support/casas-live-office-hours</a>

